



Skrill Wordpress Module Configuration Guide

Integration with Skrill via Wordpress

This guide describes how to install and configure the Wordpress module for taking payments via the Skrill Payment Platform.

www.skrill.com

Version 1.2

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Version Control Table

| Date | Version | Description |
|---------------|----------------|---|
| August 2020 | 1.0 | Guide Created |
| May 2022 | 1.1 | Changed administrator email to processing email. |
| December 2022 | 1.2 | Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images. |

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to install and configure the Skrill Wordpress module. It assumes that you have an existing Wordpress installation.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

| Convention | Description |
|-------------------------------------|---|
| Code example | Used to illustrate example code, functions, and commands. |
| File path | Used to indicate a file path or folder structure. |
| Glossary | Glossary term |
| Menu1 > Menu option2 > | Indicates a menu path. |

2. INTRODUCTION

What is the Wordpress module?

Wordpress is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via Wordpress. WooCommerce must be installed for this plugin to work.

Skrill customers using Wordpress have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your Wordpress backend and start taking payments.

3. INSTALLING AND CONFIGURING WORDPRESS

Install Skrill

Below are describes how to install the plugin and get it working.

Note: WooCommerce must be installed for this plugin to work.

1. Upload the content of “copy_this_to_root_folder_wordpress” to the root directory of your wordpress installation or install the plugin through the WordPress plugins screen directly (by compressing in .zip file ‘skrill-woocommerce’ directory).
2. Activate the plugin through the ‘Plugins’ screen in WordPress.
3. Use the Settings->Plugin Name screen to configure the merchant account.
4. Navigate to Woocommerce->Settings->Checkout and select the payment method you wish to enable in the payment gateway section.

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Wordpress module. The secret word is used to authenticate the data sent back to your Wordpress server after payment. You must obtain the IP address of your Wordpress server to configure the API/MQI password.

You can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com
2. Go to **Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1)**.
3. Set API / MQI Password using the toggle, type and confirm by clicking **Save**.
4. For each section, specify the IP address(es) or IP address range of your Wordpress server, obtained from your internet service or hosting provider. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g., 145.76.160.206 using the example above).
 - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2).
 - A subnet in CIDR notation (e.g., 192.168.0.0/24).
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password
6. Set Secret Word using the toggle and click **Save** to confirm.

Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

Skrill DISPLAY TEST ACCOUNTS HELP Shweta Kale.1

Home > Settings

Developer Settings

Configure API and security settings for your wallet account

| | | | |
|----------------------------|----------------------------------|--------------------------|---------------------------------|
| CASINO-US ID: 309310256 | BET365-BULGARIA ID: 308760226 | IBET420 ID: 308760194 | BetOnline-Asia ID: 306279907 |
|----------------------------|----------------------------------|--------------------------|---------------------------------|

Developer Settings : CASINO-US

Wallet IP Whitelisting **API / MQI / GSR / CVT Management** API Documentation

- Automated Payment Interface (API) Enabled - 3 IP's Whitelisted
- Merchant Query Interface (MQI) Enabled - 3 IP's Whitelisted
- Gateway Secure Restriction (GSR) Enabled - 5 IP's Whitelisted
- Set API / MQI Password Enabled
- Set Secret Word Enabled

The screenshot displays the Skrill Developer Settings interface. At the top, there are four tabs for different wallet accounts: CASINO-US (ID: 309310256), BET965-BULGARIA (ID: 308760226), IBET420 (ID: 308760194), and BetOnline-Asia (ID: 306279907). The 'Developer Settings : CASINO-US' section is active, showing three sub-sections: 'Wallet IP Whitelisting', 'API / MQI / GSR / CVT Management', and 'API Documentation'. The 'API / MQI / GSR / CVT Management' section is expanded, revealing five settings:

- Automated Payment Interface (API):** Enabled - 3 IP's Whitelisted. It allows requests from IP addresses 8.8.8.8, 9.9.9.9, and 11.12.31.12.
- Merchant Query Interface (MQI):** Enabled - 3 IP's Whitelisted. It allows requests from IP addresses 1.2.2.2, 5.6.3.2, and 12.1.2.3.
- Gateway Secure Restriction (GSR):** Enabled - 5 IP's Whitelisted. It allows gateway sessions from IP addresses 0.1.2.3, 10.152.252.185, 10.152.252.186, 3.5.4.3, and 1.2.3.5.
- Set API / MQI Password:** Enabled. It includes fields for Current Password, New Password, and Confirm Password, with 'Cancel' and 'Save' buttons.
- Set Secret Word:** Enabled. It includes fields for New Password and Confirm Password, with 'Cancel' and 'Save' buttons.

