



Skrill BigCommerce Module Configuration Guide

Integration with Skrill via BigCommerce

This guide describes how to install and configure the BigCommerce module for taking payments via Skrill Payment Platform.

www.skrill.com

Version 1.2

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Version Control Table

Date	Version	Description
July 2020	1.0	Guide Created
May 2022	1.1	Changed administrator email to processing email.
December 2022	1.2	Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to install and configure the Skrill BigCommerce module. It assumes that you have an existing BigCommerce installation.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions, and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
Glossary	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. INTRODUCTION

What is the BigCommerce module?

BigCommerce is an eCommerce platform, which provides online merchants with a shopping cart system.

BigCommerce is integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via BigCommerce.

Skrill customers using BigCommerce have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application is approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your BigCommerce backend and start taking payments.

3. INSTALLING AND CONFIGURING BIGCOMMERCE

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill BigCommerce module. The secret word is used to authenticate the data sent back to your BigCommerce server after payment. You must obtain the IP address of your BigCommerce server to configure the API/MQI password.

Make a note of the set of numbers in the square brackets. This is the IP address.

Configure Skrill Settings

1. Log in to your Skrill merchant account at www.skrill.com.
2. Go to **Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1)**.
3. Set API / MQI Password using the toggle, type and confirm by clicking **Save**.
4. For each section, specify the IP address(es) or IP address range of your BigCommerce server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g., 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g., 192.168.0.0/24)
5. Set Secret Word using the toggle and click **Save** to confirm.

Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.

The screenshot displays the Skrill Developer Settings interface. At the top, there are tabs for 'Wallet IP Whitelisting', 'API / MQI / GSR / CVT Management', and 'API Documentation'. The 'API / MQI / GSR / CVT Management' tab is active. Below this, there are five rows of settings, each with a plus icon on the left and a toggle switch on the right. The settings are: 'Automated Payment Interface (API)' (Enabled - 3 IP's Whitelisted), 'Merchant Query Interface (MQI)' (Enabled - 3 IP's Whitelisted), 'Gateway Secure Restriction (GSR)' (Enabled - 5 IP's Whitelisted), 'Set API / MQI Password' (Enabled), and 'Set Secret Word' (Enabled). The left sidebar shows the navigation menu with 'Settings' expanded to 'Developer Settings'.

The screenshot displays the Skrill Developer Settings interface for a CASINO-US account. The page is divided into several sections for configuring API and security settings.

Developer Settings
Configure API and security settings for your wallet account.

Account IDs: CASINO-US (ID: 309310256), BET365-BULGARIA (ID: 308760226), IBET420 (ID: 308760194), BetOnline-Asia (ID: 306279907).

