



Skrill Shopware Module Configuration Guide

Integration with Skrill via Shopware

This guide describes how to install and configure the Shopware module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.4

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Version Control Table

Date	Version	Description
August 2020	1.0	Guide Created
May 2022	1.1	Changed administrator email to processing email.
December 2022	1.2	Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.
October 2023	1.3	Updated the document with new content.
November 2023	1.4	Updated the document with new procedures.

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2. About This Guide

Objectives and target audience

This guide describes how to install and configure the Skrill Shopware module. It assumes that you have an existing Shopware installation.

Conventions used in this guide

The table below lists the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions, and commands
File path	Used to indicate a file path or folder structure
Glossary	Glossary term
Menu1 > Menu option2 >	Indicates a menu path

3. Introduction

What is the Shopware module?

Shopware is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

Shopware has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill's online payment processing platform via Shopware.

Skrill customers using Shopware have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

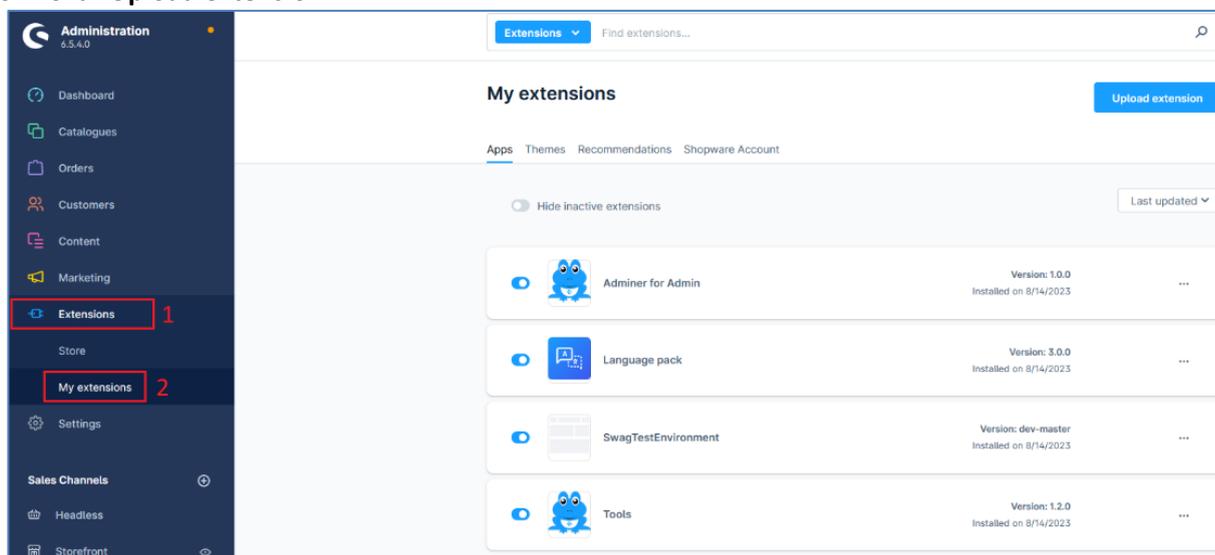
Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your Shopware backend and start taking payments.

