



Skrill BigCommerce Module Configuration Guide

Integration with Skrill via BigCommerce

This guide describes how to install and configure the BigCommerce module for taking payments via Skrill Hosted Payment Platform.

www.skrill.com

Version 1.0

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1. About this guide

Objectives and target audience

This guide describes how to install and configure the Skrill Bigcommerce module. It assumes that you have an existing BigCommerce installation.

Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions, and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
<u>Glossary</u>	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. Introduction

What is the BigCommerce module?

BigCommerce is an eCommerce platform, built on closed source technology, which provides online merchants with a shopping cart system.

BigCommerce has been integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via Bigcommerce.

Skrill customers using BigCommerce have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your BigCommerce backend and start taking payments.

3. Installing and configuring BigCommerce

Prerequisites

Before Installing the Skrill BigCommerce module, check that your web server meets the following requirements:

- PHP: 5.6+ (7.1+ recommended)
- MySQL: 5.5+ (5.6+ recommended)
- WordPress: 4.8+
- SSL

The PHP intl extension is recommended to enable better currency formatting.

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill BigCommerce module. The secret word is used to authenticate the data sent back to your BigCommerce server after payment. You must obtain the IP address of your BigCommerce server to configure the API/MQI password.

Make a note of the set of numbers in the square brackets. This is the IP address.

Configure Skrill Settings

1. Log in to your Skrill merchant account at www.skrill.com
2. Go to Settings > Developer Settings (**Figure 3-1**)
3. Check the **Enable service** checkboxes next to the API and MQI sections
4. For each section, specify the IP address(es) or IP address range of your Bigcommerce server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g. 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g. 192.168.0.0/24)
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password.
6. Locate the Create secret word section. Enter and confirm your secret word.
7. Click **Save** to save the changes.
8. Logout of your account.

Account Overview **All Transactions** **Cards and Bank Accounts** **Skrill**

Manage your settings

ACCOUNT SETTINGS **BUSINESS INFO** **LIMITS & VERIFICATION** **DEVELOPER SETTINGS**

Automated Payment Interface (API)

Enable service

Allow payments only from the following IP addresses (separated by spaces)

Merchant Query Interface (MQI)

Enable service

Allow payments only from the following IP addresses (separated by spaces)

Change MQI/API password

The password is required to access the API and MQI

Password

Re-type password

Save

Create secret word

The Secret Word is used to sign gateway status reports and can be used instead of the API/MQI password for requests in the Email Check Interface

Secret word

Re-type secret word

Save

Figure 3-1: Configuring a Secret Word and API/MQI Password

Activate Skrill in Bigcommerce

1. Login to your BigCommerce account
2. Choose **Store set up** from left side menu
3. Go to **Payments**
4. Scroll down to **Online Payment methods**
5. Click on **Skrill**
6. Fill in the **email** and **the secret word** registered in your Skrill account ([Table 3-1](#))
7. Click on **Save**



The screenshot shows the Skrill settings configuration page. At the top is the Skrill logo. Below it are several input fields:

- Display Name**: A text input field containing "Skrill (Hosted)".
- Email**: An empty text input field.
- Logo Url**: A text input field with "(Optional)" to its right.
- Secret Word**: A text input field with asterisks (*****).
- Language**: A dropdown menu showing "EN".

Figure 3-2: Skrill Settings with example values in Bigcommerce backend

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Logo URL	<i>Optional</i> - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Bigcommerce servers.	N/A

4. Customer Experience

This section describes the customer's checkout experience when using the Skrill BigCommerce module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click on Skrill

