

“Skrill Rewards promotion” Promotion Terms and Conditions (“Promotion Terms and Conditions”)

1. Introduction

1.1 PLEASE READ THESE PROMOTION TERMS AND CONDITIONS CAREFULLY BEFORE PARTICIPATING IN THE PROMOTION. BY PARTICIPATING IN THE PROMOTION YOU WILL BE DEEMED TO HAVE ACCEPTED AND AGREED TO THESE PROMOTION TERMS AND CONDITIONS. AMONG OTHER THINGS, THESE PROMOTION TERMS AND CONDITIONS INCLUDE LIMITATIONS OF YOUR RIGHTS AND REMEDIES.

1.2 If you are resident outside of the European Economic Area, this promotion (the “**Promotion**”) is brought to you (“**you**” or the “**Participant**”) by Skrill Limited, a company duly registered under the laws of England and Wales under company number 04478861, registered address: 1st floor, 2 Gresham Street, London, EC2V 7AD, United Kingdom authorised and regulated by the Financial Conduct Authority (FCA) pursuant to The Electronic Money Regulations 2011 (as amended) for the issuance of electronic money and provision of associated payment services (FCA FRN 900001) Paysafe Financial Services Limited, a company registered in England, with company number 04478861, whose registered office is at 1st floor, 2 Gresham Street, London, EC2V 7AD, United Kingdom authorised and regulated by the Financial Conduct Authority (FCA) pursuant to The Electronic Money Regulations 2011 (as amended) for the issuance of electronic money and provision of associated payment services (FCA FRN 900001).

1.3 If you are resident in the European Economic Area, this Promotion is brought to you by **Paysafe Payment Solutions Limited**, a company duly registered under the laws of Ireland, under company number 626665, with its registered office at 3rd Floor, Kilmore House, Spencer Dock, Dublin 1 D01 YE64, Ireland. Paysafe Payment Solutions Limited is authorised by the Central Bank of Ireland (“CBI”) as an electronic money institution under the European Communities (Electronic Money) Regulations 2011.

1.4 For the purposes of these Promotion Terms and Conditions, Paysafe Financial Services Limited and Paysafe Payment Solutions Limited are both referred to as “**Skrill**”, “**we**” or “**us**”. (Skrill is trading as Paysafe, Skrill, Rapid Transfer and Skrill Money Transfer).

1.5 Except as otherwise expressly set forth herein, these Promotion Terms and Conditions shall be read together and interpreted in conjunction with the [Skrill Terms Of Use](#). In the event of any conflict or inconsistency, these Promotion Terms and Conditions shall prevail (only to the extent of the conflict or inconsistency).

1.6 Capitalised terms used but not defined in these Promotion Terms and Conditions shall have the meaning given in the [Skrill Terms Of Use](#).

The Promotion (“Promotion”)

2. Skrill will send selected customers an invitation email (the “Invitation Email”) to the primary email address registered to their Skrill Account at the start of the Promotion Period. The Invitation Email will contain a pre-determined Transaction Target (“**Target**”) of 5 (five) EUR or currency equivalent, made in a single transaction. To reach the Target Participants must make a single Eligible Transaction, amounting to at least 5 (five) EUR or currency equivalent. Participants who reach their Target during the Promotion Period shall receive a one-off 5% cash reward on the first Eligible Transaction only (“**Cash Reward**” or “**Cashback**”) which shall be paid as in-account credits. Only the first Eligible Transaction (see section 5) will be counted towards the Target. The Cash Reward for each Participant is capped at a maximum amount of 20 (twenty) EUR in total.

Skrill will make reasonable efforts to transfer all Cashback rewards to the Participant’s Skrill Account by 17th July 2024 23:59 UK time notice or request. Skrill reserves the right to extend the transfer term for the Cashback rewards until 31st July 2024 23:59 UK time at latest, if it is required to do so. Cashback rewards are final and non-exchangeable.