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your Wordpress backend

The next stage of the Wordpress integration is to configure the Wordpress module to connect to your Skrill account. The steps are as follows:

1. Login to your Wordpress admin account.
2. Select **Plugins** from left hand side menu.

3. Click on **Add new**.
4. Type Skroll in the search bar at top right-hand side.
5. Click on **Install**.
6. Click on **Activate**.
7. Once installed configure Skroll settings (**Figure 3-2**).

Skrill General Setting

Merchant ID *
Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.

Merchant Account (email) *
Your Skrill account email address.

Recipient *
A description to be shown on Quick Checkout. This can be your company name (max 30 characters).

Logo Uri
The URL of the logo which you would like to appear at the top right of the Skrill page. The logo must be accessible via HTTPS or it will not be shown. For best results use logos with dimensions up to 200px in width and 50px in height.

Shop Uri

MQI/API Password *
When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.

Secret word *
This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.

Display
Iframe – when this option is enabled the Quick Checkout payment form is embedded on your website. Redirect – when this option is enabled the customer is redirected to the Quick Checkout payment form. This option is recommended for payment options which redirect the user to an external website.

Merchant Email
Your email address to receive payment notification.

Transaction Status Completed
How the completed transaction status will be handled by the plugin.

[Save changes](#)

Figure 3-2: Skrill Settings with example values in Wordpress backend

Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skrill merchant account.
3. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form.
4. Enter the API password and Secret word that you set up in the previous section.
5. Select a display option for the Skrill Payment Form (Iframe or redirect). See [Table 3-1](#) below for a detailed explanation of all Skrill settings.
6. **Optional** - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://).

Table 3-1: Skrill Settings

| Field Name | Description | Format/ Example |
|-------------------------------------|---|---|
| Merchant ID | Your unique merchant identifier. This is the Customer ID of your merchant account. | 58010731 |
| Merchant Account (processing email) | The processing email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account). | techpubs@skrill.com |
| Recipient | Optional - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL. | Demo Shop |
| Logo URL | Optional - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format. | https://www.skrill.com/fileadmin/content/pdf/acme.png |
| Shop URL | URL for the home page of your shop without the index.php e.g., if your shop is located at https://myshop.com/index.php you would enter https://myshop.com | https://myshop.com |
| API Password | The API password. This field is mandatory. It allows the Wordpress server to receive payment information. | N/A |
| Secret word | Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Wordpress servers. | N/A |
| Display | This setting has two options: IFrame and Redirect <ul style="list-style-type: none"> • IFrame - when IFrame is enabled theSkrill Payment Form is embedded in your shop website. See Figure 3-3: for an example. • Redirect - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc. | IFrame |

