



Skrill Prestashop Module Configuration Guide

Integration with Skrill via Prestashop 1.6 and 1.7

This guide describes how to install and configure the Prestashop module (1.6 and 1.7) for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.3

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Version Control Table

Date	Version	Description
July 2016	1.0	Guide Created
March 2020	1.1	Guide Updated
April 2020	1.2	Guide Updated

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1. About this guide

Objectives and target audience

This guide describes how to install and configure the Skrill Prestashop module on both Prestashop 1.6 and Prestashop 1.7. It assumes that you have an existing Prestashop installation. If there is no distinction between Prestashop 1.6 and Prestashop 1.7 it should be considered that there is no difference in the relevant set up.

Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
<u>Glossary</u>	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. Introduction

What is the Prestashop module?

Prestashop is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Prestashop has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via Prestashop.

Skrill customers using Prestashop 1.6 and Prestashop 1.7 have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your Prestashop backend and start taking payments.

3. Installing and configuring Prestashop

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Prestashop module. The secret word is used to authenticate the data sent back to your Prestashop server after payment. You must obtain the IP address of your Prestashop server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.prestashopserver.com
```

```
Pinging example.prestashopserver.com [145.76.160.206] with 32 bytes of data:
```

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com
2. Go to **Settings > Developer Settings (Figure 3-1)**
3. Check the **Enable service** checkboxes next to the API and MQI sections
4. For each section, specify the IP address(es) or IP address range of your Prestashop server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g. 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g. 192.168.0.0/24)
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password
6. Locate the Create secret word section. Enter and confirm your secret word
7. Click **Save** to save the changes
8. Logout of your account

The screenshot displays the 'Manage your settings' page for the Skrill Prestashop module. At the top, there are navigation tabs: 'Account Overview', 'All Transactions', 'Cards and Bank Accounts', and 'Skrill'. Below these, the 'Manage your settings' section is active, with sub-tabs for 'ACCOUNT SETTINGS', 'BUSINESS INFO', 'LIMITS & VERIFICATION', and 'DEVELOPER SETTINGS'. The 'DEVELOPER SETTINGS' tab is selected, showing three main sections:

- Automated Payment Interface (API):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Merchant Query Interface (MQI):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Change MQI/API password:** Includes a note that the password is required for API and MQI access, followed by two password input fields labeled 'Password' and 'Re-type password'.

