Skrill
BUSINESS

Skrill BigCommerce Module Configuration Guide

Integration with Skrill via BigCommerce

This guide describes how to install and configure the BigCommerce module for taking payments via Skrill Payment Platform.

www.skrill.com

Version 1.2

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Version Control Table

Date	Version	Description
July 2020	1.0	Guide Created
May 2022	1.1	Changed administrator email to processing email.
December 2022	1.2	Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.

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1. ABOUT THIS GUIDE

Objectives and target audience

This guide describes how to install and configure the Skrill BigCommerce module. It assumes that you have an existing BigCommerce installation.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions, and commands.
File path	Used to indicate a file path or folder structure.
Glossary	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

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2. INTRODUCTION

What is the BigCommerce module?

BigCommerce is an eCommerce platform, which provides online merchants with a shopping cart system.

BigCommerce is integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via BigCommerce.

Skrill customers using BigCommerce have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form here.

Once your application is approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your BigCommerce backend and start taking payments.

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3. INSTALLING AND CONFIGURING BIGCOMMERCE

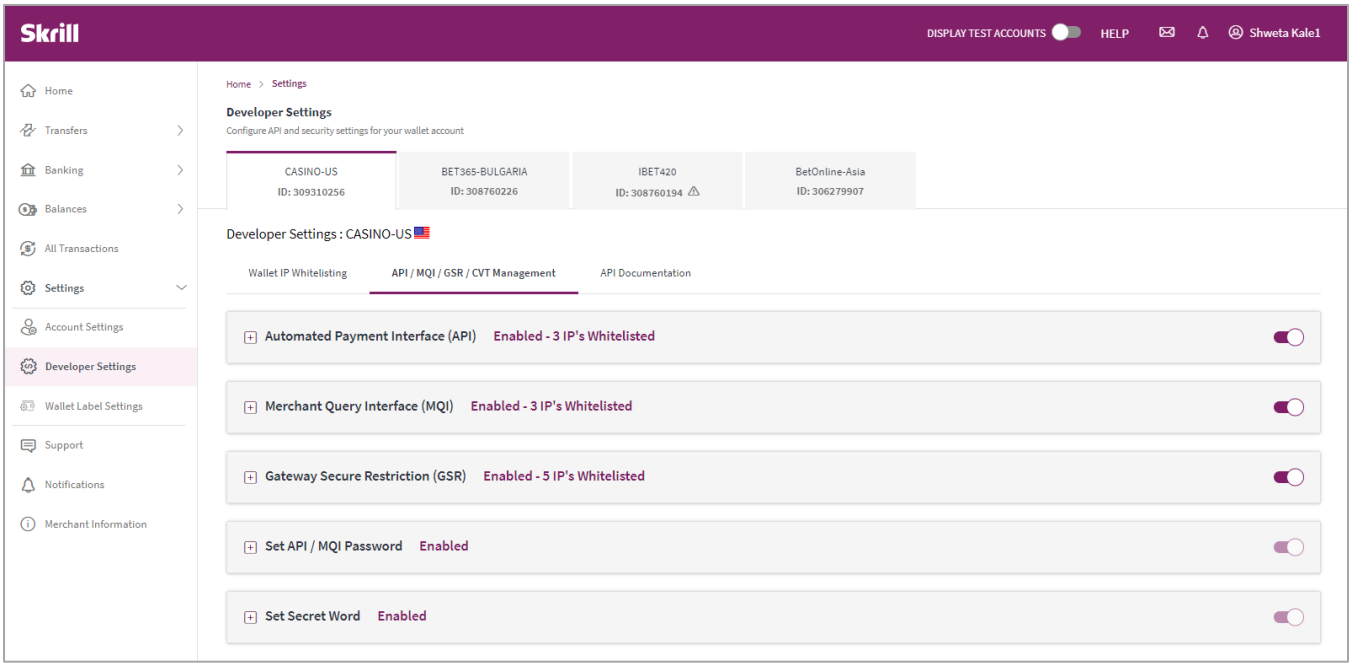
Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill BigCommerce module. The secret word is used to authenticate the data sent back to your BigCommerce server after payment. You must obtain the IP address of your BigCommerce server to configure the API/MQI password.

Make a note of the set of numbers in the square brackets. This is the IP address.

Configure Skrill Settings

1. Log in to your Skrill merchant account at www.skrill.com.
2. Go to **Settings >> Developer settings >> API / MQI / GSR / CVT Management** **(Figure 3-1).**
3. Set API / MQI Password using the toggle, type and confirm by clicking **Save.**
4. For each section, specify the IP address(es) or IP address range of your BigCommerce server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
   - A single IP address (e.g., 145.76.160.206 using the example above)
   - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2)
   - A subnet in CIDR notation (e.g., 192.168.0.0/24)
5. Set Secret Word using the toggle and click **Save** to confirm.
   Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.



