



Skrill Oxid 5 and Oxid 6 Module Configuration Guide

Integration with Skrill via Oxid 5 and Oxid 6

This guide describes how to install and configure the Oxid 5 and Oxid 6 module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.0

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1. About this guide

Objectives and target audience

This guide describes how to install and configure the Skrill Oxid module on Oxid. It assumes that you have an existing Oxid installation. If there is no distinction between Oxid 5 and Oxid 6 it should be considered that there is no difference in the relevant set up.

Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1-1: List of conventions

| Convention | Description |
|-------------------------------------|--|
| Code example | Used to illustrate example code, functions and commands. |
| <i>File path</i> | Used to indicate a file path or folder structure. |
| <u>Glossary</u> | Glossary term |
| Menu1 > Menu option2 > | Indicates a menu path. |

2. Introduction

What is the Oxid module?

Oxid is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Oxid has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via Oxid.

Skrill customers using Oxid have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your Oxid backend and start taking payments.

3. Installing and configuring Oxid

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Oxid module. The secret word is used to authenticate the data sent back to your Oxid server after payment. You must obtain the IP address of your Oxid server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.oxidserver.com
```

```
Pinging example.oxidserver.com [145.76.160.206] with 32 bytes of data:
```

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com
2. Go to **Settings > Developer Settings (Figure 3-1)**
3. Check the **Enable service** checkboxes next to the API and MQI sections
4. For each section, specify the IP address(es) or IP address range of your Oxid server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g. 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g. 192.168.0.0/24)
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password
6. Locate the Create secret word section. Enter and confirm your secret word
7. Click **Save** to save the changes
8. Logout of your account

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skill

1. After successful download of the zip file, the extension is installed as follows:
2. Decompress zip file (into a temporary directory)
3. Adapt the decompressed files and directories according to the current status of the OXID installation group and user access rights
4. Copy content of the directory "src" into the OXID main directory, thus overwriting the previous files/directories
5. Delete complete OXIDcache
6. Log out from the Backoffice area of your OXID shop and log in again to update the rights management for the Backoffice user

Configure Skill

1. Login to your Oxid admin account.
2. Click **Skrill Hosted Payment Solution** from the left side menu
3. Click on **Setting**
4. Go to **General Settings** and fill in the required details (**Figure 3-2**)
5. Click **Save**
6. Make sure the Skrill plugin is activated under **Extensions – Modules – Skrill Hosted Payment Solution – Overview**

| About Skrill | General Setting | Payment Configuration |
|----------------------------|-------------------------------------|---|
