



Skrill Oxid 5 and Oxid 6 Module Configuration Guide

Integration with Skrill via Oxid 5 and Oxid 6

This guide describes how to install and configure the Oxid 5 and Oxid 6 module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.4

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Version Control Table

Date	Version	Description
June 2020	1.0	Guide Created
May 2022	1.1	Changed administrator email to processing email
December 2022	1.2	Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.
December 2023	1.3	Changes of Skrill Settings(configuration) and extension installation process
April 2024	1.4	Small legal update.

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to install and configure the Skrill Oxid module on Oxid. It assumes that you have an existing Oxid installation. If there is no distinction between Oxid 5 and Oxid 6 it should be considered that there is no difference in the relevant set up.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions, and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
Glossary	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. INTRODUCTION

What is the Oxid module?

Oxid is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Oxid is fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via Oxid.

Skrill customers using Oxid have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a merchant account by completing the online application form [here](#).

Once your application is approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your Oxid backend and start taking payments.

3. INSTALLING AND CONFIGURING OXID

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Oxid module. The secret word is used to authenticate the data sent back to your Oxid server after payment. You must obtain the IP address of your Oxid server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.oxidserver.com
```

Pinging example.oxidserver.com [145.76.160.206] with 32 bytes of data:

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com.
2. Go to **Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1)**.
3. Set API / MQI Password using the toggle and click Save to confirm.
4. For each section, specify the IP address(es) or IP address range of your Oxid server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g., 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g., 192.168.0.0/24)
5. Set Secret Word using the toggle and click **Save** to confirm.

Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

The screenshot displays the Skrill Developer Settings interface. At the top, there are navigation links for Home, Transfers, Banking, Balances, All Transactions, Settings, Account Settings, Developer Settings, Wallet Label Settings, Support, Notifications, and Merchant Information. The main content area is titled 'Developer Settings' and includes a table of merchant accounts:

Merchant Name	ID
CASINO-US	309310256
BET365-BULGARIA	308760226
IBET420	308760194
BetOnline-Asia	306279907

Below the table, the 'Developer Settings: CASINO-US' section is active, showing three tabs: 'Wallet IP Whitelisting', 'API / MQI / GSR / CVT Management', and 'API Documentation'. The 'API / MQI / GSR / CVT Management' tab is selected, displaying five settings:

- Automated Payment Interface (API): Enabled - 3 IP's Whitelisted
- Merchant Query Interface (MQI): Enabled - 3 IP's Whitelisted
- Gateway Secure Restriction (GSR): Enabled - 5 IP's Whitelisted
- Set API / MQI Password: Enabled
- Set Secret Word: Enabled

The screenshot displays the Skrill Developer Settings interface. At the top, there are tabs for 'CASINO-US', 'BET985-BULGARIA', 'IBET420', and 'BetOnline-Asia'. The 'Developer Settings' section is active, showing options for 'Automated Payment Interface (API)', 'Merchant Query Interface (MQI)', and 'Gateway Secure Restriction (GSR)'. Each interface has a toggle switch and a list of whitelisted IP addresses. Below these, there are sections for 'Set API / MQI Password' and 'Set Secret Word', both with 'Enabled' toggles and input fields for 'Current Password', 'New Password', and 'Confirm Password'.