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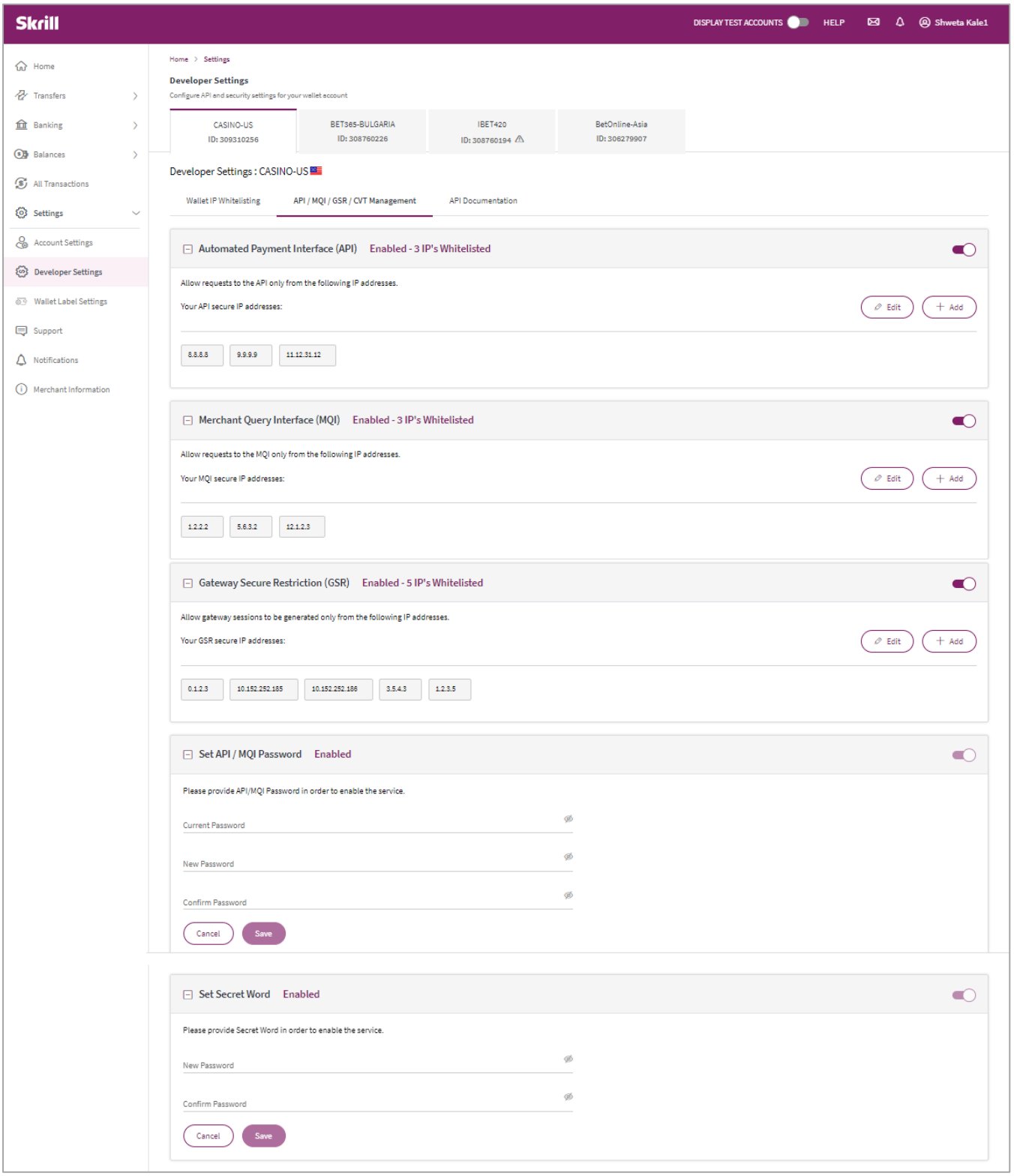

Figure 3-1: Configuring a Secret Word and API/MQI Password

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Activate Skrill in BigCommerce

1. Login to your BigCommerce account
2. Choose **Store set up** from left side menu
3. Go to **Payments**
4. Scroll down to **Online Payment methods**
5. Click **Skrill**
6. Fill in the **processing email** and **the secret word** registered in your Skrill account (Table 3-1)
7. Click **Save**