4. Add extension via zip file.

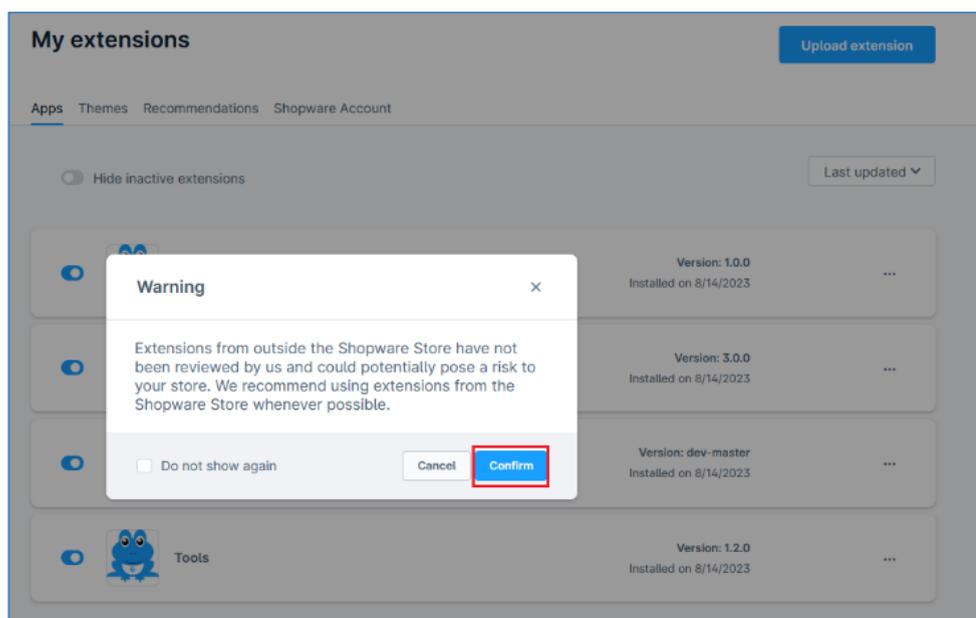
After successfully downloading the zip file, follow these steps:

1. Navigate to your Shopware Admin panel.
2. On the left menu bar, select **Extensions > My extensions**.
3. Click **Upload extension**.



4. *Figure 1: Shopware Admin screen*

4. Confirm the pop-up warning and locate your extension .zip file.



4. *Figure 2: Extensions screen*

5. Add extension via Shopware Extension Store

To add an extension via store:

1. Navigate to your Shopware Admin panel.
2. On the left menu bar, select **Extensions > Store**.
3. Search by **Skrill Hosted Payment Solution** or filter by category **Payment Provider**.
4. Open the extension and click **Install extension**.

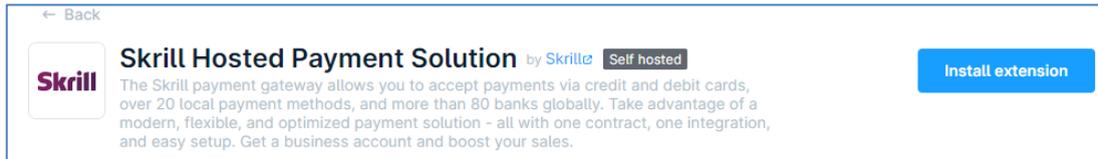


Figure 3: Extensions Store

5. Provide your email and password.
6. Accept Shopware's terms and conditions and click **Add extension for free**.

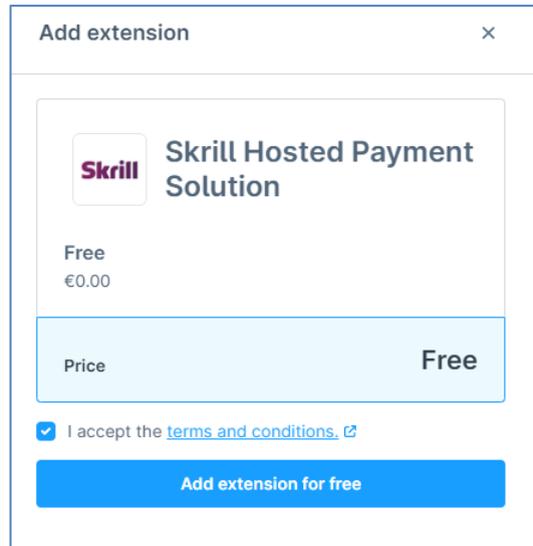


Figure 4: Add Extension Screen

7. After the extension is installed, a success dialog appears.

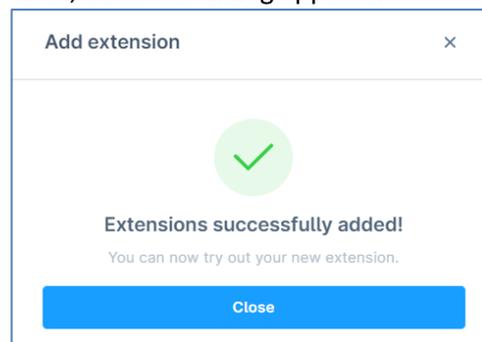


Figure 5: Extension Success Message

6. Extension Installation

To install the extension:

1. After your Skriff hosted payment solution extension becomes part of your list, click **Install**.
2. Activate the extension using the toggle.

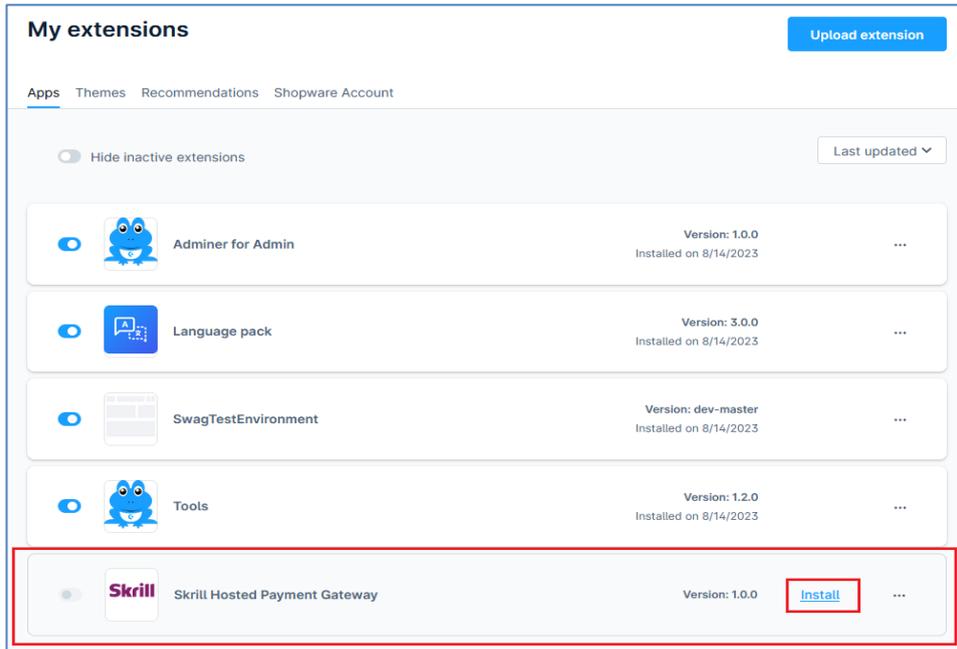


Figure 6: My Extensions screen

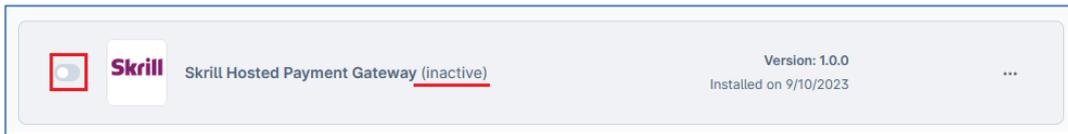


Figure 7: Toggle the extension

7. Add your Merchant Account Details/Credentials

1. Navigate to **Extensions > Skrill Merchant Config**.
2. Populate your Merchant ID, Merchant e-mail, API password, and Secret Word etc.

