Skrill JTL Module Configuration Guide

Integration with Skrill via JTL

This guide describes how to install and configure the JTL module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.2
Version Control Table

<table>
<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2020</td>
<td>1.0</td>
<td>Guide Created</td>
</tr>
<tr>
<td>May 2022</td>
<td>1.1</td>
<td>Changed administrator email to processing email</td>
</tr>
<tr>
<td>December 2022</td>
<td>1.2</td>
<td>Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.</td>
</tr>
</tbody>
</table>
# Table of Contents

1. ABOUT THIS GUIDE .......................................................................................................................... 4
2. INTRODUCTION .................................................................................................................................. 5
3. INSTALLING AND CONFIGURING JTL ............................................................................................... 6
4. DISPLAYING PAYMENT METHODS ..................................................................................................... 12
   All Cards and Alternative Payment Methods ..................................................................................... 12
5. CUSTOMER EXPERIENCE .................................................................................................................. 13
6. PAYMENT INFORMATION .................................................................................................................... 16
7. TESTING ............................................................................................................................................... 18
1. ABOUT THIS GUIDE

Objectives and target audience
This guide describes how to install and configure the Skrill module on JTL. It assumes that you have an existing JTL installation.

Conventions used in this guide
The table below lists the conventions used in this guide.

Table 1-1: List of conventions

<table>
<thead>
<tr>
<th>Convention</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code example</td>
<td>Used to illustrate example code, functions, and commands.</td>
</tr>
<tr>
<td>File path</td>
<td>Used to indicate a file path or folder structure.</td>
</tr>
<tr>
<td>Glossary</td>
<td>Glossary term</td>
</tr>
<tr>
<td>Menu1 &gt; Menu option2</td>
<td>Indicates a menu path.</td>
</tr>
</tbody>
</table>
2. INTRODUCTION

What is the JTL module?
JTL is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

JTL has been fully integrated with Skrill’s online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill’s online payment processing platform via JTL.

Skrill customers using JTL have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account
Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form here.

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your JTL backend and start taking payments.
### 3. INSTALLING AND CONFIGURING JTL