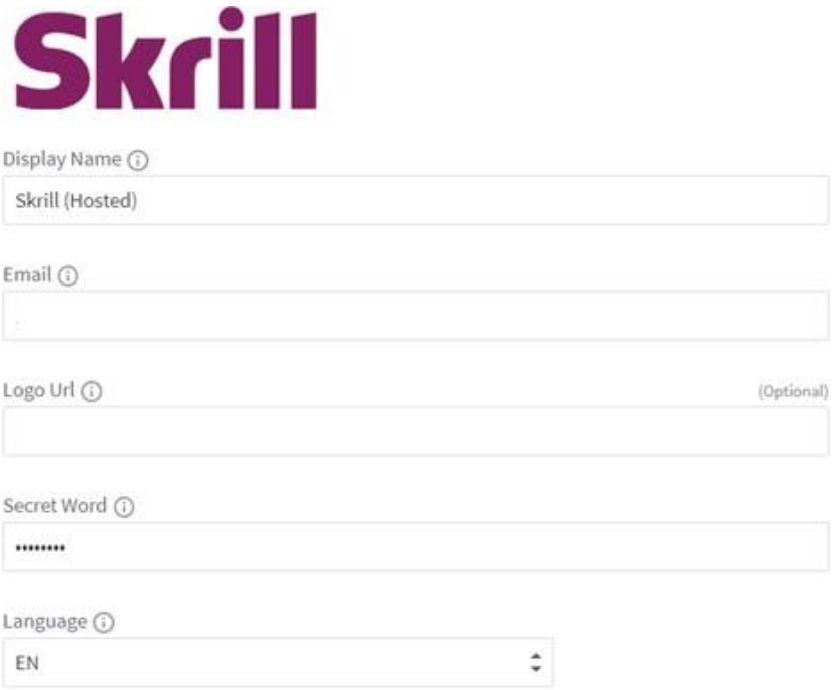

Figure 3-2: Skrill Settings with example values in BigCommerce backend

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant Account (processing email)	The processing email address which is linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Logo URL	***Optional*** - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your BigCommerce servers.	N/A

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4. CUSTOMER EXPERIENCE

This section describes the customer's checkout experience when using the Skrill BigCommerce module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click **Skrill.**

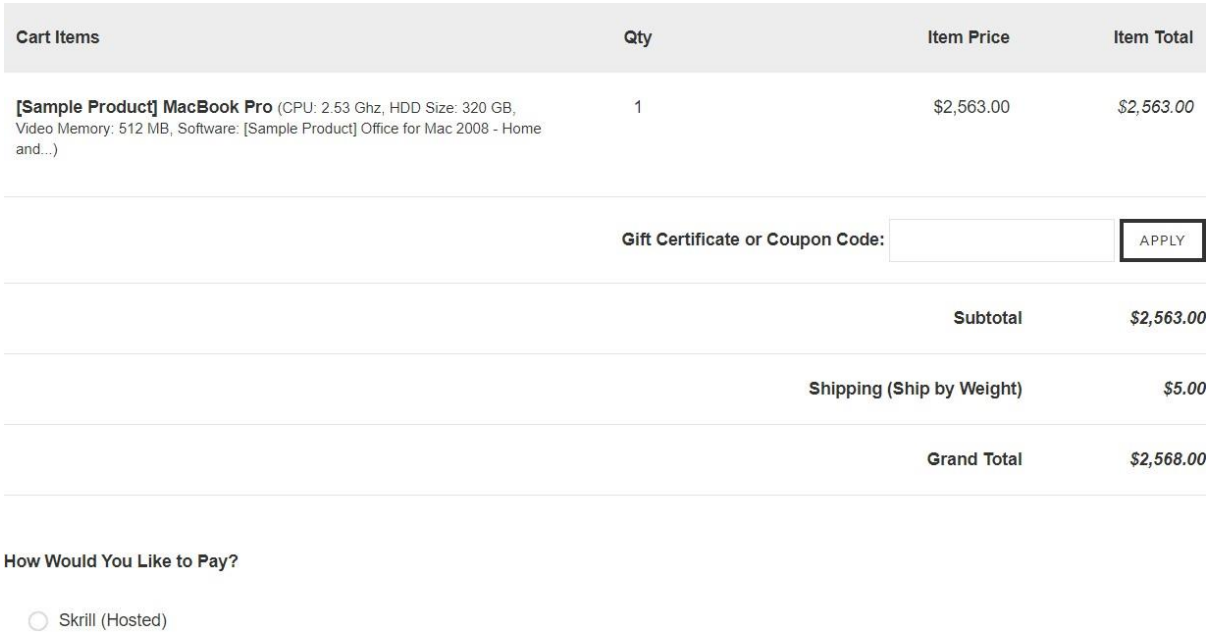

Figure 4-1: BigCommerce Checkout Payment selection showing Skrill as available payment method

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2. Enter Payment details in the Skrill Payment Form.

