



# **Skrill BigCommerce Module Configuration Guide**

## **Integration with Skrill via BigCommerce**

**This guide describes how to install and configure the BigCommerce module for taking payments via Skrill Payment Platform.**

**[www.skrill.com](http://www.skrill.com)**

**Version 1.0**

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### Version Control Table

Date	Version	Description
July 2020	1.0	Guide Created

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## 1. About this guide

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### Objectives and target audience

This guide describes how to install and configure the Skrill Bigcommerce module. It assumes that you have an existing BigCommerce installation.

### Conventions used in this guide

The table below lists some of the conventions used in this guide.

**Table 1-1: List of conventions**

Convention	Description
Code example	Used to illustrate example code, functions, and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
<u>Glossary</u>	Glossary term
<b>Menu1 &gt; Menu option2 &gt;</b>	Indicates a menu path.

## 2. Introduction

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### **What is the BigCommerce module?**

BigCommerce is an eCommerce platform, which provides online merchants with a shopping cart system.

BigCommerce has been integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via Bigcommerce.

Skrill customers using BigCommerce have access to a wide range of card and alternative payment methods.

### **Signing up for a Skrill account**

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your BigCommerce backend and start taking payments.

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## 3. Installing and configuring BigCommerce

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### Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill BigCommerce module. The secret word is used to authenticate the data sent back to your BigCommerce server after payment. You must obtain the IP address of your BigCommerce server to configure the API/MQI password.

Make a note of the set of numbers in the square brackets. This is the IP address.

### Configure Skrill Settings

1. Log in to your Skrill merchant account at [www.skrill.com](http://www.skrill.com)
2. Go to **Settings > Developer Settings (Figure 3-1)**
3. Check the **Enable service** checkboxes next to the API and MQI sections
4. For each section, specify the IP address(es) or IP address range of your Bigcommerce server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
  - A single IP address (e.g. 145.76.160.206 using the example above)
  - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
  - A subnet in CIDR notation (e.g. 192.168.0.0/24)
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password
6. Locate the Create secret word section. Enter and confirm your secret word
7. Click **Save** to save the changes.
8. Logout of your account.

**Account Overview** **All Transactions** **Cards and Bank Accounts** **Skrill**

### Manage your settings

**ACCOUNT SETTINGS** **BUSINESS INFO** **LIMITS & VERIFICATION** **DEVELOPER SETTINGS**

#### Automated Payment Interface (API)

Enable service

Allow payments only from the following IP addresses (separated by spaces)

#### Merchant Query Interface (MQI)

Enable service

Allow payments only from the following IP addresses (separated by spaces)

#### Change MQI/API password

The password is required to access the API and MQI

Password

Re-type password

**Save**

#### Create secret word

The Secret Word is used to sign gateway status reports and can be used instead of the API/MQI password for requests in the Email Check Interface

Secret word

Re-type secret word

**Save**

Figure 3-1: Configuring a Secret Word and API/MQI Password

## Activate Skrill in Bigcommerce

1. Login to your BigCommerce account
2. Choose **Store set up** from left side menu
3. Go to **Payments**
4. Scroll down to **Online Payment methods**
5. Click on **Skrill**
6. Fill in the **email** and **the secret word** registered in your Skrill account (**Table 3-1**)
7. Click on **Save**



The image shows a configuration form for Skrill. At the top is the Skrill logo. Below it are several input fields:
 

- Display Name**: A text input field containing "Skrill (Hosted)".
- Email**: An empty text input field.
- Logo Url**: A text input field with "(Optional)" written to its right.
- Secret Word**: A text input field with asterisks "\*\*\*\*\*" indicating a masked password.
- Language**: A dropdown menu currently showing "EN".

Figure 3-2: Skrill Settings with example values in Bigcommerce backend

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Logo URL	<i>Optional</i> - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Bigcommerce servers.	N/A



## 4. Customer Experience

This section describes the customer's checkout experience when using the Skrill BigCommerce module.

