Skrill Prestashop Module Configuration Guide

Integration with Skrill via Prestashop 1.6 and 1.7

This guide describes how to install and configure the Prestashop module (1.6 and 1.7) for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.4
Copyright
© 2022 Paysafe Holdings UK Limited. All rights reserved.

Skrill® is a registered trademark of Paysafe Holdings UK Limited and is licensed to Skrill USA, Inc., Skrill Limited and Paysafe Payment Solutions Limited (collectively, the “Paysafe Companies”). Skrill USA Inc. is a Delaware corporation, company number 4610913, with a business address of 2 S. Biscayne Blvd, suite 2630, Miami, Florida, 33131. It is a licensed money transmitter, registered with FinCEN and various states across the US. The Skrill Visa® Prepaid Card is issued by Community Federal Savings Bank, member FDIC, pursuant to a license from Visa®. Skrill Limited is registered in England and Wales, company number 04260907, with its registered office at 25 Canada Square, London E14 5LQ. It is authorized and regulated by the Financial Conduct Authority under the Electronic Money Regulations 2011 (FRN: 900001) for the issuance of electronic money. Paysafe Payment Solutions Limited trading as Skrill, Skrill Money Transfer, Rapid Transfer and Skrill Quick Checkout is regulated by the Central Bank of Ireland. Paysafe Payment Solutions is registered in Ireland, company number 626665, with its registered office is Grand Canal House, Upper Grand Canal Street, Dublin, 4D04 Y7R5, Ireland. The Skrill Prepaid Mastercard is issued by Paysafe Financial Services Ltd in selected countries and by Paysafe Payment Solutions Limited as an affiliate member of Paysafe Financial Services Limited in selected countries pursuant to a license from Mastercard International. Mastercard® is a registered trademark of Mastercard International.

The material contained in this guide is copyrighted and owned by Paysafe Holdings UK Limited together with any other intellectual property in such material. Except for personal and non-commercial use, no part of this guide may be copied, republished, performed in public, broadcast, uploaded, transmitted, modified, or dealt with in any manner at all, without the prior written permission of Paysafe Holdings UK Limited and then, only in such a way that the source and intellectual property rights are acknowledged.

To the maximum extent permitted by law, none of Paysafe Holdings UK Limited or the Paysafe Companies shall be liable to any person or organization, in any manner whatsoever from the use, construction or interpretation of, or the reliance upon, all or any of the information or materials contained in this guide.

The information in these materials is subject to change without notice and neither Paysafe Holdings UK Limited nor the Paysafe Companies assume responsibility for any errors.
### Version Control Table

<table>
<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2016</td>
<td>1.0</td>
<td>Guide Created</td>
</tr>
<tr>
<td>March 2020</td>
<td>1.1</td>
<td>Guide Updated</td>
</tr>
<tr>
<td>April 2020</td>
<td>1.2</td>
<td>Guide Updated</td>
</tr>
<tr>
<td>May 2022</td>
<td>1.3</td>
<td>Changed administrator email to processing email.</td>
</tr>
<tr>
<td>December 2022</td>
<td>1.4</td>
<td>Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.</td>
</tr>
</tbody>
</table>
Table of Contents

1. ABOUT THIS GUIDE ............................................................................................................. 4
2. INTRODUCTION .................................................................................................................. 5
3. INSTALLING AND CONFIGURING PRESTASHOP .............................................................. 6
4. DISPLAYING PAYMENT METHODS ...................................................................................... 12
   All Cards and Alternative Payment Methods ...................................................................... 13
5. CUSTOMER EXPERIENCE .................................................................................................. 14
6. PAYMENT INFORMATION ................................................................................................... 17
7. TESTING ............................................................................................................................... 20
1. ABOUT THIS GUIDE

Objectives and target audience
This guide describes how to install and configure the Skrill Prestashop module on both Prestashop 1.6 and Prestashop 1.7. It assumes that you have an existing Prestashop installation. If there is no distinction between Prestashop 1.6 and Prestashop 1.7 it should be considered that there is no difference in the relevant set up.

Conventions used in this guide
The table below lists the conventions used in this guide.