| Merchant ID * | <input type="text"/> | Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account. |
| Merchant Account (email) * | <input type="text"/> | Your Skrill account email address. |
| API Password * | <input type="password"/> | When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings. |
| Secret word * | <input type="password"/> | This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings. |
| Recipient | <input type="text"/> | A description to be shown on Quick Checkout. This can be your company name (max 30 characters). |
| Logo Url | <input type="text"/> | The URL of the logo which you would like to appear at the top right of the Skrill page. The logo must be accessible via HTTPS or it will not be shown. For best results use logos with dimensions up to 200px in width and 50px in height. |
| Shop Url | <input type="text"/> | |
| Display | <input type="text" value="Iframe"/> | Iframe – when this option is enabled the Quick Checkout payment form is embedded on your website, Redirect – when this option is enabled the customer is redirected to the Quick Checkout payment form . This option is recommended for payment options which redirect the user to an external website. |
| Merchant Email | <input type="text"/> | Your email address to receive payment notification. |

Save

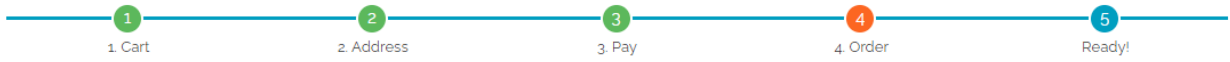
Figure 3-2: Skrill Settings with example values in Oxid 5 backend

Configure the Skrill Settings as follows

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account
2. Enter your Skrill Merchant account email address
3. Enter the API password and Secret word that you set up in the previous section
4. Select a display option for the Skrill Payment Form (Iframe or redirect). See [Table 3-1](#) below for a detailed explanation of all Skrill settings
5. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form
6. **Optional** - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://)

Table 3-1: Skrill Settings

| Field Name | Description | Format/ Example |
|--------------------------|--|---|
| Merchant ID | Your unique merchant identifier. This is the Customer ID of your merchant account. | 58010731 |
| Merchant Account (email) | The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account). | techpubs@skrill.com |
| Recipient | <i>Optional</i> - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL. | Demo Shop |
| Logo URL | <i>Optional</i> - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format. | https://www.skrill.com/fileadmin/content/pdf/acme.png |
| Shop URL | URL for the home page of your shop without the index.php e.g. if your shop is located at https://myshop.com/index.php you would enter https://myshop.com | https://myshop.com |
| API Password | The API password. This field is mandatory. It allows the Oxid server to receive payment information. | N/A |
| Secret word | Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Oxid servers. | N/A |
| Display | This setting has two options: IFrame and Redirect <ul style="list-style-type: none"> • IFrame - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See <i>Figure 3-3</i>: for an example. • Redirect - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc. | IFrame |



English Germany

28.85EUR Skrill

MasterCard VISA

Card number

Expiry date Security code

MM YY CVV

Cardholder name

Type the name exactly as it appears on the card

PAY NOW

Cancel