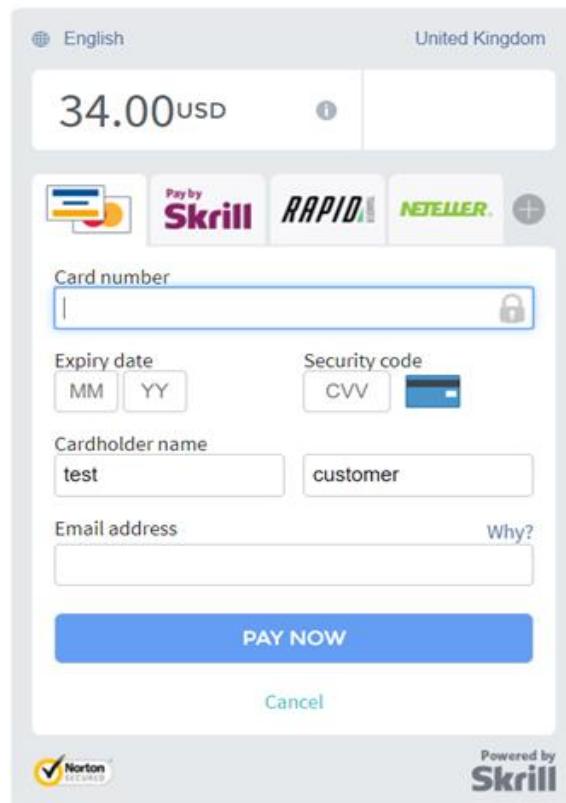
Cart Items	Qty	Item Price	Item Total
[Sample Product] MacBook Pro (CPU: 2.53 Ghz, HDD Size: 320 GB, Video Memory: 512 MB, Software: [Sample Product] Office for Mac 2008 - Home and...)	1	\$2,563.00	\$2,563.00
		Gift Certificate or Coupon Code: <input type="text"/>	<input type="button" value="APPLY"/>
		Subtotal	\$2,563.00
		Shipping (Ship by Weight)	\$5.00
		Grand Total	\$2,568.00

How Would You Like to Pay?

Skrill (Hosted)

Figure 4-1: BigCommerce Checkout Payment selection showing Skrill as available payment method

2. Enter Payment details in the Skrill Payment Form



The screenshot displays the Skrill payment form interface. At the top, it shows the language set to 'English' and the location as 'United Kingdom'. The amount to be paid is '34.00 USD'. Below this, there are logos for 'Pay by Skrill', 'RAPID', and 'NETELLER'. The form includes several input fields: 'Card number' (with a lock icon), 'Expiry date' (split into 'MM' and 'YY' boxes), 'Security code' (with a 'CVV' label and a card icon), 'Cardholder name' (with 'test' and 'customer' as examples), and 'Email address' (with a 'Why?' link). A prominent blue 'PAY NOW' button is centered at the bottom of the form, with a 'Cancel' link below it. The form is secured by Norton, as indicated by the 'Norton SECURED' logo at the bottom left, and is powered by Skrill, as indicated by the 'Powered by Skrill' logo at the bottom right.

Figure 4-2: Enter Payment Details in the Skrill Payment Form

3. Click Pay Now to complete the payment. If all is correct, the payment form will display the following screen:

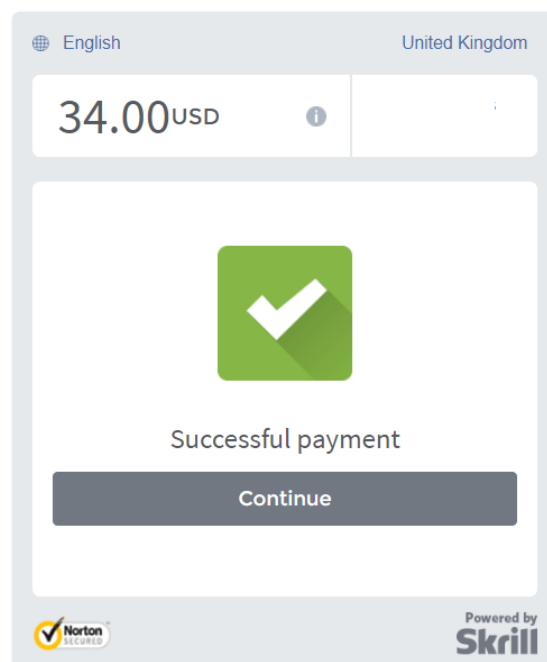
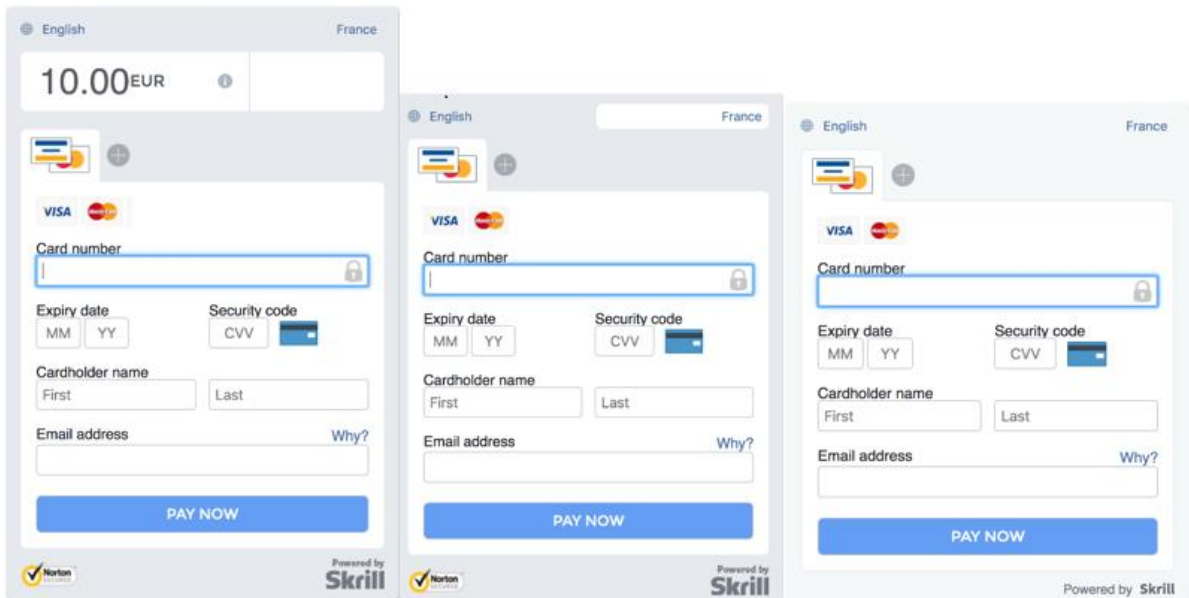