Table 1-1: List of conventions

<table>
<thead>
<tr>
<th>Convention</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code example</td>
<td>Used to illustrate example code, functions, and commands.</td>
</tr>
<tr>
<td>File path</td>
<td>Used to indicate a file path or folder structure.</td>
</tr>
<tr>
<td>Glossary</td>
<td>Glossary term.</td>
</tr>
<tr>
<td>Menu1 &gt; Menu option2 &gt;</td>
<td>Indicates a menu path.</td>
</tr>
</tbody>
</table>
2. INTRODUCTION

What is the Prestashop module?
Prestashop is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

Prestashop has been fully integrated with Skrill’s online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill’s online payment processing platform via Prestashop.

Skrill customers using Prestashop 1.6 and Prestashop 1.7 have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account
Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application is approved, you can configure your Skrill credentials in your Skrill merchant account, copy them into your Prestashop backend, and start taking payments.
3. INSTALLING AND CONFIGURING PRESTASHOP

Secret Word and API Password
It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Prestashop module. The secret word is used to authenticate the data sent back to your Prestashop server after payment. You must obtain the IP address of your Prestashop server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

   ping <server domain name>

For example:

   ping example.prestashopserver.com

   Pinging example.prestashopserver.com [145.76.160.206] with 32 bytes of data:

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com.
2. Go to Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1).
3. Set API / MQI Password using the toggle, type and confirm by clicking Save.
4. For each section, specify the IP address(es) or IP address range of your Prestashop server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
   - A single IP address (e.g., 145.76.160.206 using the example above).
   - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2).
   - A subnet in CIDR notation (e.g., 192.168.0.0/24).
5. Set Secret Word using the toggle and click Save to confirm.

Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.
Download Skrill on your Prestashop backend

The next stage of the Prestashop integration is to configure the Prestashop module to connect to your Skrill account. The steps are as follows:
Prestashop 1.6

1. Login to your Prestashop admin account.
2. Select Modules and Services.
3. Type Skrill in left side search bar.
4. Click the green button Install.
5. Once installed select Skrill Settings to configure Skrill (Figure 3-2).

![Figure 3-2: Skrill Settings with example values in Prestashop 1.6 backend](image)

Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skrill merchant account.
3. Enter the API password and Secret word that you set up in the previous section.
4. Select a display option for the Skrill Payment Form (Iframe or redirect). See Table 3-1 below for a detailed explanation of all Skrill settings.
5. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form.

Prestashop 1.7

1. Login to your Prestashop admin account.
2. Select modules from the left side menu.
3. Under payment choose module Catalog.
4. Type Skrill and click install.
5. Click Configure to set up your skrill credentials.
6. Click Skrill Settings to configure your skrill account (Figure 3-2).
6. **Optional** - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://).

### Table 3-1: Skrill Settings

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Description</th>
<th>Format/ Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Merchant ID</td>
<td>Your unique merchant identifier. This is the Customer ID of your merchant account.</td>
<td>58010731</td>
</tr>
<tr>
<td>Merchant Account (processing email)</td>
<td>The processing email address which is linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).</td>
<td><a href="mailto:techpubs@skrill.com">techpubs@skrill.com</a></td>
</tr>
<tr>
<td>Recipient</td>
<td><strong>Optional</strong> - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.</td>
<td>Demo Shop</td>
</tr>
<tr>
<td>Logo URL</td>
<td><strong>Optional</strong> - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.</td>
<td><a href="https://www.skrill.com/fileadmin/content/pdf/acme.png">https://www.skrill.com/fileadmin/content/pdf/acme.png</a></td>
</tr>
<tr>
<td>Shop URL</td>
<td>URL for the home page of your shop without the index.php e.g., if your shop is located at <a href="https://myshop.com/index.php">https://myshop.com/index.php</a> you would enter <a href="https://myshop.com">https://myshop.com</a></td>
<td><a href="https://myshop.com">https://myshop.com</a></td>
</tr>
<tr>
<td>API Password</td>
<td>The API password. This field is mandatory. It allows the Prestashop server to receive payment information.</td>
<td>N/A</td>
</tr>
<tr>
<td>Secret word</td>
<td>Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Prestashop servers.</td>
<td>N/A</td>
</tr>
</tbody>
</table>
| Display                     | This setting has two options: IFrame and Redirect  
  - **IFrame** - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See **Figure 3-3**: for an example.  
  - **Redirect** - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc. | IFrame                                                                                               |
Figure 3-3: Iframe (embedded) option
4. DISPLAYING PAYMENT METHODS

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in Figure 4-1:

![Figure 4-1: Example Payment method section](image)