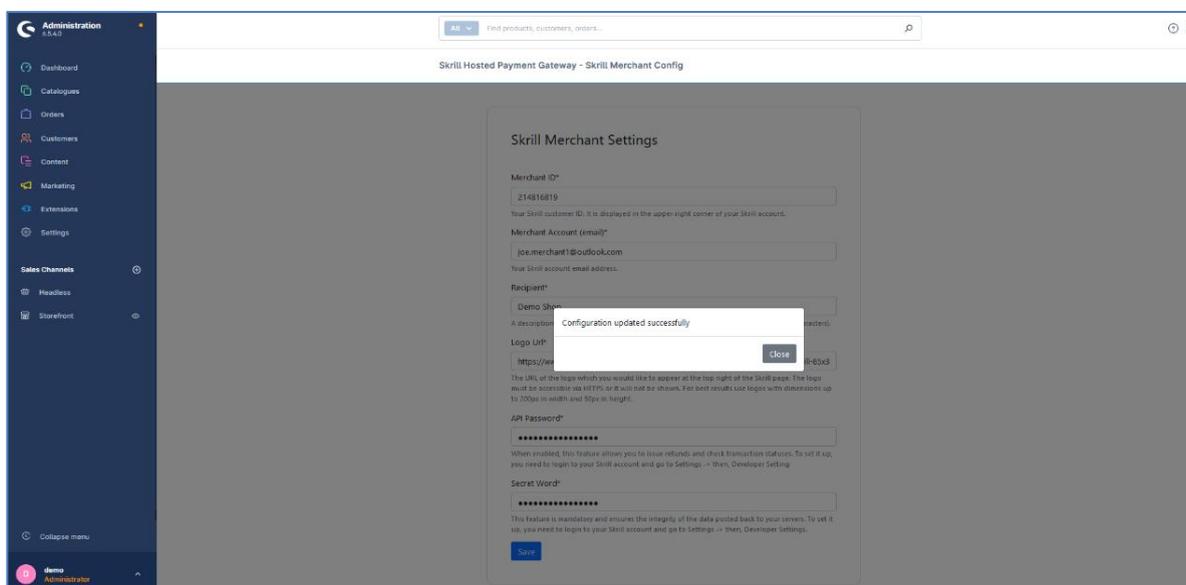


Figure 8: Skrill Merchant Config extension

8. Configure Skrill Payment Methods

To configure Skrill payment methods:

1. Go to **Settings > Payment Methods**.
2. Click **Add Payment Method**.

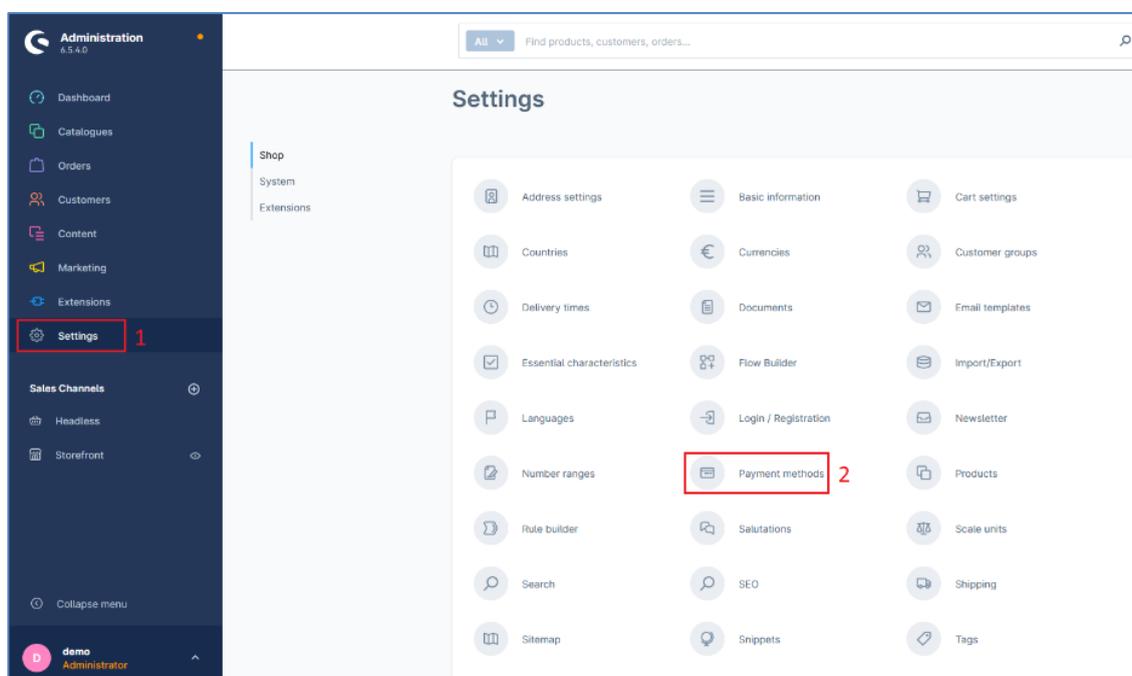


Figure 9: Settings > Add Payment Methods

Note: By default, all payment methods that are provided by Skrill will be active, so you can deactivate those you don't want to offer your customers or not available for your merchant account.

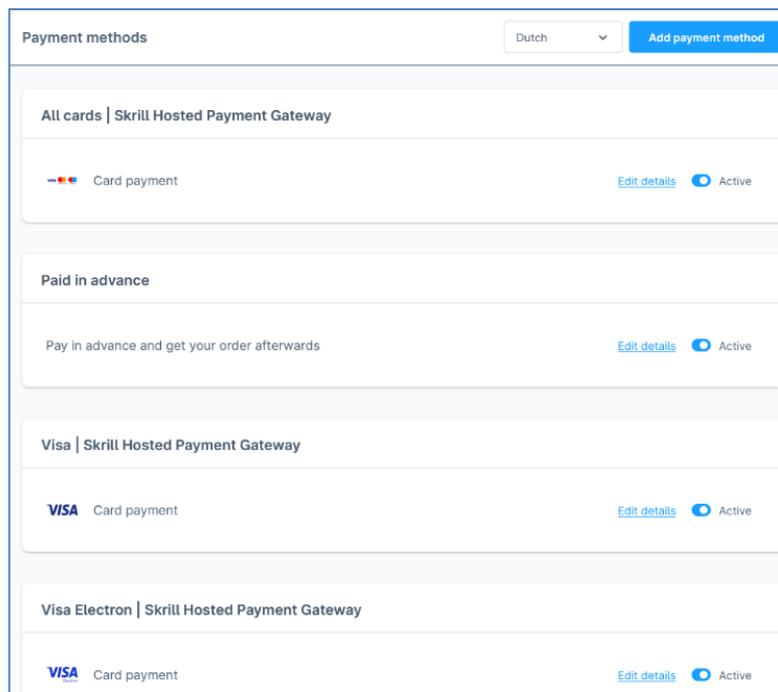


Figure 10: List of payment methods added.

9. Configure Storefront Payment Methods

To configure storefront payment methods:

1. From the left-menu bar, click **Storefront**.
2. Scroll to the **Payment and Shipping** section.
3. In **Payment Methods** drop-down, select items to be visible on the storefront/checkout page.
4. To ensure that the payment method is available for your customers, a green dot on the left-side is available, indicating that it is active and on the right side.
5. Click **Save**.

The screenshot shows the 'Storefront' configuration page for a Dutch storefront. The 'Payment and shipping' section is active. A list of payment methods is shown on the left, with a red box highlighting the first six items: 'All cards | Skrill Hosted Payment Gateway', 'Blik | Skrill Hosted Payment Gateway', 'Boleto | Skrill Hosted Payment Gateway', 'Cash on delivery', 'Cash/Invoice Latin America | Skrill Hosted Payment Gateway', and 'Direct Bank Transfer Latin America | Skrill Hosted Payment Gateway'. Each item has a checkmark in a red box to its right. Below this list is a '+3' button. To the right, there is a 'Default payment method *' dropdown menu. Below that are 'Shipping methods' (Standard, Express) and 'Default shipping method *' (Standard). At the bottom are 'Currencies' (Czech koruna, Danish krone, Euro, Norwegian krone, Pound) and 'Default currency *' (Euro). A 'Save' button is in the top right corner.