Below these sections is the **Create secret word** section, which includes a note that the secret word is used for gateway status reports and can replace the API/MQI password for Email Check Interface requests. It features two input fields labeled 'Secret word' and 'Re-type secret word'. Each section concludes with a purple 'Save' button.

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your Prestashop backend

The next stage of the Prestashop integration is to configure the Prestashop module to connect to your Skrill account. The steps are as follows:

Prestashop 1.6

1. Login to your Prestashop admin account.
2. Select **Modules and Services**
3. Type **Skrill** in left side search bar
4. Click on the green button **Install**
5. Once installed select **Skrill Settings** to configure Skrill (**Figure 3-2**)

The screenshot shows the 'PAYMENT CONFIGURATION' section of the Prestashop 1.6 backend. It includes the following fields and values:

- Merchant ID:** 58010731. Description: *Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.*
- Merchant Account (email):** techpubs@skrill.com. Description: *Your Skrill account email address.*
- Recipient:** Merchant Name. Description: *A description to be shown on Quick Checkout. This can be your company name (max 30 characters).*
- Logo Url:** https://www.skrill.com/fileadmin/content/pdf/acme.png. Description: *The URL of the logo which you would like to appear at the top right of the Skrill page. The logo must be accessible via HTTPS or it will not be displayed. The logo must be 50px in width and 50px in height.*
- Shop Url:** https://myshop.com
- API Password:** [masked]. Description: *When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account.*
- * Secret word:** [masked]. Description: *This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account.*
- Display:** IFrame. Description: *IFrame - when this option is enabled the Quick Checkout payment form is embedded on your website. Redirect - when this option is enabled the Quick Checkout payment form is redirected to the Skrill website.*

Figure 3-2: Skrill Settings with example values in Prestashop 1.6 backend

Prestashop 1.7

1. Login to your Prestashop admin account
2. Select **modules** from the left side menu
3. Under payment choose **module Catalog**
4. Type Skrill and click **install**
5. Click on **Configure** to set up your skrill credentials
6. Click on **Skrill Settings** to configure your skrill account (**Figure 3-2**)

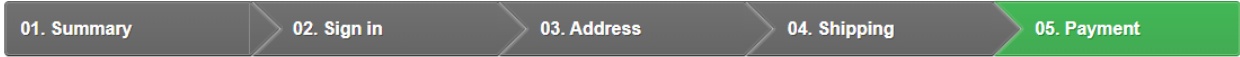
Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account
2. Enter your Skrill Merchant account email address
3. Enter the API password and Secret word that you set up in the previous section
4. Select a display option for the Skrill Payment Form (Iframe or redirect). See **Table 3-1** below for a detailed explanation of all Skrill settings
5. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form