For each payment method, specify whether it should be displayed or not (enabled or not Table 4-1) in the list of Payment methods displayed in the Prestashop Checkout. Hover over the “?” symbol to the right of each payment method to see the countries where it is available. See the Skrill Quick Checkout Integration Guide for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabled</td>
<td>Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the Prestashop Checkout) then it will not be shown.</td>
</tr>
<tr>
<td>Show Separately</td>
<td>Always set this setting to Yes where available.</td>
</tr>
</tbody>
</table>

Please note that if the payment option is not enabled for your Skrill merchant account, enabling it from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com to discuss activating the specific payment option.
**All Cards and Alternative Payment Methods**

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer’s country. The logo for this Payment option in the Prestashop Checkout payment information section is as seen in **Figure 4-2** below:

![All Cards and Alternative Payment Methods](image)

**Figure 4-2: Setting up combined Skrill logo**

![Multiple log](image)

**Figure 4-3: Multiple log**
5. CUSTOMER EXPERIENCE

This section describes the customer’s checkout experience when using the Skrill Prestashop module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer’s country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Prestashop Module.

```
<table>
<thead>
<tr>
<th>Product</th>
<th>Description</th>
<th>Availability</th>
<th>Unit price</th>
<th>Qty</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Faded Short Sleeves T-shirt</td>
<td></td>
<td>In stock</td>
<td>16,51 €</td>
<td>1</td>
<td>16,51 €</td>
</tr>
</tbody>
</table>

Total products (tax incl.) 16,51 €

Total shipping Free Shipping

TOTAL 16,51 €

Figure 5-1: Prestashop Checkout Payment selection showing different payment methods
2. Enter Payment details in the Skrill Payment Form.

![Payment Form]

Figure 5-2: Enter Payment Details in the Skrill Payment Form
3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

![Payment successful](image)

**Figure 5-3: Successful Payment**

4. Click **Continue** to return to the Prestashop Order Confirmation screen. This screen contains the unique order number for this payment.

![Order Confirmation in Prestashop Checkout](image)

**Figure 5-4: Order Confirmation in Prestashop Checkout**
6. PAYMENT INFORMATION

The Prestashop module provides payment information in the Order screen with information about the payment method used for an order.

The Payment Information section includes the following information shown in order:

1. The payment option selected in the Prestashop Checkout.
2. The payment status. See Table 6-1 for a list of payment status values.
3. The payment option selected in the Skrill payment form.
4. The country the payment order originated from. This information is obtained by Geolocation using the Customer's IP address.
5. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
6. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g., EUR for Euros.

Table 6-1: Payment Status Values

<table>
<thead>
<tr>
<th>Status</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Processed</td>
<td>Payment has been processed and reached your merchant account</td>
</tr>
<tr>
<td>Pending</td>
<td>Payment is waiting to be executed</td>
</tr>
<tr>
<td>Failed</td>
<td>Payment failed. A payment failure reason is displayed.</td>
</tr>
<tr>
<td>Chargeback</td>
<td>The customer has requested a chargeback for this order through the acquirer.</td>
</tr>
</tbody>
</table>
Abandoned by user
This status is returned if the customer decides to close the browser once the Skrill Payment form loads.

Update Order
The Payment Information section also contains an Update Order button. This button is used to check an order’s payment status with the Skrill Payment Platform and re-send a status update. The payment information is then updated. This feature is useful if your Prestashop server goes offline or a technical fault with Skrill’s servers that prevents payment status updates from being sent or received.

Refunding Payments
The process for Refunding customer payments is as follows:
1. Go to Orders in the Prestashop Admin Panel.
2. Search for the customer’s invoice using the customer’s order number or name.
3. Click the correct Order to view more information.
4. Check that the details are correct.
5. Select Refund from the menu.
Order TEKFILKDL from Test yest

The payment has been successfully refunded.

Date: 04/10/2020
Total: 32,13 €

Products: 1

Figure 6-4: Refunded Payment
7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

**Table 7-1: Test Cards**

<table>
<thead>
<tr>
<th>Brand</th>
<th>Card Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>MasterCard</td>
<td>5438311234567890</td>
</tr>
<tr>
<td>Visa</td>
<td>4000001234567890</td>
</tr>
</tbody>
</table>

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at [newbusiness@paysafe.com](mailto:newbusiness@paysafe.com), so we can provide you with access.