Figure 4-3: Successful Payment

Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).



The image displays three versions of the Skrill payment form side-by-side, illustrating different header and footer configurations. All forms are for a 10.00 EUR transaction in France, with the language set to English. The forms include fields for card number, expiry date (MM YY), security code (CVV), cardholder name (First and Last), and email address, along with a 'PAY NOW' button. The leftmost form is the standard version, featuring a prominent header with the amount and currency, and a footer with the Norton logo and 'Powered by Skrill' text. The middle form shows a reduced header with the amount and currency, but the footer remains standard. The rightmost form shows a reduced header and a reduced footer, where the Norton logo and 'Powered by Skrill' text are significantly smaller.

Figure 4-4: Reduced Header and Footer Option

5. Refund Information

To complete refund, please login to your Skrill merchant account and follow the below steps:

1. Click on **All transactions**
2. Find the transaction which should be refunded
3. Click **partial refund** from right hand side column
4. Type the amount which should be refunded (full/ partial refund)
5. Click **confirm return**

This will ensure money are returned to the customer, however, to update your Bigcommerce backend, please follow the below steps:

1. Go to **Orders** from the left side menu
2. Find the customer's order you would like to refund

View Orders

All Orders Awaiting payment Awaiting Fulfillment Awaiting Shipment High Risk Pre-Orders Shipped More ▾ Custom Views

Add Export All Choose an action ▾ Confirm Filter by Keyword × Search View 10 ▾

	Date ▾	Order ID	Customer	Status	Total	Action
<input type="checkbox"/>	4th Jun 2020	123	Customer 1	Completed ▾	\$233.00	...

Figure 5-1: Search for Order

3. Click on “...” in Action column
4. Select **Refund** from the menu

Customer details

Customer 1 customer1@gmail.com 000000000	Billing address Customer Lastname High Street viena, Tirol E1 7YT Austria	Refund rate (last 365 days) 3 orders 0 refunded 0% refund rate
---	--	--

Order summary

\$233.00 COMPLETED Order date 4th Jun 2020	<table border="0"> <tr> <td>Shipping</td> <td>\$5.00</td> <td>Payment provider</td> <td>Skrill (Hosted)</td> </tr> <tr> <td>Tax</td> <td>\$0.00</td> <td>Order source</td> <td>Storefront</td> </tr> </table>	Shipping	\$5.00	Payment provider	Skrill (Hosted)	Tax	\$0.00	Order source	Storefront
Shipping	\$5.00	Payment provider	Skrill (Hosted)						
Tax	\$0.00	Order source	Storefront						

Figure 5-2: Refund Payment

5. Click on **continue** to update transaction status

Refundable items

Item	SKU	Quantity ordered	Unit price	Units to refund	Refund item total
[Sample Product] iPod Nano Color: Green I don't mind about color: No Capacity: 8 GB (2,000 songs) Accessories: [Sample Product] Apple In-Ear Headphones with Remote and Mic		1	\$228.00	1	\$228.00
[Sample Product] Apple In-Ear Headphones with Remote and Mic	APPLE-INEAR	1	\$0.00	0	\$0.00
Shipping cost Customer Lastname, High Street, viena, Tirol, E1 7YT, Austria	-	-	\$5.00	-	\$ 5

Figure 5-3a: Refund Payment

6. Please click on Skrill to make sure your records are up to date

Select one of the methods below to complete your refund

Store Credit: \$233.00
This amount will be credited to customer's account.