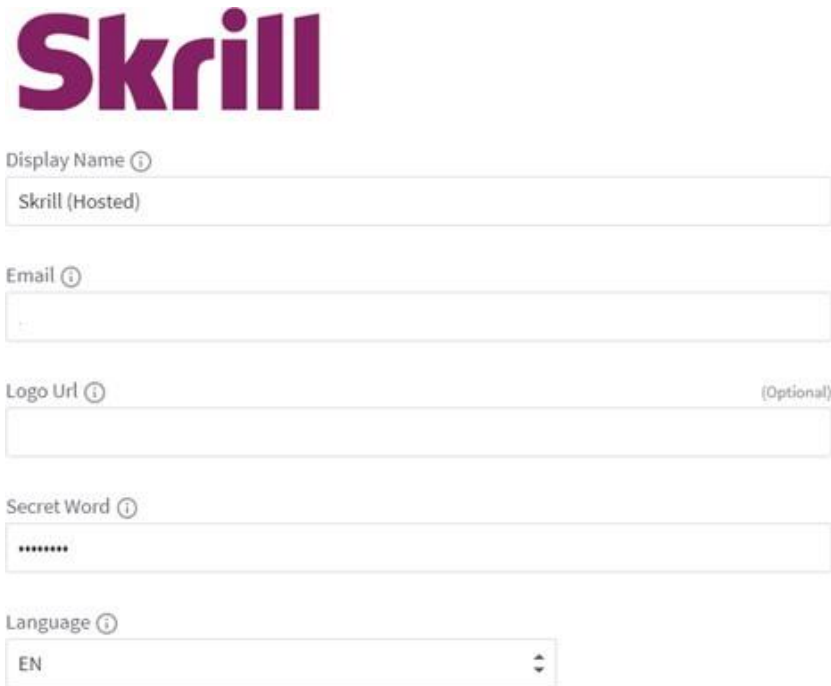
Developer Settings : CASINO-US

- Automated Payment Interface (API)** Enabled - 3 IP's Whitelisted. Allow requests to the API only from the following IP addresses. Your API secure IP addresses: 8.8.8.8, 9.9.9.9, 11.12.31.12.
- Merchant Query Interface (MQI)** Enabled - 3 IP's Whitelisted. Allow requests to the MQI only from the following IP addresses. Your MQI secure IP addresses: 1.2.2.2, 5.6.3.2, 12.1.2.3.
- Gateway Secure Restriction (GSR)** Enabled - 5 IP's Whitelisted. Allow gateway sessions to be generated only from the following IP addresses. Your GSR secure IP addresses: 0.1.2.3, 10.152.252.185, 10.152.252.186, 3.5.4.3, 1.2.3.5.
- Set API / MQI Password** Enabled. Please provide API/MQI Password in order to enable the service. Fields for Current Password, New Password, and Confirm Password are present.
- Set Secret Word** Enabled. Please provide Secret Word in order to enable the service. Fields for New Password and Confirm Password are present.

Figure 3-1: Configuring a Secret Word and API/MQI Password

Activate Skrill in BigCommerce

1. Login to your BigCommerce account
2. Choose **Store set up** from left side menu
3. Go to **Payments**
4. Scroll down to **Online Payment methods**
5. Click **Skrill**
6. Fill in the **processing email** and the **secret word** registered in your Skrill account (**Table 3-1**)
7. Click **Save**



The image shows a configuration form for Skrill. At the top is the Skrill logo. Below it are several input fields:

- Display Name**: A text box containing "Skrill (Hosted)".
- Email**: An empty text box.
- Logo Url**: An empty text box with "(Optional)" written to its right.
- Secret Word**: A text box filled with asterisks to mask the input.
- Language**: A dropdown menu currently showing "EN".

Figure 3-2: Skrill Settings with example values in BigCommerce backend

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant Account (processing email)	The processing email address which is linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Logo URL	Optional - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your BigCommerce servers.	N/A

4. CUSTOMER EXPERIENCE

This section describes the customer's checkout experience when using the Skrill BigCommerce module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click **Skrill**.

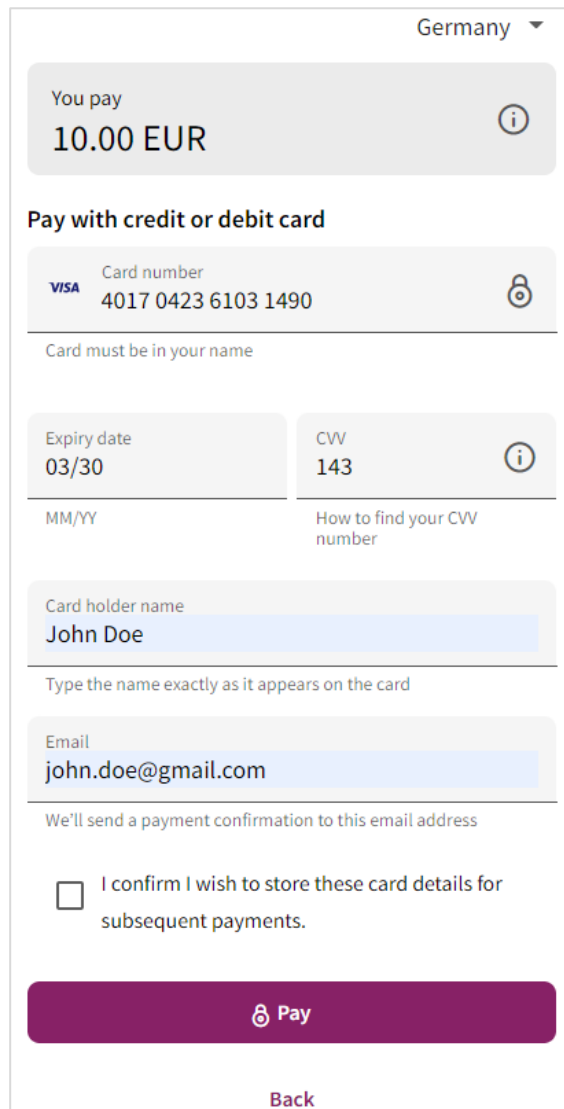
Cart Items	Qty	Item Price	Item Total
[Sample Product] MacBook Pro (CPU: 2.53 Ghz, HDD Size: 320 GB, Video Memory: 512 MB, Software: [Sample Product] Office for Mac 2008 - Home and...)	1	\$2,563.00	\$2,563.00
Gift Certificate or Coupon Code:		<input type="text"/>	<input type="button" value="APPLY"/>
Subtotal			\$2,563.00
Shipping (Ship by Weight)			\$5.00
Grand Total			\$2,568.00