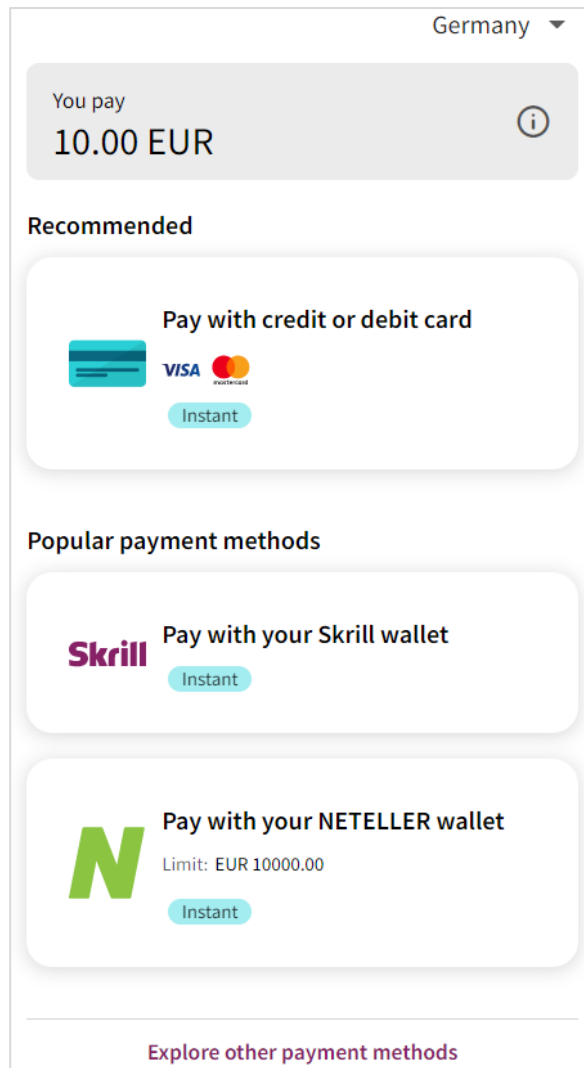


Figure 3-3: Iframe (embedded) option

4. DISPLAYING PAYMENT METHODS

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in **Figure 4-1**:

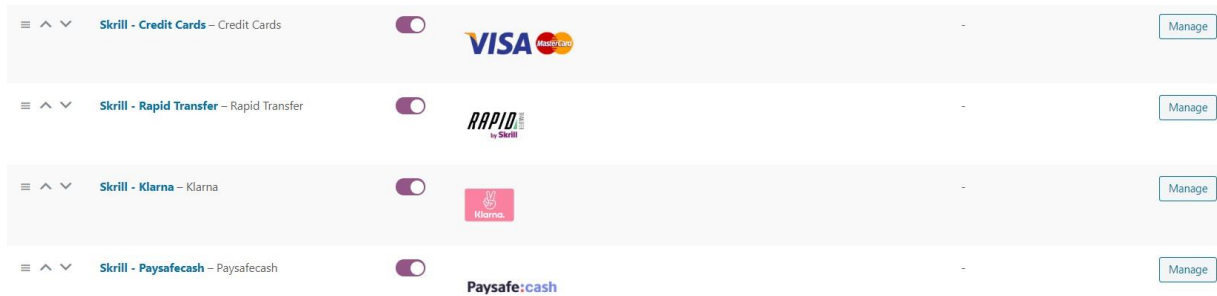


Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the Wordpress Checkout. Click on Manage to the right of each payment method to see the countries where it is available. See the **[Skrill Quick Checkout Integration Guide](#)** for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer's country.

Table 4-1: Payment Method Settings

| Field Name | Description |
|-----------------|---|
| Enabled | Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer's country is not supported (determined by the country set in the billing address the customer chose in the Wordpress Checkout) then it will not be shown. |
| Show Separately | Always set this setting to Yes where available. |

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com to discuss activating the specific payment option.

All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Wordpress Checkout payment information section is as seen in **Figure 4-2** below:



Figure 4-2: Setting up combined Skrill logo

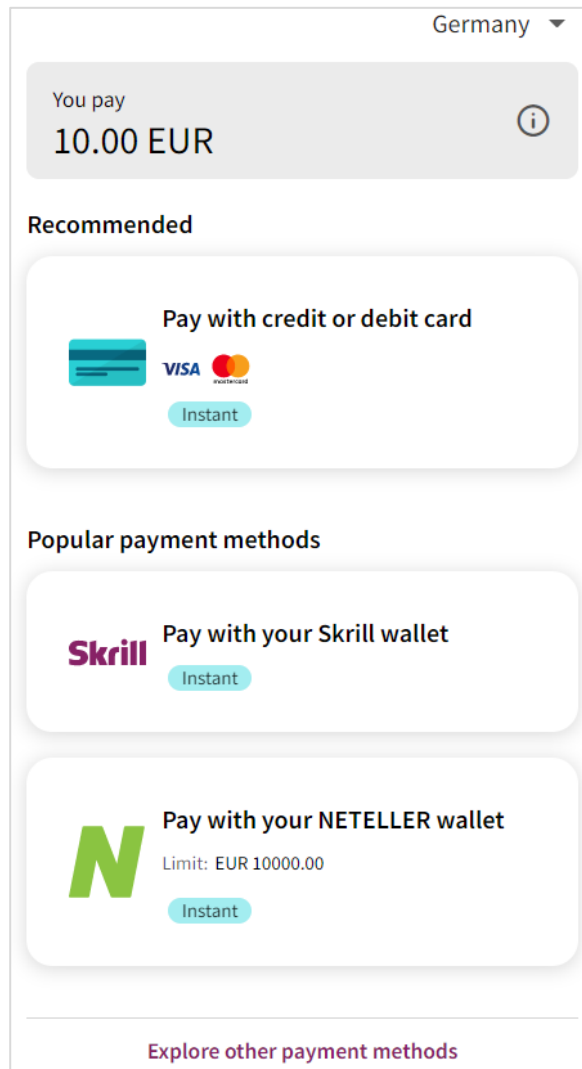


Figure 4-3: Multiple log

5. CUSTOMER EXPERIENCE

This section describes the customer's checkout experience when using the Skrill Wordpress module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Wordpress Module).

Billing details

| | |
|--|--|
| First name * | Last name * |
| <input type="text" value="Customer"/> | <input type="text" value="Last name"/> |
| Company name (optional) | |
| <input type="text"/> | |
| Country / Region * | |
| <input type="text" value="United Kingdom (UK)"/> | |
| Street address * | |
| <input type="text" value="High Street 10"/> | |
| <input type="text" value="Apartment, suite, unit, etc. (optional)"/> | |
| Town / City * | |
| <input type="text" value="London"/> | |

Your order

| | |
|-----------------|------------------|
| Belt × 1 | €55,00 |
| Subtotal | €55,00 |
| Shipping | Flat rate: €5,00 |
| Total | €60,00 |





- Pay By Skrill 
- Skrill Wallet 
- Paysafecard 
- Credit Cards 

Figure 5-1: Wordpress Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form.

The image shows a mobile payment interface for Skrill. At the top right, there is a dropdown menu for the country, currently set to "Germany". Below this, a grey box displays "You pay 10.00 EUR" with an information icon. The main section is titled "Pay with credit or debit card". It features a "VISA" logo and a card number field containing "4017 0423 6103 1490". Below the card number, it states "Card must be in your name". There are two input fields: "Expiry date" with "03/30" and "MM/YY" below it, and "CVV" with "143" and "How to find your CVV number" below it. An information icon is next to the CVV field. Below these is a "Card holder name" field containing "John Doe" with the instruction "Type the name exactly as it appears on the card". An "Email" field contains "john.doe@gmail.com" with the note "We'll send a payment confirmation to this email address". At the bottom, there is a checkbox for "I confirm I wish to store these card details for subsequent payments." and a large purple "Pay" button with a lock icon. A "Back" link is at the very bottom.

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen.



Figure 5-3: Successful Payment

4. Click **Continue** to return to the Wordpress Order Confirmation screen. This screen contains the unique order number for this payment.

Order received

Thank you. Your order has been received.

- Order number: **394**
- Date: **21 August 2020**
- Total: **€60,00**
- Payment method: **Pay By Skrill**

Order details

| Product | Total |
|--------------------------|--------------------------------|
| Belt × 1 | €55,00 |
| Subtotal: | €55,00 |
| Shipping: | €5,00 via Flat rate |
| Payment method: | Pay By Skrill |
| Total: | €60,00 |
| Note: | Payment Method : Pay By Skrill |

Figure 5-4: Order Confirmation in Wordpress Checkout

6. PAYMENT INFORMATION

The Wordpress module provides payment information in the Order screen with information about the payment method used for an order.

Order #395 details
Payment via All Cards and Alternative Payment Methods. Paid on 21 August 2020 @ 1:18 pm. Customer IP: 213.208.158.220

| | | |
|--|--|--|
| General Date created: <input type="text" value="2020-08-21"/> @ <input type="text" value="12"/> : <input type="text" value="03"/> Status: <input type="text" value="Completed"/> Customer: <input type="text" value="pluginsales (#1 – pluginsales@skrill.com)"/> | Billing Customer Last name High Street 10 London E1 7YH United Kingdom (UK) Email address: testcustomer@gmail.com Phone: +428525815 | Shipping Customer Last name High Street 10 London E1 7YH United Kingdom (UK) Customer provided note: Payment Method : Pay By Skrill Payment Information All Cards and Alternative Payment Methods Payment status : Processed Used payment method : Visa Order originated from : Austria Country (of the card issuer) : United States (US) Order was placed using : EUR Transaction ID : 3296953173 |
|--|--|--|



| Item | Cost | Qty | Total |
|---|-------------------|-----|--------|
|  Belt SKU: woo-belt | €55,00 | × 1 | €55,00 |
|  Flat rate Items: Belt × 1 | | | €5,00 |
| | Items Subtotal: | | €55,00 |
| | Shipping: | | €5,00 |
| | Order Total: | | €60,00 |
| | Paid By Customer: | | €60,00 |