Refund customer through third party provider: \$233.00
Refund processed external to BigCommerce

Skrill (Hosted): \$233.00
Funds will be returned via this payment provider.

Refund transaction processed external to BigCommerce
BigCommerce will not perform the refund because the amount was refunded directly through the payment provider.

Figure 5-3b: Refunded Payment

	Date	Order ID	Customer	Status	Total	Action											
	4th Jun 2020	124	Customer 1	Refunded	\$233.00	...											
<table border="0"> <tr> <td style="vertical-align: top;"> <p>Billing</p> <p>Copy</p> <p>Customer Lastname High Street vienna, Tirol E1 7YT</p> <p>Austria</p> <p>000000000</p> <p>customer1@gmail.com</p> <p>04 Jun 2020 09:32:27</p> <p>157.167.59.180</p> <p>kat's store (Desktop)</p> <p>Skrill (Hosted)</p> <p>Manual Tax</p> </td> <td style="vertical-align: top;"> <p>Shipping</p> <p>Copy</p> <p>Customer Lastname High Street vienna, Tirol E1 7YT</p> <p>Austria</p> <p>000000000</p> <p>customer1@gmail.com</p> <p>Default Zone</p> <p>Ship by Weight</p> <p>\$5.00</p> <p>4th Jun 2020</p> </td> <td style="vertical-align: top;"> <p>Order</p> <p>2 items</p> <p>1x [Sample Product] iPod-Nano Color: Green I don't mind about color: No Capacity: 8 GB (2,000 songs) Accessories: [Sample Product] Apple In-Ear Headphones with Remote and Mic APPLE-INEAR (Refunded)</p> <p>Ship Items</p> <table border="0"> <tr> <td>Subtotal</td> <td>\$228.00</td> </tr> <tr> <td>Shipping</td> <td>\$5.00</td> </tr> <tr> <td>GRAND TOTAL</td> <td>\$233.00</td> </tr> <tr> <td>Refunded</td> <td>-\$233.00</td> </tr> </table> </td> </tr> </table>							<p>Billing</p> <p>Copy</p> <p>Customer Lastname High Street vienna, Tirol E1 7YT</p> <p>Austria</p> <p>000000000</p> <p>customer1@gmail.com</p> <p>04 Jun 2020 09:32:27</p> <p>157.167.59.180</p> <p>kat's store (Desktop)</p> <p>Skrill (Hosted)</p> <p>Manual Tax</p>	<p>Shipping</p> <p>Copy</p> <p>Customer Lastname High Street vienna, Tirol E1 7YT</p> <p>Austria</p> <p>000000000</p> <p>customer1@gmail.com</p> <p>Default Zone</p> <p>Ship by Weight</p> <p>\$5.00</p> <p>4th Jun 2020</p>	<p>Order</p> <p>2 items</p> <p>1x [Sample Product] iPod-Nano Color: Green I don't mind about color: No Capacity: 8 GB (2,000 songs) Accessories: [Sample Product] Apple In-Ear Headphones with Remote and Mic APPLE-INEAR (Refunded)</p> <p>Ship Items</p> <table border="0"> <tr> <td>Subtotal</td> <td>\$228.00</td> </tr> <tr> <td>Shipping</td> <td>\$5.00</td> </tr> <tr> <td>GRAND TOTAL</td> <td>\$233.00</td> </tr> <tr> <td>Refunded</td> <td>-\$233.00</td> </tr> </table>	Subtotal	\$228.00	Shipping	\$5.00	GRAND TOTAL	\$233.00	Refunded	-\$233.00
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Subtotal	\$228.00																
Shipping	\$5.00																
GRAND TOTAL	\$233.00																
Refunded	-\$233.00																

Figure 5-4: Refunded Payment

6. Testing

We provide three test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 6-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.