Figure 11: Configure Storefront page

- From the payment method drop-down, you can select the payment method that will be pre-selected by default for your customers when they visit the checkout page of your store.

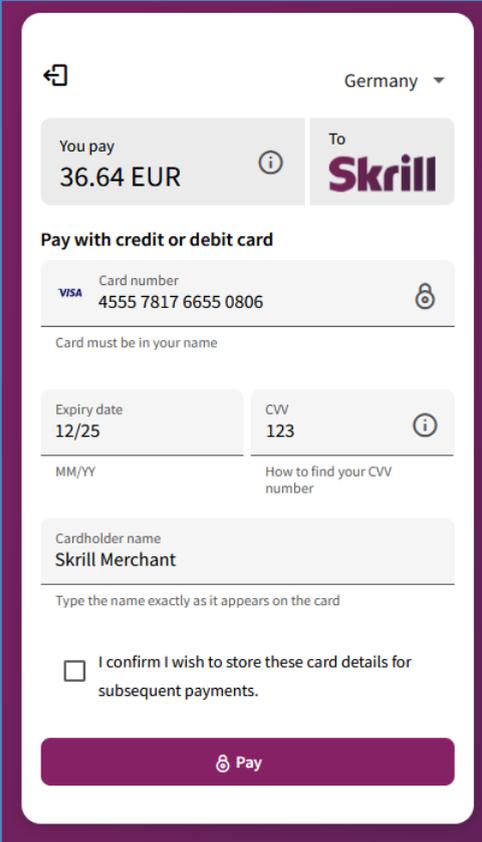
The screenshot shows the 'Payment and shipping' configuration screen. The 'Payment methods' section is expanded, showing a list of payment methods: 'All cards | Skrill Hosted Payment Gateway', 'Blik | Skrill Hosted Payment Gateway', 'Boleto | Skrill Hosted Payment Gateway', 'Cash/Invoice Latin America | Skrill Hosted Payment Gateway', and 'Direct Bank Transfer Latin America | Skrill Hosted Payment Gateway'. A red box highlights the 'All cards | Skrill Hosted Payment Gateway' option. To the right, the 'Default payment method *' dropdown menu is open, showing the same list of payment methods, with 'All cards | Skrill Hosted Payment Gateway' selected. Below this are 'Shipping methods' (Standard, Express) and 'Currencies' (Czech koruna, Danish krone, Euro, Norwegian krone, Pound). A '+4' button is visible next to the currencies.

Figure 12: Payment and Shipping screen

10. Make a Payment

To make a payment, use the Skrill app.

1. Enter the card details and click **Pay**.



The screenshot shows the Skrill app interface for making a payment. At the top, there is a back arrow and a location dropdown set to "Germany". Below this, a summary bar shows "You pay 36.64 EUR" and "To Skrill". The main section is titled "Pay with credit or debit card". It contains several input fields: "Card number" (with a VISA logo and the number 4555 7817 6655 0806), "Expiry date" (12/25), and "CW" (123). Below these is a field for "Cardholder name" (Skrill Merchant). A checkbox is present for "I confirm I wish to store these card details for subsequent payments." At the bottom, there is a prominent purple "Pay" button.