**Note:** We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

### 1. Click on Skrill

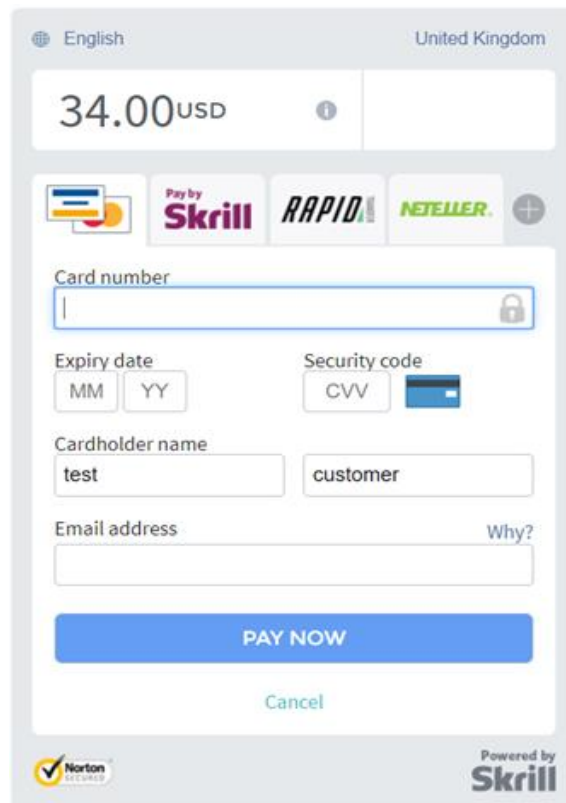
Cart Items	Qty	Item Price	Item Total
<b>[Sample Product] MacBook Pro</b> (CPU: 2.53 Ghz, HDD Size: 320 GB, Video Memory: 512 MB, Software: [Sample Product] Office for Mac 2008 - Home and...)	1	\$2,563.00	\$2,563.00
Gift Certificate or Coupon Code: <input type="text"/>			<input type="button" value="APPLY"/>
<b>Subtotal</b>			<b>\$2,563.00</b>
<b>Shipping (Ship by Weight)</b>			<b>\$5.00</b>
<b>Grand Total</b>			<b>\$2,568.00</b>

How Would You Like to Pay?

Skrill (Hosted)

**Figure 4-1: BigCommerce Checkout Payment selection showing Skrill as available payment method**

## 2. Enter Payment details in the Skrill Payment Form



The screenshot displays the Skrill payment form interface. At the top, it shows the language set to 'English' and the location as 'United Kingdom'. The amount to be paid is '34.00 USD'. Below this, there are logos for 'Pay by Skrill', 'RAPID', and 'NETELLER'. The form includes several input fields: 'Card number' (with a lock icon), 'Expiry date' (split into 'MM' and 'YY' boxes), 'Security code' (with a 'CVV' label and a card icon), 'Cardholder name' (with 'test' and 'customer' as examples), and 'Email address' (with a 'Why?' link). A prominent blue 'PAY NOW' button is located at the bottom of the form, with a 'Cancel' link below it. The form is secured by Norton, as indicated by the 'Norton SECURED' logo at the bottom left, and is powered by Skrill, as indicated by the 'Powered by Skrill' logo at the bottom right.