6. **Optional** - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://)

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Recipient	<i>Optional</i> - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	<i>Optional</i> - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Shop URL	URL for the home page of your shop without the index.php e.g. if your shop is located at https://myshop.com/index.php you would enter https://myshop.com	https://myshop.com
API Password	The API password. This field is mandatory. It allows the Prestashop server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Prestashop servers.	N/A
Display	This setting has two options: IFrame and Redirect <ul style="list-style-type: none"> • IFrame - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See <i>Figure 3-3</i>: for an example. • Redirect - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc. 	IFrame



The screenshot shows the Skrill payment interface. At the top, it displays 'English' and 'United Kingdom'. Below that, the amount '16.51 EUR' is shown next to the Skrill logo. There are logos for Skrill, RAPID, and NETELLER. The form includes fields for 'Card number', 'Expiry date' (MM and YY), and 'Security code' (CVV). Below these is a 'Cardholder name' field with a note: 'Type the name exactly as it appears on the card'. A disclaimer states: 'This payment will be processed as a Skrill Guest payment and is subject to the Skrill Privacy Policy.' At the bottom of the form are 'PAY NOW' and 'Cancel' buttons. The interface also features Norton Secured and Powered by Skrill logos.

Figure 3-3: Iframe (embedded) option

4. Displaying Payment Methods

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in **Figure 4-1**:

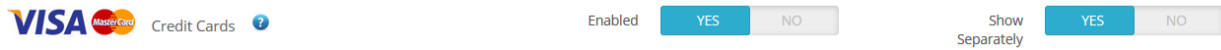


Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the Prestashop Checkout. Hover over the “?” symbol to the right of each payment method to see the countries where it is available. See the [Skrill Quick Checkout Integration Guide](#) for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

Table 4-1: Payment Method Settings

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the Prestashop Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com in order to discuss activating the specific payment option.

All Cards and Alternative Payment Methods

This special payment option launches the Skriff Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Prestashop Checkout payment information section is as seen in **Figure 4-2** below:

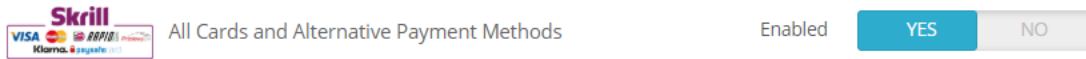


Figure 4-2: Setting up combined Skriff logo

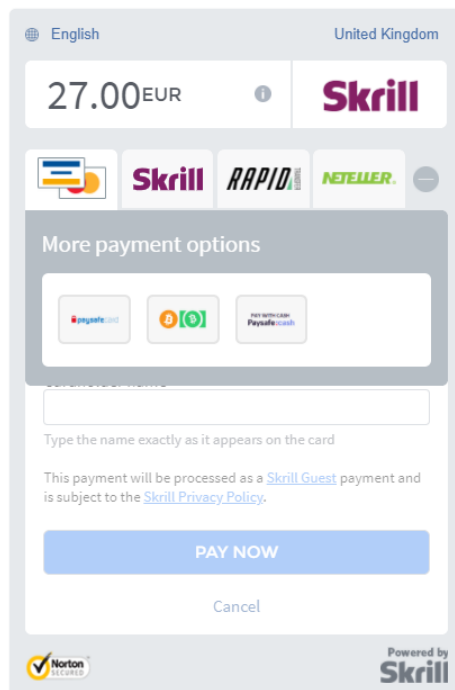
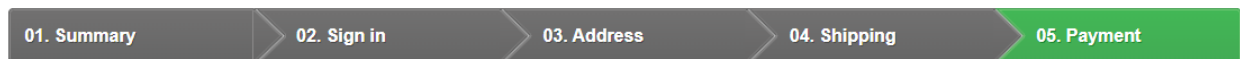


Figure 4-3: Multiple log

5. Customer Experience


This section describes the customer's checkout experience when using the Skrill Prestashop module.


Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.


The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account and the payment options configured in the Skrill Prestashop Module)

01. Summary
02. Sign in
03. Address
04. Shipping
05. Payment