Norton Powered by Skrill

Figure 3-3: Iframe (embedded) option

4. Displaying Payment Methods

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in [Figure 4-1](#):



Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not [Table 4-1](#)) in the list of Payment methods displayed in the Oxid Checkout. Hover over the “?” symbol to the right of each payment method to see the countries where it is available. See the [Skrill Quick Checkout Integration Guide](#) for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

Table 4-1: Payment Method Settings

| Field Name | Description |
|-----------------|--|
| Enabled | Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the Oxid Checkout) then it will not be shown. |
| Show Separately | Always set this setting to Yes where available. |

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com in order to discuss activating the specific payment option.

Add countries to Skrill payment methods

To add countries for each separate payment method, please follow the below steps:

1. Click on **shopping setting**
2. Select **payment methods**
3. Choose the **payment method**
4. Click on **country** from the tabs below
5. Select **assign countries**
6. To confirm all changes, click on **assign all** ([Figure 4-2](#))

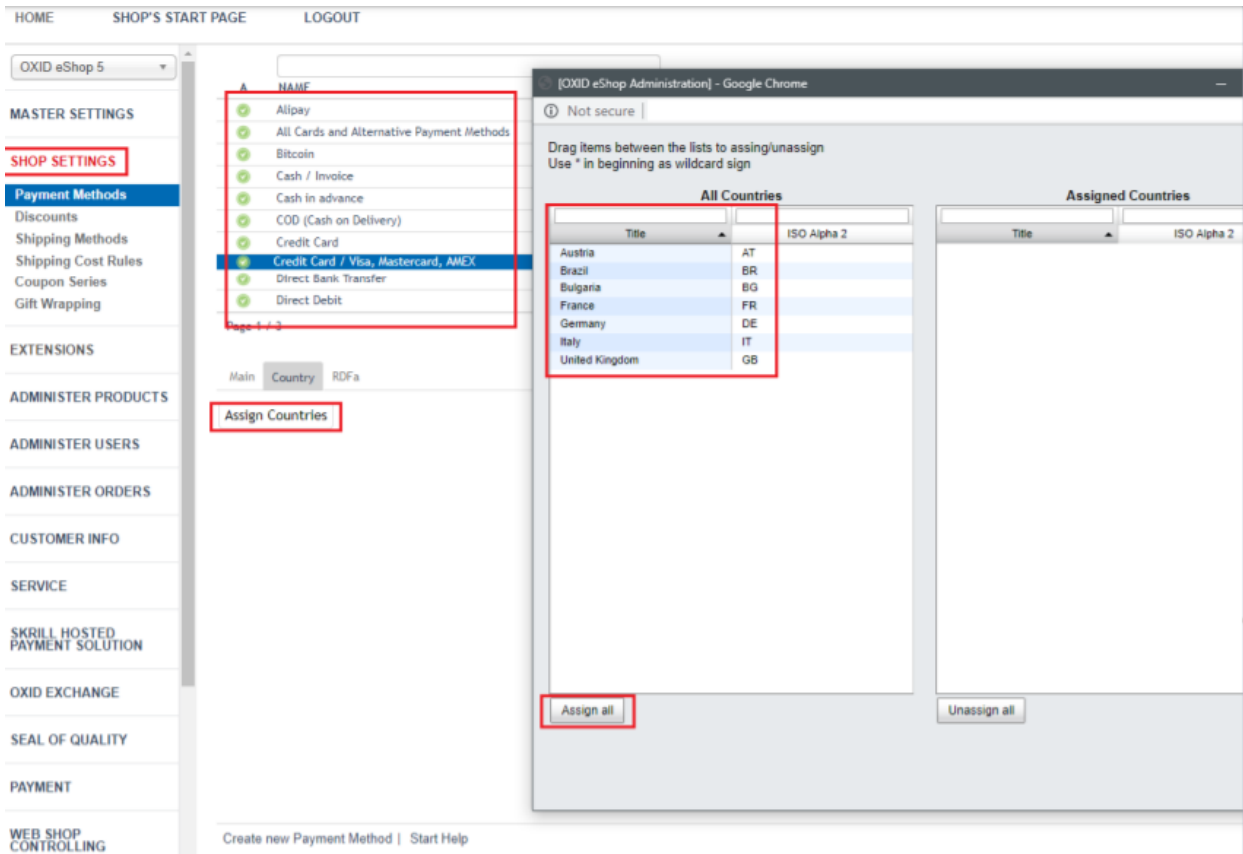


Figure 4-2: Enable countries for payment methods via Skril

All Cards and Alternative Payment Methods

This special payment option launches the Skriff Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Oxid Checkout payment information section is as seen in **Figure 4-2** below:



Figure 4-3: Setting up combined Skriff logo

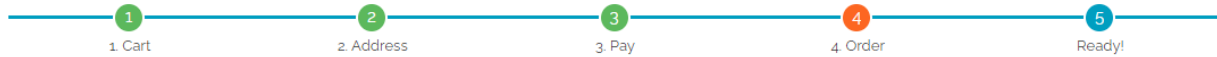


Figure 4-4: Multiple log

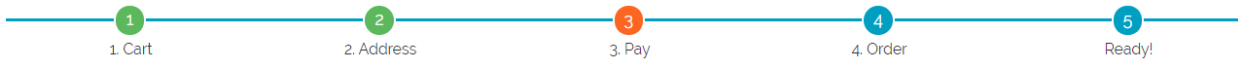
5. Customer Experience

This section describes the customer's checkout experience when using the Skrill Oxid module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account and the payment options configured in the Skrill Oxid Module)



Please select your shipping method

Standard

Charges: 3,90 €

Payment method





- Invoice
- 
- 
- 
- 

Figure 5-1: Oxid Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skriff Payment Form.



The screenshot shows the Skriff payment form. At the top, it displays 'English' and 'Germany'. Below this, the amount '791.10 EUR' and the Skriff logo are shown. The form includes a card number field with '5400-0000-0000-0000', an expiry date field with '10' and '20', and a security code field with '123'. The cardholder name is 'TEST' and the card type is 'Customer'. A blue 'PAY NOW' button is prominent, with a 'Cancel' link below it. The form is secured by Norton and powered by Skriff.

Figure 5-2: Enter Payment Details in the Skriff Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

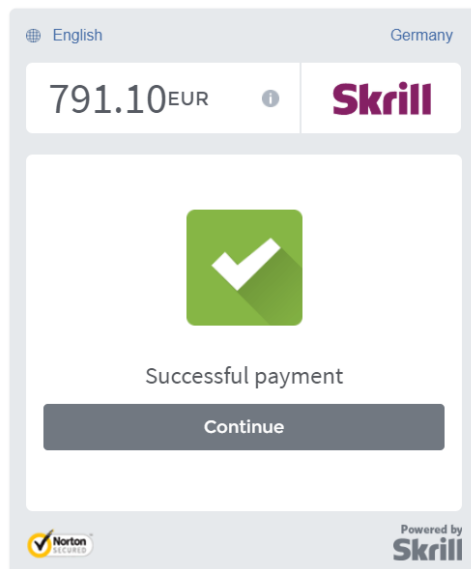
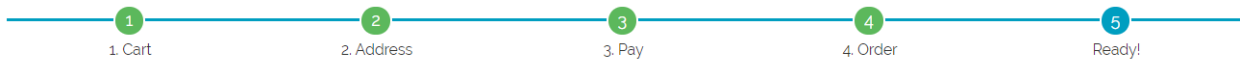


Figure 5-3: Successful Payment

4. Click **Continue** to return to the Oxid Order Confirmation screen. This screen contains the unique order number for this payment.



Thank you

Thank you for your order in OXID eShop 4.
We registered your order under the number: 16

Unfortunately the e-mail for confirming your order couldn't be sent.

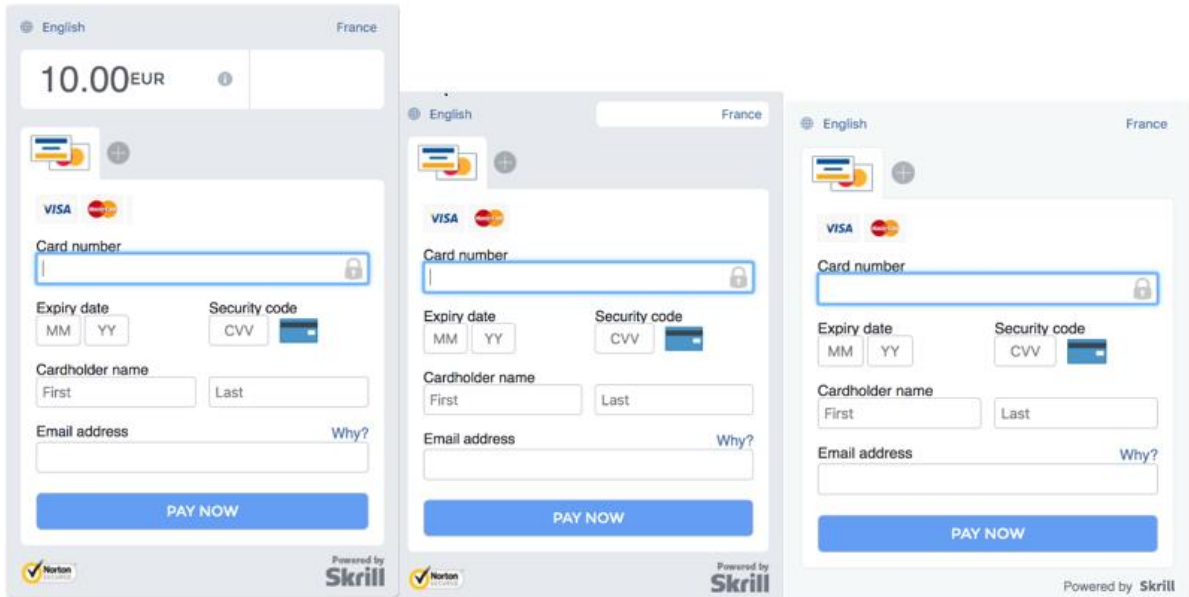
We will inform you immediately if an item is not deliverable.

You can go back to start page

Figure 5-4: Order Confirmation in Oxid Checkout

Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).



The image displays three side-by-side screenshots of the Skrill payment form, illustrating different configurations for the header and footer. All three forms are for a payment of 10.00 EUR and include fields for card number, expiry date, security code, cardholder name, and email address, along with a 'PAY NOW' button.

- Left Screenshot (Standard):** Shows the full header with the amount '10.00 EUR' and the language 'English' and country 'France'. The footer includes the Norton logo and the text 'Powered by Skrill'.
- Middle Screenshot (Reduced Header):** Shows the header with the amount field removed, leaving only the language and country. The footer remains the same as the standard form.
- Right Screenshot (Reduced Header and Footer):** Shows the header with the amount field removed. The footer is significantly reduced, showing only the text 'Powered by Skrill' without the Norton logo.

Figure 5-5: Reduced Header and Footer Option

6. Payment Information

The Oxid module provides payment information in the Order screen with information about the payment method used for an order.

Billing Address:

Customer 1
High Street 3
E1 7YT London
United Kingdom

E-mail: customer1@gmail.com

Product:

1 * 1302 Kiteboard CABRINHA 479,00 EUR

Total:

| | |
|-----------------------|-------------------|
| Product Gross Price | 479,00 EUR |
| Discount | - 0,00 EUR |
| Product Net Price | 402,52 EUR |
| VAT (19%) | 76,48 EUR |
| Shipping Costs | 0,00 EUR |
| Charge Payment Method | 0,00 EUR |
| Sum total | 479,00 EUR |

Payment with: **Kreditkarte / Visa, Mastercard**
Shipped with: **Standard**

Transaction ID: **3278467105**
Used payment method: **Visa**
Country (of the card-issuer): **United States**
Order originated from: **Austria**

Order No.: 35
Cust No.: 10

In Folder: New

Internal Status: **Payment Accepted**

Overview:
Number Orders Today: 1
Sum Revenue Today: **479,00 EUR**
Number Order TOTAL: 52
Sum Revenue TOTAL: **9.940,53 EUR**

Send e-mail?

Order not shipped yet.

Figure 6-1: Payment Information Example

The Payment Information section includes the following information:

1. The payment status
2. The payment option selected in the Skrill payment form
3. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued
4. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g. EUR for Euros

Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to **Skrill Hosted Payment Solution** from left side menu
2. Click on **Payment Overview**
3. Search for the customer's invoice using the customer's order number or name

| Filter | 10 | | | | | | | Q |
|---------------------|----------|-----------|------------|---------------------|--------------------------------|------------------|---------------------------------------|---|
| ORDER DATE | ORDER ID | CUSTOMER | AMOUNT | PAYMENT DATE | PAYMENT TYPE | ORDER STATUS | ACTION | |
| 06-09-2020 11:03:46 | 10 | Doe, John | 129.00 EUR | 2020-08-06 11:18:27 | Credit Card / Visa, Mastercard | Payment Accepted | <input type="button" value="Refund"/> | |

Figure 6-2: Search for Order

4. Check that the details are correct
5. Select **Refund**

7. Testing

We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

| Brand | Card Number |
|------------|------------------|
| MasterCard | 5438311234567890 |
| Visa | 4000001234567890 |

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.