Promotion Period

3. The Promotion runs from 5th June 2024 at 00:00 GMT and ends on 3rd July 2024 23:59 GMT (the “**Promotion Period**”).

Eligibility Criteria

4. In order to participate in the Promotion, you must:

- a) hold an active account in Skrill in accordance with the [Skrill Account Terms of Use](#) (“Account”);
- b) be at least 18 years of age;
- c) have entered the Promotion through an eligible link received on your primary email address as described above in Section 2. All other customers who have participated through a non-eligible link shall be automatically disqualified;
- d) not use your Account for commercial purposes;
- e) not be an employee or an immediate family member of Skrill or any other Paysafe group companies. For avoidance of doubt, an “immediate family member” shall mean any individual with any of the following relationships to the employee: a/ spouse, and parents thereof; b/ sons and daughters, and spouses thereof; c/ parents, and spouses thereof; d/ brothers and sisters, and spouses thereof; e/ grandparents and grandchildren, and spouses thereof; f/ domestic partner and parents thereof, including domestic partners of any individual in a/ through g/ of this definition; and g/ any individual related by blood or affinity whose close association with the employee is the equivalent of a family relationship;
- f) not be a service provider or a direct family member of a service provider to any of the Paysafe group companies, and
- g) not reside or be located in any country that Skrill is prohibited from offering Skrill Accounts;
- h) not have your Skrill Account registered and used in any country where this Promotion might be considered illegal and/or prohibited.
- i) have completed full account verification procedure as per the instructions in your Skrill account before expiry of the Promotion Period; and
- j) have successfully completed send money transactions to Skrill merchants, within the Promotion Period as set in the Target.

The above mentioned are collectively referred to as the “**Eligibility Criteria**”. For the purposes of this Promotion a participant is an end-user that meets all of the Eligibility Criteria (“**Participant**”). Skrill reserves the right to require Participants to provide evidence demonstrating that they meet any or all of the Eligibility Criteria and may at its discretion disqualify any Participant if such evidence is not provided within a reasonable time stipulated by Skrill or if Skrill (acting reasonably) is not satisfied that the Eligibility Criteria are met.

Eligible Transactions

5. Eligible Transactions are successful (i) send money transactions made from Skrill account to any Eligible Skrill merchant as provided in Section 7 below, (ii) Prepaid Mastercard transactions to any Eligible Skrill merchant, (iii) uploads to Participant’s Skrill Account (“Deposit”), during the Promotion Period (“Eligible Transaction”).

Please note the following transactions **are not** Eligible Transactions:

- a) Person-to-Person send money transactions;
- b) uploads to, and withdrawals from, the participant’s Skrill Account or uploads to another person’s Skrill or NETELLER Account;
- c) Transfers from your Skrill Account to your NETELLER Account or vice versa, in case you hold accounts with both Skrill and NETELLER digital wallets;

a) transactions between linked accounts, including transactions between two or more linked Skrill accounts, regardless of any VIP status of any of the account or accounts; transactions to the following Skrill Merchants (“**Excluded Merchants**” - Ava Trade Ltd, Axicorp Financial Services Pty Ltd, NYMSTAR Ltd, Exness (.com), Exness (.eu), FX Pro (.com), FX Pro (global), International Capital (IC) Markets (global), Vantage (global), Pacific Union Limited, FP Markets LLC, FP Markets Ltd, OctaFx (global), Exinity (global) (Forextime), OctaFx, Bet 365, SBOBET, Matchbook, Triplebet limited, Sportmarket, Virtual Global Digital Services, 888, Vantafe FX, ,SPORTMARKET, AT GLOBAL MARKETS, PAF, Quinnbet (FSB Technology UK Ltd), Kaboo (Zecure Gaming Limited), MT SecureTrade Limited (Betit Operations Limited), L&L Europe Ltd).

