

List of All Fees for Skrill Visa® Prepaid Card

updated_2024.09.03

All fees	Amount	Details
Get Started: Application, Shipping & Replacement		
Card Application (Physical Card) (i.e., card purchase fee)	\$0 or \$10.00	There is no application fee for the first card application for a customer who meets the following criteria: (i) Fully verified Skrill Account; (ii) Deposited at least once into the Skrill Account using a deposit method other than paysafecard and paysafecash; and (iii) Downloaded Skrill App and logged in. There is a \$10.00 fee for any customer who does not meet the above criteria or for any subsequent applications for a physical card.
Shipping & Handling	\$0	No fee for shipping and handling.
Replacement for lost, stolen or damaged physical card	\$0	No fee for replacement of lost, stolen or damaged physical cards.
Virtual Card Application Fee	\$0 or \$2.50	No fee for the first application for a virtual card. There is a \$2.50 fee for any subsequent application for a virtual card or request for a replacement virtual card.
Monthly and Annual Usage		
Monthly fee	\$0	There is no monthly fee.
Annual fee (Physical or Virtual Card)	\$10.00	There is a \$10.00 Annual Fee for a physical card. Customer may only have one (1) physical card active at any one time.
Add Money		
Cash reload fee	\$0	Not applicable. Cash reload function not available via the prepaid card.
Spend money		
In Store /Phone Order /Mail Order Purchases	\$0	No fee for in-store /phone order /mail order purchases. Fees may be applied by third party banks /financial institutions and/or merchants when using the card.
Online Purchases	\$0	No fees for online purchases. Fees may be applied by third party banks /financial institutions, and/or merchants when using the card.
Get Cash		
ATM withdrawal (in-network or out-of-network)	\$2.50	This is our fee. Additional fees may be applied by third party banks /financial institutions when using the card, even if you do not complete a transaction.
Information		
Customer service (live agent)	\$0	No fee for calling customer service for card or account inquiries, including for balance inquiries. Calls are toll free when originating from a US phone number within the United States. Charges may apply for calls originating outside of the United States or from a non-US phone number.
ATM balance inquiry (in-network or out-of-network)	\$0	Not applicable. Balance inquiry function not available via ATM. Fees may be applied by third party banks /financial institutions and/or ATM operators when using the card, even if you do not complete a transaction.
Using Your Card Outside the U.S.		
International transaction	\$0	No fee for international purchases. Currency conversion will take place when making a transaction in any currency other than USD. Fees may be applied by third party banks /financial institutions and/or merchants when using the card internationally, including foreign exchange fees.
International ATM withdrawal	\$2.50	This is our fee. Currency conversion will take place when making a transaction in any currency other than USD. Fees may be applied by third party banks /financial institutions and/or the ATM operator when using the card internationally, including foreign exchange or other fees, even if you do not complete a transaction.
International ATM balance inquiry	\$0	Not applicable. Balance inquiry function not available via ATM. Fees may be applied by third party banks /financial institutions and/or ATM operators when using the card internationally, even if you do not complete a transaction.
Other		
Inactivity	\$0	No inactivity charges.
Card PIN Change	\$0	No charges for card PIN change

Register your card for FDIC insurance eligibility and other protections. Your funds will be held at or transferred to Community Federal Savings Bank ("CFSB"), an FDIC insured institution. Once there, your funds are insured up to \$250,000 by the FDIC in the event CFSB fails, if specific deposit insurance requirements are met and your card is registered. See <https://www.fdic.gov/deposit/deposits/prepaid.html> for details.

No overdraft/credit feature.

Contact Skrill USA Inc. by calling +1 855 719 2087, by mail at 5335 Gate Parkway, 4th Floor, Jacksonville, FL 32256 USA, or visit <https://www.skrill.com/en-us/skrill-visa/> or <http://www.skrill.com/en-us/support>

For general information about prepaid accounts, visit <https://www.cfpb.gov/prepaid>. If you have a complaint about a prepaid account, call the Consumer Financial Protection Bureau at 1-855-411-2372 or visit <https://www.cfpb.gov/complaint>.