Product	Description	Availability	Unit price	Qty	Total
	Faded Short Sleeves T-shirt SKU : demo_1 Size : S, Color : Orange	In stock	16,51 €	1	16,51 €
Total products (tax incl.)					16,51 €
Total shipping					Free Shipping!
TOTAL					16,51 €








Figure 5-1: Prestashop Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form.

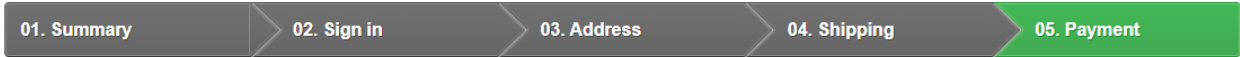
A screenshot of the Skrill payment form. At the top, it shows 'English' and 'United Kingdom'. Below that, the amount '16.51 EUR' is displayed next to the Skrill logo. There are three logos for payment methods: Skrill, RAPID, and NETELLER. The form contains several input fields: 'Card number' (with a lock icon), 'Expiry date' (with 'MM' and 'YY' sub-fields), 'Security code' (with 'CVV' and a card icon), and 'Cardholder name'. Below the name field, there is a note: 'Type the name exactly as it appears on the card'. At the bottom of the form, there is a blue 'PAY NOW' button and a 'Cancel' link. The footer includes the Norton logo and 'Powered by Skrill'.

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

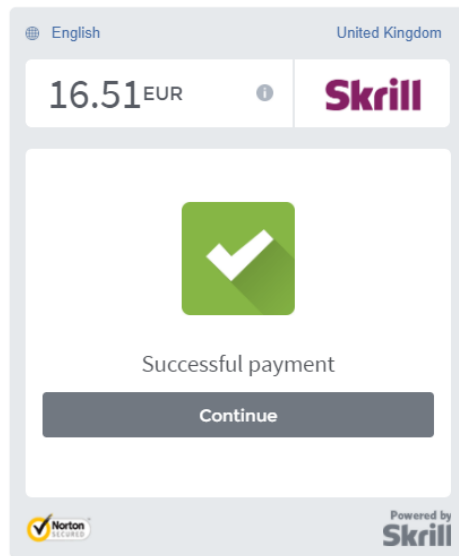
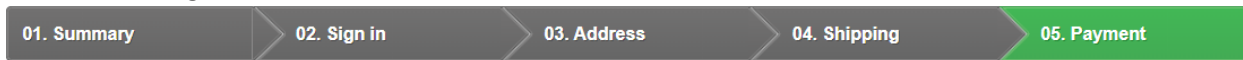
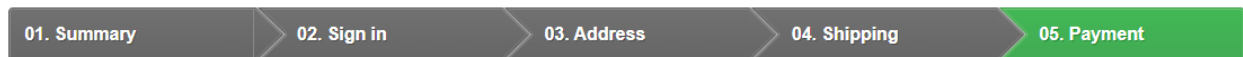


Figure 5-3: Successful Payment

4. Click **Continue** to return to the Prestashop Order Confirmation screen. This screen contains the unique order number for this payment

ORDER CONFIRMATION

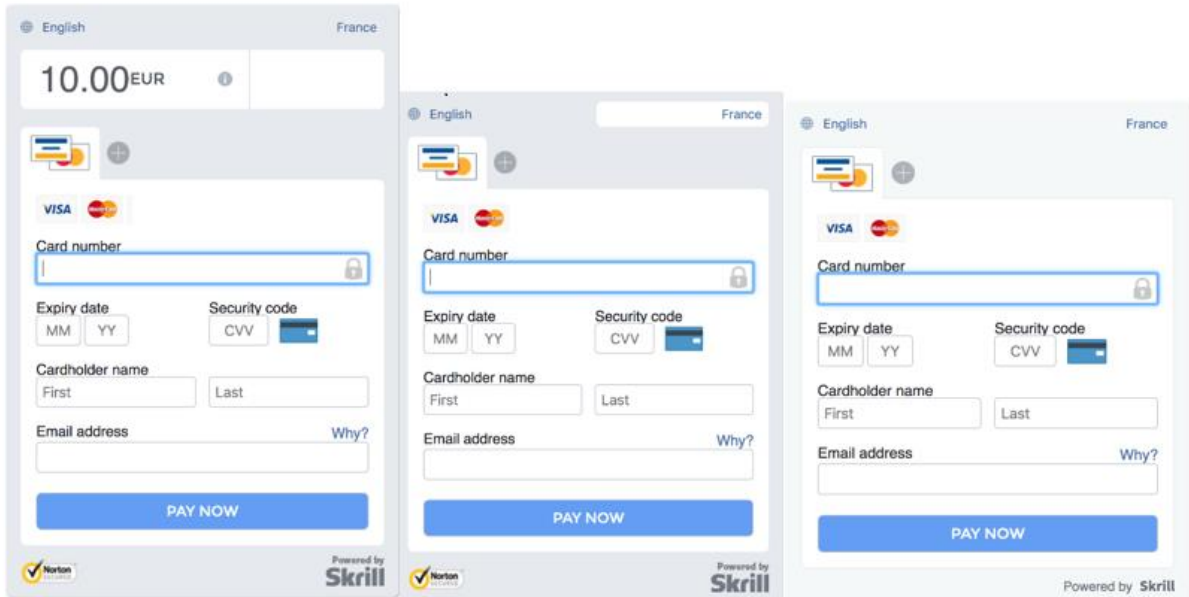


Your order on Skril Demo Shop is complete. Your order has been received.
Thank you for your purchase!
Your order reference is : FLVHYSYBU.
You will receive an order confirmation email with details of your order and a link to track its progress.
Click [here](#) to print a copy of your order confirmation.

Figure 5-4: Order Confirmation in Prestashop Checkout

Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).



The image displays three side-by-side screenshots of the Skrill payment form, illustrating different configurations for the header and footer. All three forms are for a payment of 10.00 EUR and include fields for card number, expiry date, security code, cardholder name, and email address, along with a 'PAY NOW' button.

- Left Screenshot (Standard):** Shows the full header with the amount '10.00 EUR' and the language 'English' and country 'France' indicators. The footer includes the Norton logo, the 'Powered by Skrill' logo, and a security logo.
- Middle Screenshot (Reduced Header and Footer):** Shows the header with the amount field removed. The footer includes the Norton logo, the 'Powered by Skrill' logo, and the security logo.
- Right Screenshot (Reduced Header and Footer):** Shows the header with the amount field removed. The footer includes the Norton logo, the 'Powered by Skrill' logo, and the security logo.

Figure 5-5: Reduced Header and Footer Option

6. Payment Information

The Prestashop module provides payment information in the Order screen with information about the payment method used for an order.

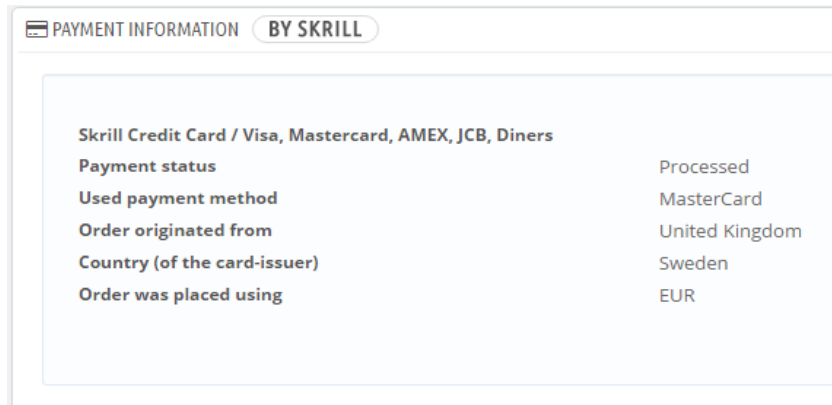


Figure 6-1: Payment Information Example