How Would You Like to Pay?

Skrill (Hosted)

Figure 4-1: BigCommerce Checkout Payment selection showing Skrill as available payment method

2. Enter Payment details in the Skrill Payment Form.



The screenshot displays the Skrill payment form for Germany. At the top right, there is a dropdown menu for the country, currently set to "Germany". Below this, a grey box indicates the payment amount: "You pay 10.00 EUR" with an information icon. The main section is titled "Pay with credit or debit card". It features a "VISA" logo and a "Card number" field containing "4017 0423 6103 1490". Below the card number, it states "Card must be in your name". There are two input fields: "Expiry date" with "03/30" and "MM/YY" below it, and "CVV" with "143" and "How to find your CVV number" below it. The "Card holder name" field contains "John Doe" with the instruction "Type the name exactly as it appears on the card". The "Email" field contains "john.doe@gmail.com" with the note "We'll send a payment confirmation to this email address". A checkbox is present with the text "I confirm I wish to store these card details for subsequent payments." At the bottom, there is a large purple "Pay" button and a "Back" link.

Figure 4-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen.

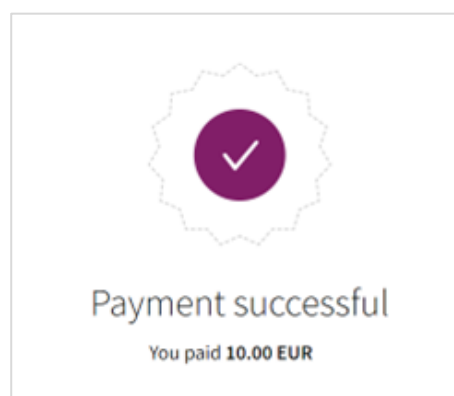


Figure 4-3: Successful Payment

5. REFUND INFORMATION

Currently refund is not supported in BigCommerce. To complete refund, please login to your Skrill merchant account and follow the below steps:

1. Click **All transactions**.
2. Find the transaction which should be refunded.
3. Click **refund** from right hand side column.
4. Type the amount which should be refunded.
5. Click **confirm return**.

Once you have completed the refund in your Skrill account, please login to your BigCommerce account to update transaction status manually (**Figure 5-1**)

	Date	Order ID	Customer	Status	Total	Action
	4th Jun 2020	124	Customer 1	Refunded	\$233.00	...

Billing	Shipping	Order
Customer Lastname High Street viena, Tirol E1 7YT Austria 000000000 customer1@gmail.com 04 Jun 2020 09:32:27 157.167.59.180 kat's store (Desktop) Skrill (Hosted) Manual Tax	Customer Lastname High Street viena, Tirol E1 7YT Austria 000000000 customer1@gmail.com Default Zone Ship by Weight \$5.00 4th Jun 2020	2 items [Sample Product] iPod Nano Color: Green I don't mind about color: No Capacity: 8 GB (2,000 songs) Accessories: [Sample Product] Apple In-Ear Headphones with Remote and Mic APPLE-INEAR (Refunded) Subtotal \$228.00 Shipping \$5.00 GRAND TOTAL \$233.00 Refunded -\$233.00

Figure 5-1: Refund Payment

6. TESTING

We provide two test cards for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 6-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.