Figure 6-1: Payment Information Example

The Payment Information section includes the following information:

1. The payment option selected in the Wordpress Checkout.
2. The payment status.
3. The payment option selected in the Skrill payment form.
4. The country the payment order originated from. This information is obtained by Geolocation using the Customer's IP address.
5. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
6. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g., EUR for Euros.

Update Order

The Payment Information section also contains an Update Order button on top right-hand side (**Figure 6-2**). This button is used to check an order's payment status with the Skrill Payment Platform and re-send a status update. The payment information is then updated. This feature is useful if your Wordpress server goes offline or if there is a technical fault with Skrill's servers which prevents payment status updates being sent or received.

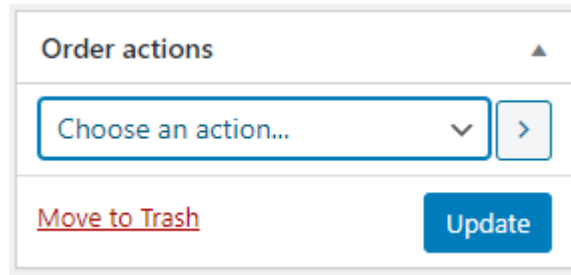


Figure 6-2: Update order

Refunding Payments


The process for Refunding customer payments is as follows:

1. Go to **Orders** in the Wordpress Admin Panel.
2. Search for the customer's invoice using the customer's order number or name.

| | | | | | |
|--------------------------|----------------|--------------|-----------------|---|--------|
| <input type="checkbox"/> | #262 test test | 24 hours ago | Pending payment | - | €21,00 |
| <input type="checkbox"/> | #261 test test | 24 hours ago | Completed | - | €60,00 |
| <input type="checkbox"/> | #260 test test | 24 hours ago | Completed | - | €15,00 |

Figure 6-3: Search for Order

3. Click the correct Order to view more information.
4. Check that the details are correct.
5. Select **Refund** from the menu.

| Item | Cost | Qty | Total |
|---|--------|-----|--------|
|  Album SKU: woo-album | €15,00 | × 1 | €15,00 |
| Items Subtotal: | | | €15,00 |
| Order Total: | | | €15,00 |
| Paid By Customer: | | | €15,00 |

● This order is no longer editable.

Figure 6-4: Refund Payment

6. Type the amount to be refunded.


| Item | Cost | Qty | Total |
|---|--------|--------------------------------|-------------------------------------|
|  Album SKU: woo-album | €15,00 | × 1 | €15,00 |
| | | <input type="text" value="0"/> | <input type="text" value="0"/> |
| Restock refunded items: | | | <input checked="" type="checkbox"/> |
| Amount already refunded: | | | -€0,00 |
| Total available to refund: | | | €15,00 |
| ● Refund amount: | | | <input type="text" value="15"/> |
| ● Reason for refund (optional): | | | <input type="text"/> |

Figure 6-5: Refund Payment

7. Confirmation of a refunded payment.


| Item | Cost | Qty | Total |
|---|--------|-----|-----------|
|  Album SKU: woo-album | €15,00 | × 1 | €15,00 |
| Refund #269 - 20 May 2020, 12:36 pm by pluginsales | | | -€15,00 ✕ |
| Items Subtotal: | | | €15,00 |
| Order Total: | | | €15,00 |
| Paid By Customer: | | | €15,00 |
| Refunded: | | | -€15,00 |
| Net Total: | | | €0,00 |

Figure 6-6: Confirmation of a refunded payment

7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

| Brand | Card Number |
|------------|------------------|
| MasterCard | 5438311234567890 |
| Visa | 4000001234567890 |

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.