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skril

After successful download of the zip file, the extension is installed as follows:

1. Decompress zip file (into a temporary directory).
2. Adapt the decompressed files and directories according to the status of the OXID installation group and user access rights.
3. Copy content of the directory "src" into the OXID source directory, thus overwriting the previous files/directories.
4. Go to your oxid root directory and run the following command: vendor/bin/oe-console oe:module:install-configuration source/modules/skrill
5. Delete complete OXIDcache.
6. Log out from the Backoffice area of your OXID shop and log in again to update the rights management for the Backoffice user.

Configure Skrill

1. Login to your Oxid admin account
2. Click **Skrill Hosted Payment Solution** from the left side menu
3. Click **Setting**
4. Go to **General Settings** and fill in the required details (**Figure 3-2**)
5. Click **Save**
6. Make sure the Skrill plugin is activated under **Extensions – Modules – Skrill Hosted Payment Solution – Overview**

About Skrill	General Setting	Payment Configuration
Merchant ID *	<input type="text"/>	Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.
Merchant Account (email) *	<input type="text"/>	Your Skrill account email address.
API Password *	<input type="password"/>	When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.
Secret word *	<input type="password"/>	This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.
Recipient *	<input type="text"/>	A description to be shown on Quick Checkout. This can be your company name (max 30 characters).
Logo Url	<input type="text"/>	The URL of the logo which you would like to appear at the top right of the Skrill page. The logo must be accessible via HTTPS or it will not be shown. For best results use logos with dimensions up to 200px in width and 50px in height.

Save

Figure 3-2: Skrill Settings with example values in Oxid 5 backend

Configure the Skrill Settings as follows

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skrill merchant account.
3. Enter the API password and Secret word that you set up in the previous section.
4. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form.
5. **Optional** - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://).

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Recipient	Optional - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	Optional - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
API Password	The API password. This field is mandatory. It allows the Oxid server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Oxid servers.	N/A

Germany ▾

You pay
10.00 EUR ⓘ

Pay with credit or debit card

VISA Card number
4017 0423 6103 1490 ⓘ

Card must be in your name

Expiry date
03/30

CW
143 ⓘ

MM/YY How to find your CVV number

Card holder name
John Doe

Type the name exactly as it appears on the card

Email
john.doe@gmail.com

We'll send a payment confirmation to this email address

I confirm I wish to store these card details for subsequent payments.

Pay

[Back](#)

Figure 3-3: Iframe (embedded) option

4. DISPLAYING PAYMENT METHODS

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in **Figure 4-1**:



Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the Oxid Checkout. Hover over the “?” symbol to the right of each payment method to see the countries where it is available. See the ***Skrill Quick Checkout Integration Guide*** for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

Table 4-1: Payment Method Settings

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the Oxid Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com to discuss activating the specific payment option.

Add countries to Skrill payment methods

To add countries for each separate payment method, please follow the below steps:

1. Click **shopping setting**
2. Select **payment methods**
3. Choose the **payment method**
4. Click **country** from the tabs below
5. Select **assign countries**