- d) Uploads to, withdrawals from, your Skrill Account, including ATM (automated teller machine) cash withdrawals from your Card;
- e) Transactions for utilities such as Electric, Gas, Heating Oil, Sanitary or Water services;
- f) Transactions for money or wire transfers;
- g) Transactions for Merchandise and Services from Financial Institutions. Such merchandise and services may include checks and other financial products, promotional merchandise, loan fees, and financial counseling service fees
- h) Transactions for Quasi Cash services from Financial institutions, purchase of of traveler’s cheques, foreign currency, or money orders, or transactions to open or fund a deposit account at a financial institution
- i) Transactions for a manual (“over-the-counter”) cash disbursement, transactions for opening or funding a deposit account at a financial institution, or to purchase travellers cheques, foreign currency, money orders, precious metals, or savings bonds at a financial institution;
- j) Transactions for buying, selling, and brokering securities, stocks, bonds, commodities, and mutual funds. k) Transactions for all types of personal or business insurance policies, including automobile, life, health, hospital, medical and dental, homeowners and renters, real estate title, pet health, flood, fire, or earthquake insurance policies;
- k) Transactions for rental and management of residential and commercial properties, such as real estate agents, brokers, and managers, and apartment rental services. Such fees may include management fees, real estate rental commissions, and real estate rental payments.
- l) Transactions for transferring funds to a Mastercard account.
- m) Transactions for transferring funds to other e-money institutions.
- n) Transactions for payment services where: i) funds are delivered or made available to a person other than the cardholder, ii) funds are loaded into a money account, iii) funds are loaded onto a stored value or prepaid card;
- o) Transactions for payment of fines, transactions to government entities that administer and process local, state, and federal fines and penalties, motor vehicle violations, and community or property assessed fines;
- p) Transactions for tax payments, or to any Local, state, and federal entities that engage in financial administration and taxation, including the collection of taxes and penalties and the custody and disbursement of funds. Such merchants include property tax assessors’ offices, customs bureaus, and state tax commissions;
- q) Transactions for any government services;

Skrill reserve the right to disregard any Eligible Transactions for this Promotion that they, in their sole but reasonable discretion, deem an abuse of the Promotion including but not limited to:

- a) Transactions that have no commercial purpose;
- b) Multiple transactions that are made to artificially increase the volume of Eligible Transactions;
- c) Transactions that are not for the personal benefit of the Skrill Account holder;
- d) Are prohibited transactions as set out in Section 14 of the Skrill Terms of Use.

Eligible Merchants

6. The Participant is eligible for the Reward at the end of the Promotion Period when the Eligible Transaction is successfully made to an Eligible Merchant. All merchants that accept Skrill payments are eligible, except for the “Excluded Merchants” which are detailed in Section 5. Please note that the list is subject to change and a merchant might be excluded if expressly instructs us to do so. Skrill shall notify each Participant to the email registered with the Skrill Account, in case a merchant is no longer eligible. Any Eligible Transactions, performed before our notification for merchant’s exclusion from the Promotion, shall be considered and accounted as Eligible Transactions for the purposes of this Promotion.

7. Privacy and Intellectual Property

- a) The processing of Participants data is governed by the Paysafe Group Limited’s Privacy Policy which can be found on Skrill’s website (<https://www.skrill.com/en/footer/comprehensiveprivacypolicy/>). Additional information may be required by Skrill to verify compliance with these Promotion Terms & Conditions. Participants agree that certain of their personal information (first name, surname initial and country location) may be published on various Paysafe Group marketing channels including but not limited to our websites, emails, and social media pages.
- b) For the purposes of the Promotion Participants grant Skrill and its affiliates a non-exclusive, worldwide, royalty-free, non-transferrable, irrevocable license to copy, use and display any logo, trademark, trade name or other intellectual property (where applicable) which may be published on various Paysafe Group marketing channels including but not limited to our websites, emails, and social media pages.

8. Confidentiality

- a. Confidential Information means any information which is marked as “Confidential” or should be reasonably expected to be confidential having regard to the context of disclosure or the nature of the information; including, without prejudice to the generality of the foregoing, business plans, data, strategies, methods, customer and client lists, technical specifications, transaction data and customer data shall be deemed confidential.
- b. During the Promotion Period and thereafter, Skrill shall use and reproduce the Participants’ Confidential Information only for purposes of this Promotion and only to the extent necessary for such purpose and will restrict disclosure of the Confidential Information to its employees, consultants, advisors or independent contractors with a need to know.
- c. Notwithstanding the foregoing, it shall not be a breach of these Promotion Terms for Skrill to disclose Confidential Information if required to do so under law or in a judicial or governmental investigation or proceeding.

The confidentiality obligations in this Clause 6 shall not apply to information that (i) is or becomes public knowledge through no action or fault of Skrill; (ii) is known to Skrill without restriction, prior to receipt from the Participant in relation to this Promotion, from its own independent sources as evidenced by Skrill’s written records, and which was not acquired, directly or indirectly, from the Participant; (iii) Skrill receives from any third party reasonably known by Skrill to have a legal right to transmit such information, and not under any obligation to keep such information confidential; or (iv) information independently developed by Skrill’s employees or agents provided that Skrill can show that those same employees or agents had no access to the Confidential Information received hereunder.