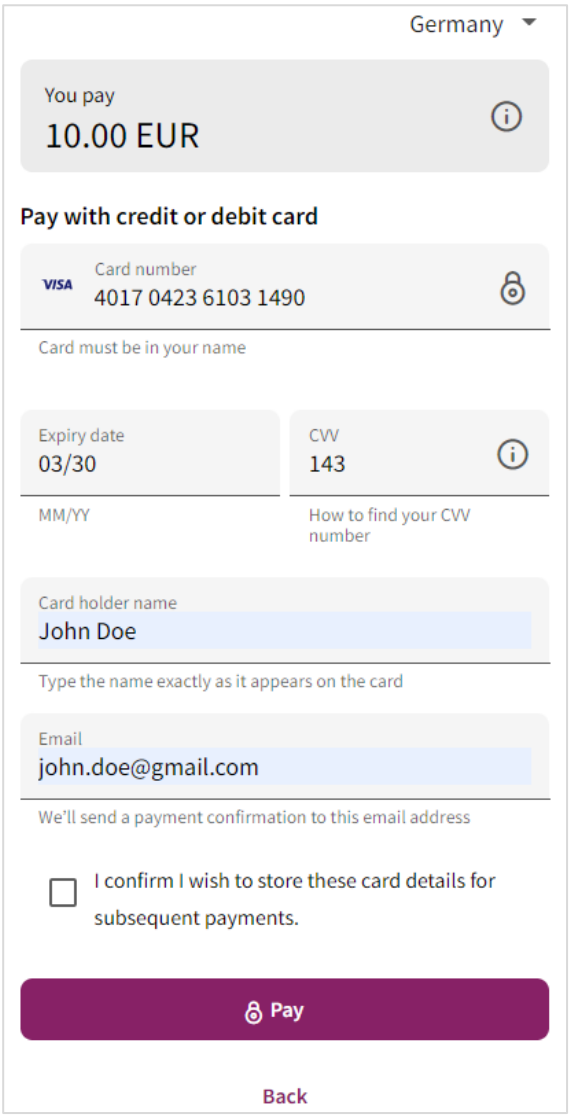

Figure 4-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen.

Figure 4-3: Successful Payment

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5. REFUND INFORMATION

Currently refund is not supported in BigCommerce. To complete refund, please login to your Skrill merchant account and follow the below steps:

1. Click **All transactions.**
2. Find the transaction which should be refunded.
3. Click **refund** from right hand side column.
4. Type the amount which should be refunded.
5. Click **confirm return.**

Once you have completed the refund in your Skrill account, please login to your BigCommerce account to update transaction status manually **(Figure 5-1**)

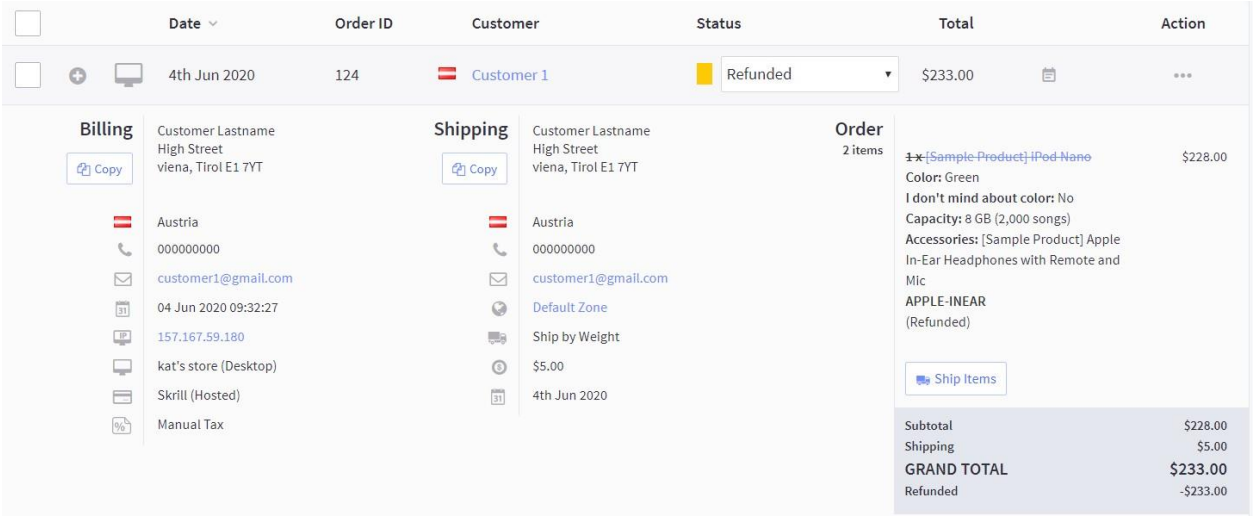

Figure 5-1: Refund Payment

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6. TESTING

We provide two test cards for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 6-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.

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