6. To confirm all changes, click **assign all** (**Figure 4-2**)

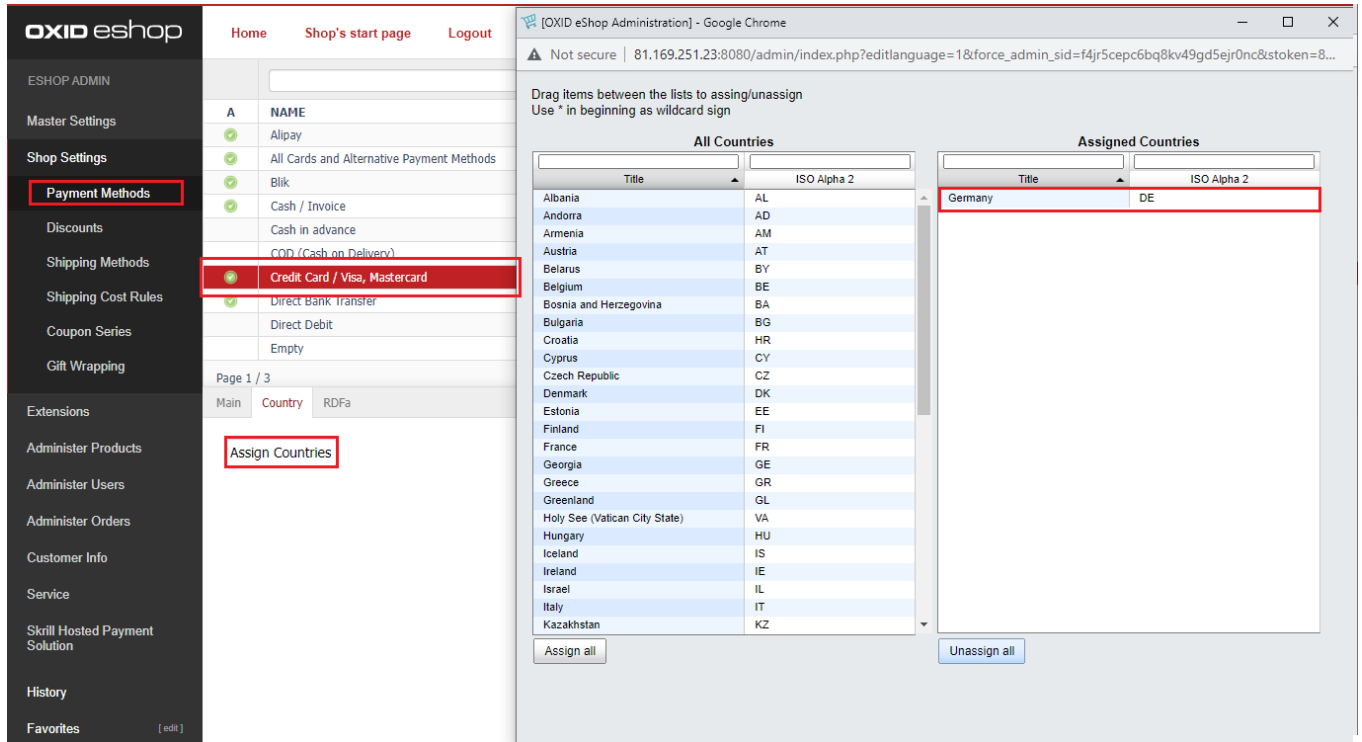


Figure 4-2: Enable countries for payment methods via Skrill

All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Oxid Checkout payment information section is seen in [Figure 4-2](#) below:



All Cards and Alternative Payment Methods ⓘ

Enabled

Figure 4-3: Setting up combined Skrill logo

Germany ▼

You pay

10.00 EUR

ⓘ

Recommended

Pay with credit or debit card

VISA

Mastercard

Instant

Popular payment methods

Pay with your Skrill wallet

Instant

Pay with your NETELLER wallet

Limit: EUR 10000.00

Instant

Explore other payment methods

Figure 4-4: Multiple log

5. CUSTOMER EXPERIENCE

This section describes the customer's checkout experience when using the Skrill Oxid module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Oxid Module.

OXID eshop 🇬🇧 ▼ EUR ▼ My account ▼ 🛒 1

You are here: / Pay

1. Cart 2. Address 3. Pay 4. Order 5. Ready!

Please select your shipping method

Standard

Charges: 3,90 €

Payment method

VISA

giro pay

RAPID

SOFORT

◀ Previous step Continue to the next step ▶

Figure 5-1: Oxid Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form.

Germany ▾

You pay
10.00 EUR ⓘ

Pay with credit or debit card

VISA Card number
4017 0423 6103 1490 ⓘ

Card must be in your name

Expiry date
03/30

CW
143 ⓘ

MM/YY How to find your CW number

Card holder name
John Doe

Type the name exactly as it appears on the card

Email
john.doe@gmail.com

We'll send a payment confirmation to this email address

I confirm I wish to store these card details for subsequent payments.

Pay

[Back](#)

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

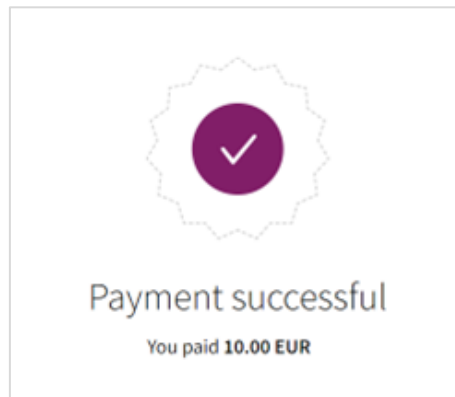


Figure 5-3: Successful Payment

4. Click **Continue** to return to the Oxid Order Confirmation screen. This screen contains the unique order number for this payment.



Thank you

Thank you for your order in OXID eShop 4.
We registered your order under the number: 16

Unfortunately the e-mail for confirming your order couldn't be sent.

We will inform you immediately if an item is not deliverable.

You can go back to start page

Figure 5-4: Order Confirmation in Oxid Checkout

6. PAYMENT INFORMATION

The Oxid module provides payment information in the Order screen with information about the payment method used for an order.

Billing Address:
 Customer 1
 High Street 3
 E1 7YT London
 United Kingdom
 E-mail: customer1@gmail.com

Product:
 1 * 1302 Kiteboard CABRINHA 479,00 EUR

Total:

Product Gross Price	479,00 EUR
Discount	- 0,00 EUR
Product Net Price	402,52 EUR
VAT (19%)	76,48 EUR
Shipping Costs	0,00 EUR
Charge Payment Method	0,00 EUR
Sum total	479,00 EUR

Payment with: Kreditkarte / Visa, Mastercard
 Shipped with: Standard

Transaction ID: 3278467105
 Used payment method: Visa
 Country (of the card-issuer): United States
 Order originated from: Austria

Order No.: 35
 Cust No.: 10

In Folder: New

Internal Status: **Payment Accepted**

Overview:
 Number Orders Today: 1
 Sum Revenue Today: **479,00 EUR**
 Number Order TOTAL: 52
 Sum Revenue TOTAL: **9.940,53 EUR**

Send e-mail?

Order not shipped yet.

Figure 6-1: Payment Information Example

The Payment Information section includes the following information:

1. The payment status.
2. The payment option selected in the Skrill payment form.
3. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
4. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g., EUR for Euros.

Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to **Skrill Hosted Payment Solution** from left side menu
2. Click **Payment Overview**
3. Search for the customer's invoice using the customer's order number or name

Filter	10								Q
ORDER DATE	ORDER ID	CUSTOMER	AMOUNT	PAYMENT DATE	PAYMENT TYPE	ORDER STATUS	ACTION		
06-08-2020 11:03:46	10	Doe, John	129.00 EUR	2020-08-06 11:18:27	Credit Card / Visa, Mastercard	Payment Accepted	<input type="button" value="Refund"/>		

Figure 6-2: Search for Order

4. Check that the details are correct
5. Select **Refund**

7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.