Figure 13: Make Payment through Skrill

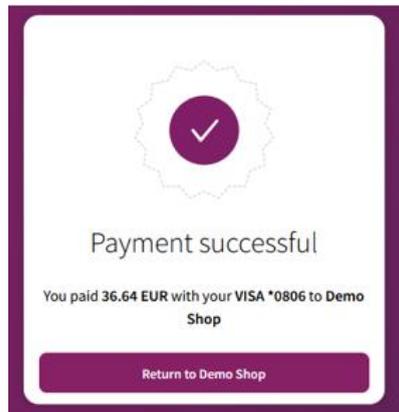


Figure 14: Payment Success Message

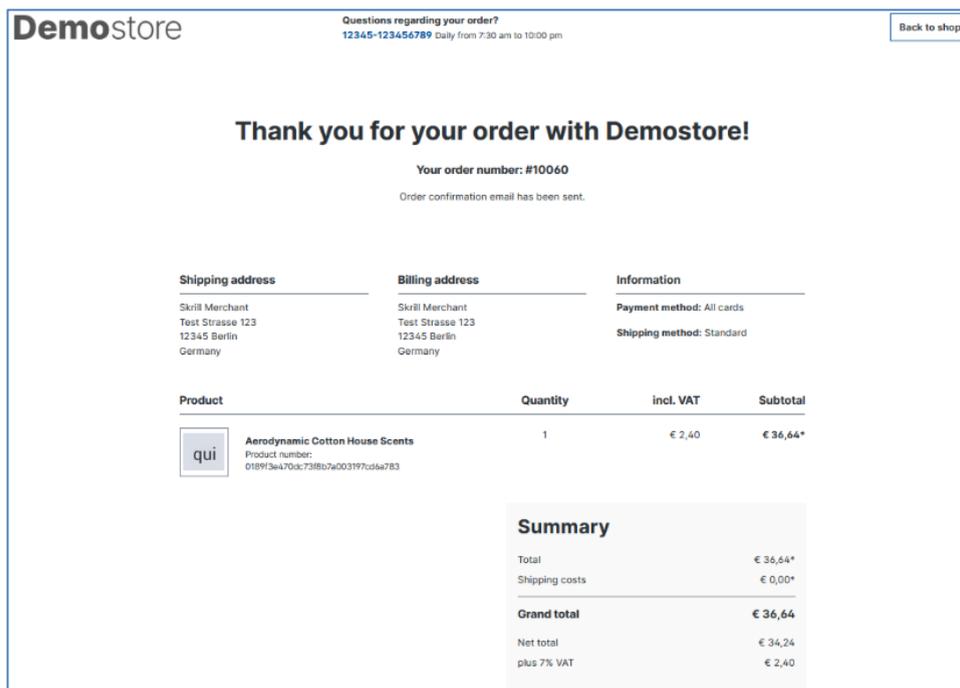


Figure 15: Order Success Screen

11. Make a Refund (Full or Partial)

To process a refund (full or partial):

1. From the Order page, open the order.
2. Click **Details** and you can see options for full and partial refund.
3. To process a full refund, select **Full refund** option and then click **Refund**. If the full refund is successful a notification appears on the admin panel.
4. To process a partial refund, select **Partial refund** option.
 - a. Enter the desired amount (it cannot exceed the total amount of an order) and then click **Refund**.
 - b. If the partial refund is successful a pop-up appears on the admin panel.

The screenshot displays the 'Order 10029' details page. At the top, there is a search bar with the text 'Find products, customers, orders...' and a language dropdown set to 'English'. Below this, the order number 'Order 10029' is shown alongside 'Cancel' and 'Save' buttons. The main content area has tabs for 'General', 'Details', and 'Documents', with 'Details' being the active tab. A green notification box in the top right corner states: 'Refund Refund of EUR 99.95 successful for order 10029'. The 'Skrill' section, titled 'Order transaction details', shows the 'Transaction ID' as '018b8ae85a5a738282ba2add9977bc78'. Underneath, the 'Refund' section is highlighted with a red box, showing 'Full refund' selected with a radio button, 'Partial refund' unselected, and a red message: 'Transaction has been fully refunded'. A 'Refund' button is located below this section. A note reads: 'In order for the transaction status to be updated, please refresh the page.' The 'Refund history' table at the bottom shows one entry: '11/1/2023, 8:44:04 PM' with a value of 'EUR 99.95'.

Figure 16: Order Details Screen