**Secret Word and API Password**

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill JTL module. The secret word is used to authenticate the data sent back to your JTL server after payment. You must obtain the IP address of your JTL server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.jtlserver.com
Pinging example.jtlserver.com [145.76.160.206] with 32 bytes of data:
```

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com.
2. Go to Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1).
3. Set API / MQI Password using the toggle and click Save to confirm.
4. For each section, specify the IP address(es) or IP address range of your JTL server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
   - A single IP address (e.g., 145.76.160.206 using the example above)
   - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2)
   - A subnet in CIDR notation (e.g., 192.168.0.0/24)
5. Set Secret Word using the toggle and click Save to confirm.

**Note:** Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.
Download Skrill on your JTL backend
The next stage of the JTL integration is to configure the JTL module to connect to your Skrill account. The steps are as follows:

1. Login to JTL backend
2. Go to Marketplace
3. Type Skrill in the search field
4. Click “Purchase from manufacturer”
5. Scroll down and click on “Shopping carts”
6. Scroll down to find JTL logo (Figure 3-2)
7. Click JTL until it opens as shown in (Figure 3-2)
8. Click Download plugin
9. Go back to your JTL backend
10. Click Plugins from the top menu
11. Click Skrill
12. Select Skrill Settings to configure Skrill (Figure 3-3)
Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skrill merchant account.
3. Enter the API password and Secret word that you set up in the previous section.
4. Select a display option for the Skrill Payment Form (iframe or redirect). See Table 3-1 below for a detailed explanation of all Skrill settings.
5. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form.

6. Optional - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://).

Table 3-1: Skrill Settings

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Description</th>
<th>Format/ Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Merchant ID</td>
<td>Your unique merchant identifier. This is the Customer ID of your merchant account.</td>
<td>58010731</td>
</tr>
<tr>
<td>Merchant Account (processing email)</td>
<td>The processing email address which is linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).</td>
<td><a href="mailto:techpubs@skrill.com">techpubs@skrill.com</a></td>
</tr>
<tr>
<td>Recipient</td>
<td>Optional - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.</td>
<td>Demo Shop</td>
</tr>
<tr>
<td>Logo URL</td>
<td>Optional - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.</td>
<td><a href="https://www.skrill.com/fileadmin/content/pdf/acme.png">https://www.skrill.com/fileadmin/content/pdf/acme.png</a></td>
</tr>
<tr>
<td>Shop URL</td>
<td>URL for the home page of your shop without the index.php e.g. if your shop is located at <a href="https://myshop.com/index.php">https://myshop.com/index.php</a> you would enter <a href="https://myshop.com">https://myshop.com</a></td>
<td><a href="https://myshop.com">https://myshop.com</a></td>
</tr>
<tr>
<td>API Password</td>
<td>The API password. This field is mandatory. It allows the JTL server to receive payment information.</td>
<td>N/A</td>
</tr>
<tr>
<td>Secret word</td>
<td>Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your JTL servers.</td>
<td>N/A</td>
</tr>
<tr>
<td>Display</td>
<td>This setting has two options: IFrame and Redirect</td>
<td>IFrame</td>
</tr>
<tr>
<td></td>
<td>• IFrame - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See Figure 3-4: for an example.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Redirect - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc.</td>
<td></td>
</tr>
</tbody>
</table>
Figure 3-4: Iframe (embedded) option
4. DISPLAYING PAYMENT METHODS

All Cards and Alternative Payment Methods
This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer’s country.

![Skrill Payment Form](image-url)

Figure 4-1: Multiple log
5. CUSTOMER EXPERIENCE

This section describes the customer’s checkout experience when using the Skrill JTL module.

**Note:** We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer’s country, the payment options configured for your Skrill account and the payment options configured in the Skrill JTL Module).

![Figure 5-1: JTL Checkout Payment selection showing different payment methods](image-url)
2. Enter Payment details in the Skrill Payment Form.

![Payment Form](image)

**Figure 5-2: Enter Payment Details in the Skrill Payment Form**
3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen.

![Successful Payment](image)

**Figure 5-3: Successful Payment**

4. Click **Continue** to return to the JTL Order Confirmation screen. This screen contains the unique order number for this payment.

![Order Confirmation in JTL Checkout](image)

**Figure 5-4: Order Confirmation in JTL Checkout**
6. PAYMENT INFORMATION

The JTL module provides payment information in the Order history with information about the payment method used for an order.

Refunding Payments

The process for Refunding customer payments is as follows:

5. Click Plugins
6. Select Skrill
7. Go to Order History
8. Locate the transaction which you would like to refund

9. Check that the details are correct
10. Scroll to the right until you find refund
11. Select **Credit** from the menu to refund the transaction *(Figure 6-3)*

<table>
<thead>
<tr>
<th>Transaction ID</th>
<th>Email address of the Skrill account</th>
<th>Order comes from</th>
<th>Country (of the issuing institute)</th>
<th>Order was placed in</th>
<th>Goods total</th>
<th>Payment status</th>
<th>Order date</th>
<th>action</th>
</tr>
</thead>
<tbody>
<tr>
<td>68c6a002aa68a37923490a3cb44ea41b</td>
<td></td>
<td>Austria</td>
<td>United States</td>
<td>EUR</td>
<td>€ 6.20</td>
<td>Completed</td>
<td>06/21/2020 13:54:38</td>
<td>Credit</td>
</tr>
</tbody>
</table>

*Figure 6-3: Refund Payment*

*The payment was successfully refunded.*

*Figure 6-4: Refunded Payment*
7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

<table>
<thead>
<tr>
<th>Brand</th>
<th>Card Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>MasterCard</td>
<td>5438311234567890</td>
</tr>
<tr>
<td>Visa</td>
<td>4000001234567890</td>
</tr>
</tbody>
</table>

Table 7-1: Test Cards

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.