9. Legal Recourse

- a) If you are resident in the European Economic Area, this Promotion is brought to you by Paysafe Payment Solutions Limited, a company duly registered under the laws of Ireland, under company number 626665, with registered address at 3rd Floor, Kilmore House, Spencer Dock, Dublin 1, Ireland, D01 YE64, authorized by the Central Bank of Ireland (CBI) for the issuing of electronic money with license No C184986 (commonly referred as “Skrill”) (Skrill is trading as Paysafe, NETELLER, Rapid Transfer and NETELLER Money Transfer). If you are resident outside the European Economic Area, this Promotion is brought to you by Skrill Limited, a company duly registered under the laws of England and Wales under company number 04478861, registered

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- b) By entering this Promotion, you agreed to these Promotion Terms and Conditions.
- c) The present Promotion does not apply to residents of countries where this Promotion might be considered illegal and/or prohibited.
- d) Skrill reserves the right to end this Promotion at any time in their sole discretion or to make changes to this Promotion at any time in its sole discretion by sending written notice to the e-mail address registered to your Account or by amending these Promotion Terms and Conditions. Skrill reserves the right to modify, cancel, terminate or suspend the Promotion in whole or in part, at its sole discretion, if it believes the Promotion is not capable of being conducted as specified within these Promotion Terms and Conditions or in the event of a virus, a computer bug or unauthorised human intervention or any other cause that is beyond the reasonable control of Skrill that could corrupt or affect the administration, security, impartiality or normal course of the Promotion.
- e) Skrill reserves the right to remove any Participant from this Promotion where Skrill has reason to believe a Participant has breached or tried to breach these Promotion Terms and Conditions or the Skrill Account terms of use (as applicable), or attempted to circumvent any security or operational procedures.
- f) All decisions by Skrill are final and binding and no further correspondence may be entered into.
- g) Skrill is not responsible for: (1) any incorrect or inaccurate information, whether caused by a Participant, printing errors or by any of the equipment or programming associated with or utilized in this Promotion; (2) technical failures of any kind, including, but not limited to malfunctions, interruptions, or disconnections in phone lines or network hardware or software; (3) unauthorized human intervention in any part of the entry process of this Promotion; (4) technical or human error which may occur in the administration of this Promotion or the processing of entries; or (5) any injury or damage to persons or property which may be caused, directly or indirectly, in whole or in part, from participation in this Promotion or receipt or use or misuse of any prize.
- h) All issues and questions concerning the construction, validity, interpretation and enforceability of the present Promotion Terms and Conditions, or the rights and obligations of the participant and Skrill, as applicable, in connection with this Promotion shall be governed by, and construed in accordance with the laws of Ireland, without giving effect to any choice of law or conflict of law rules (whether of Ireland or any other jurisdiction), which would cause the application of the laws of any jurisdiction other than Ireland.
- i) If there is any discrepancy between any translated version and the (original) English version of these Promotion Terms and Conditions, the English version shall prevail.
- j) Insofar as is permitted by law, Skrill, its agents or distributors will not in any circumstances be responsible or liable to compensate a Participant or prospective Participant, or accept any liability (whether direct, indirect, special, incidental, exemplary, punitive or consequential) for or in connection with the participation (or attempted participation) in the Promotion whether such liability arises from any claim based upon contract, warranty, tort (including negligence), strict liability or otherwise. A Participant's statutory rights are not affected. However, nothing in these Promotion Terms excludes or limits in any way any liability for death or personal injury caused by Skrill's negligence, for fraud or for any other matter where liability may not as a matter of law be excluded or limited.
- k) Skrill shall not be liable for delay in performing, or failure to perform, any of its obligations under the Promotion terms and conditions, if such delay or failure result from events, circumstances or causes beyond its reasonable control, such as but not limited to fire, flood, earthquake, adverse weather conditions, strike, war (declared or undeclared), embargo, blockade, legal prohibition, governmental action, riot, insurrection, damage, destruction, flight or other transportation delays or cancellations.

Contact Us

If you have any questions about this Promotional offer or our services in general, you can contact us at any time by sending a message to Customer Service via the "Email Support" facility on our Website or by calling +44 203 308 2520.