Figure 4-2: Enter Payment Details in the Skrill Payment Form

## 3. Click Pay Now to complete the payment. If all is correct, the payment form will display the following screen:

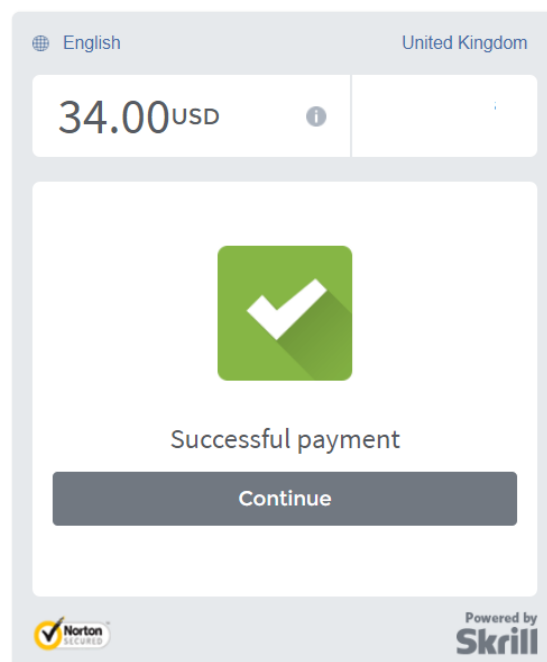
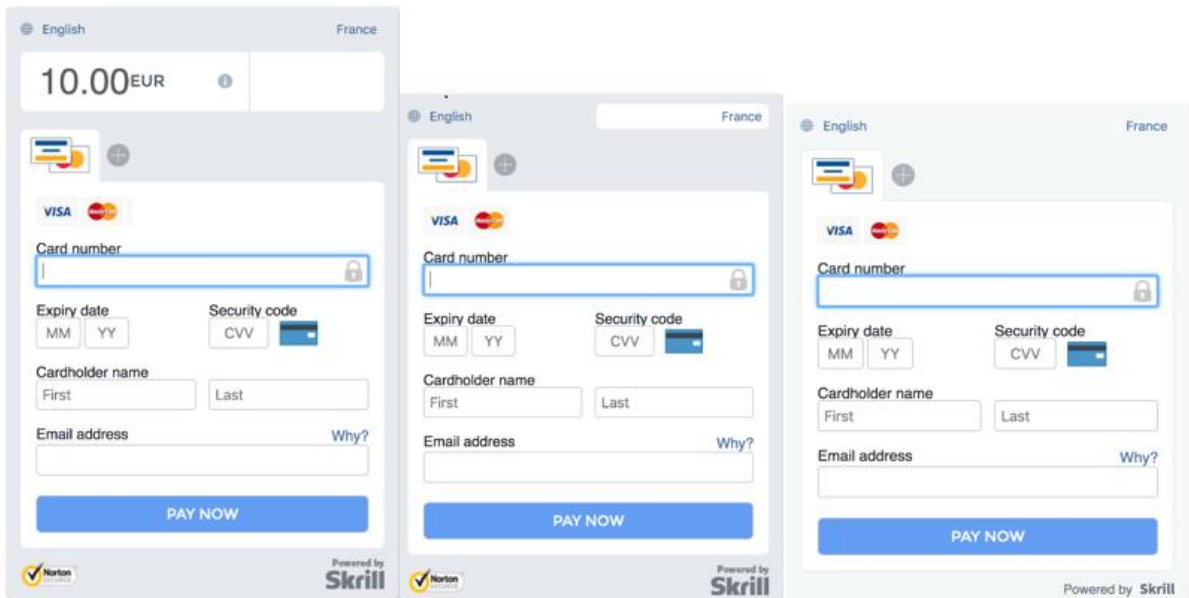


Figure 4-3: Successful Payment

### Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).



The image displays three side-by-side screenshots of the Skrill payment form, illustrating different configurations for the header and footer. Each form is set to 'English' and 'France'.

- Left Screenshot (Standard):** Shows the full payment form with a header displaying '10.00 EUR' and a footer containing the Norton logo, 'Powered by Skrill', and a security logo.
- Middle Screenshot (Reduced Header and Footer):** Shows the payment form with a reduced header (no amount) and a reduced footer (no Norton logo, 'Powered by Skrill', or security logo).
- Right Screenshot (Reduced Header and Footer):** Shows the payment form with a reduced header (no amount) and a reduced footer (no Norton logo, 'Powered by Skrill', or security logo).

All three forms include the same input fields: Card number, Expiry date (MM YY), Security code (CVV), Cardholder name (First and Last), and Email address. A 'PAY NOW' button is located at the bottom of each form.

Figure 4-4: Reduced Header and Footer Option

## 5. Refund Information

Currently refund is not supported in Bigcommerce. To complete refund, please login to your Skrill merchant account and follow the below steps:

1. Click on **All transactions**
2. Find the transaction which should be refunded
3. Click **refund** from right hand side column
4. Type the amount which should be refunded
5. Click **confirm return**

Once you have completed the refund in your Skrill account, please login to your Bigcommerce account to update transaction status manually (**Figure 5-1**)

	Date	Order ID	Customer	Status	Total	Action
	4th Jun 2020	124	Customer 1	Refunded	\$233.00	...

Billing	Shipping	Order
Customer Lastname High Street viena, Tirol E1 7YT  Austria 000000000 customer1@gmail.com 04 Jun 2020 09:32:27 157.167.59.180 kat's store (Desktop) Skrill (Hosted) Manual Tax	Customer Lastname High Street viena, Tirol E1 7YT  Austria 000000000 customer1@gmail.com Default Zone Ship by Weight \$5.00 4th Jun 2020	2 items 1x [Sample Product] iPod Nano Color: Green I don't mind about color: No Capacity: 8 GB (2,000 songs) Accessories: [Sample Product] Apple In-Ear Headphones with Remote and Mic APPLE-INEAR (Refunded)  Subtotal \$228.00 Shipping \$5.00 <b>GRAND TOTAL \$233.00</b> Refunded -\$233.00

**Figure 5-1: Refund Payment**

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## 6. Testing

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We provide test cards for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

**Table 6-1: Test Cards**

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at [newbusiness@paysafe.com](mailto:newbusiness@paysafe.com), so we can provide you with access.