The Payment Information section includes the following information shown in order:

1. The payment option selected in the Prestashop Checkout
2. The payment status. See [Table 6-1](#) for a list of payment status values.
3. The payment option selected in the Skrill payment form.
4. The country the payment order originated from. This information is obtained by Geolocation using the Customer's IP address.
5. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
6. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g. EUR for Euros.

Table 6-1: Payment Status Values

Status	Description
Processed	Payment has been processed and reached your merchant account
Pending	Payment is waiting to be executed
Failed	Payment failed. A payment failure reason is displayed.
Chargeback	The customer has requested a chargeback for this order through the acquirer.

Abandoned by user	This status is returned if the customer decides to close the browser once the Skrill Payment form loads.
-------------------	--

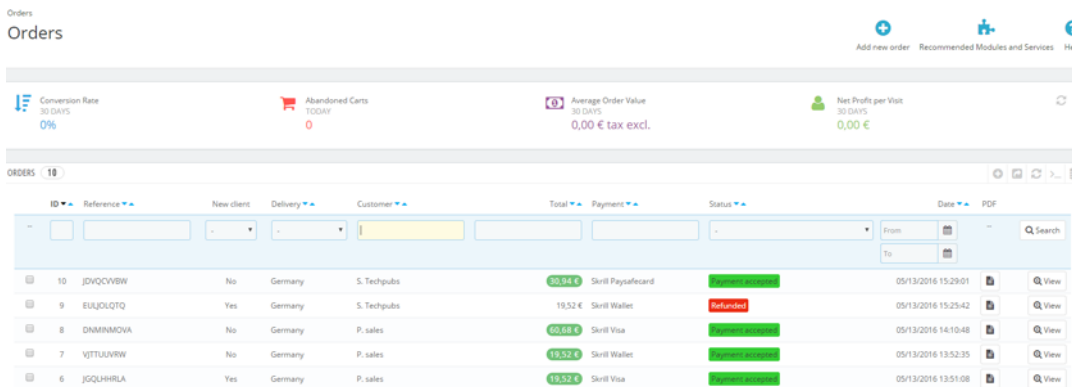
Update Order

The Payment Information section also contains an Update Order button. This button is used to check an order's payment status with the Skrill Payment Platform and re-send a status update. The payment information is then updated. This feature is useful if your Prestashop server goes offline or if there is a technical fault with Skrill's servers which prevents payment status updates being sent or received.

Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to **Orders** in the Prestashop Admin Panel
2. Search for the customer's invoice using the customer's order number or name



ID	Reference	New client	Delivery	Customer	Total	Payment	Status	Date	PDF
10	JDVQCVBW	No	Germany	S. Techpubs	30,94 €	Skrill Paysafecard	Completed	05/13/2016 15:29:01	View
9	EUJQLOQTQ	Yes	Germany	S. Techpubs	19,52 €	Skrill Wallet	Refunded	05/13/2016 15:25:42	View
8	DNMNMQVA	No	Germany	P. sales	60,68 €	Skrill Visa	Completed	05/13/2016 14:10:48	View
7	VJTUUNRW	No	Germany	P. sales	19,52 €	Skrill Wallet	Completed	05/13/2016 13:52:35	View
6	JGQLHRLA	Yes	Germany	P. sales	19,52 €	Skrill Visa	Completed	05/13/2016 13:51:08	View

Figure 6-2: Search for Order

3. Click the correct Order to view more information
4. Check that the details are correct
5. Select **Refund** from the menu

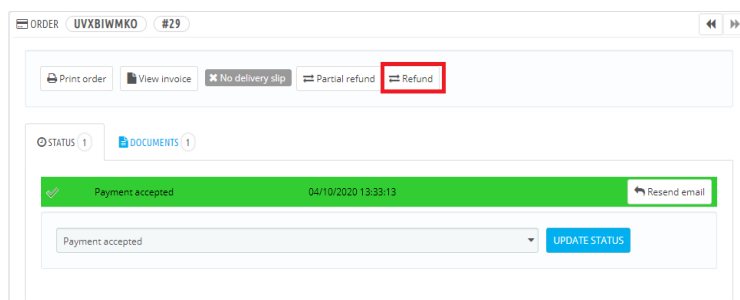


Figure 6-3: Refund Payment

Order TEKGFIKDL from Test yest

Recommended Modules and Services [Help](#)

The payment has been successfully refunded.

Date: 04/10/2020 Total: 32,13 € Messages: 0 Products: 1

ORDER: **TEKGFIKDL** #10 CUSTOMER: **MRS. TEST YEST** #5

[Print order](#) [View invoice](#) [No delivery slip](#)

STATUS: 2 DOCUMENTS: 1

Refunded	04/10/2020 13:34:37	Resend email
Payment accepted	04/10/2020 13:23:31	Resend email

Customer Information:

- Email: test@gmail.com
- Account registered: 04/10/2020 11:16:31
- Valid orders placed: 1
- Total spent since registration: 0,00 €

View full details... PRIVATE NOTE Save

Figure 6-4: Refunded Payment

7. Testing

We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.