



Skrill VirtueMart Module Configuration Guide

Integration with Skrill via VirtueMart

This guide describes how to install and configure the VirtueMart module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.0

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1. About this guide

Objectives and target audience

This guide describes how to install and configure the Skroll VirtueMart module. It assumes that you have an existing VirtueMart installation.

Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1-1: List of conventions

| Convention | Description |
|-------------------------------------|--|
| Code example | Used to illustrate example code, functions and commands. |
| <i>File path</i> | Used to indicate a file path or folder structure. |
| <u>Glossary</u> | Glossary term |
| Menu1 > Menu option2 > | Indicates a menu path. |

2. Introduction

What is the VirtueMart module?

VirtueMart is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

VirtueMart has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via VirtueMart.

Skrill customers using VirtueMart have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your VirtueMart backend and start taking payments.

3. Installing and configuring VirtueMart

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill VirtueMart module. The secret word is used to authenticate the data sent back to your VirtueMart server after payment. You must obtain the IP address of your VirtueMart server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.virtuemartserver.com
```

```
Pinging example.virtuemartserver.com [145.76.160.206] with 32 bytes of data:
```

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account
2. Go to **Settings > Developer Settings (Figure 3-1)**
3. Check the **Enable service** checkboxes next to the API and MQI sections
4. For each section, specify the IP address(es) or IP address range of your VirtueMart server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g. 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g. 192.168.0.0/24)
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password
6. Locate the Create secret word section. Enter and confirm your secret word
7. Click **Save** to save the changes
8. Logout of your account

The screenshot displays the 'Manage your settings' page for the Skrill VirtueMart module. It features four tabs: 'ACCOUNT SETTINGS', 'BUSINESS INFO', 'LIMITS & VERIFICATION', and 'DEVELOPER SETTINGS'. The 'DEVELOPER SETTINGS' tab is active, showing three main sections:

- Automated Payment Interface (API):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Merchant Query Interface (MQI):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Change MQI/API password:** Includes a note that the password is required for API and MQI access, and two password input fields labeled 'Password' and 'Re-type password'.

Below these sections is the **Create secret word** section, which includes a note about the secret word's use and two input fields labeled 'Secret word' and 'Re-type secret word'. Each section has a 'Save' button at the bottom right.

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your VirtueMart backend

The next stage of the VirtueMart integration is to configure the VirtueMart module to connect to your Skrill account. The steps are as follows:

1. Login to your VirtueMart admin account
2. Click on **VirtueMart** from the top menu
3. Select **Payment methods**
4. Click on **Skrill Payment Solution**
5. Click on **Configuration** from the top side
6. Insert Skrill credentials set up in the previous section (**Figure 3-2**)

| Account Credentials | |
|---------------------|--|
| Merchant ID * | <input type="text" value="11223344"/> |
| Merchant email * | <input type="text" value="test@merchant.com"/> |
| API Password * | <input type="password" value="....."/> |
| Secret word * | <input type="password" value="....."/> |
| Display | <input type="text" value="IFrame"/> ▼ |

Figure 3-2: Skrill Settings with example values in VirtueMart backend

Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account
2. Enter your Skrill Merchant account email address
3. Enter the API password and Secret word that you set up in the previous section
4. Select a display option for the Skrill Payment Form (Iframe or redirect). See [Table 3-1](#) below for a detailed explanation of all Skrill settings

Table 3-1: Skrill Settings

| Field Name | Description | Format/ Example |
|--------------------------|---|---------------------|
| Merchant ID | Your unique merchant identifier. This is the Customer ID of your merchant account. | 58010731 |
| Merchant Account (email) | The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account). | techpubs@skrill.com |
| API Password | The API password. This field is mandatory. It allows the VirtueMart server to receive payment information. | N/A |
| Secret word | Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your VirtueMart servers. | N/A |
| Display | <p>This setting has two options: IFrame and Redirect</p> <ul style="list-style-type: none"> • IFrame - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See <i>Figure 3-3</i>: for an example. • Redirect - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc. | IFrame |

The image shows a payment gateway interface for Skrill. At the top, it displays the language as 'English' and the location as 'United Kingdom'. Below this, the amount '51.99 EUR' is shown next to an information icon, and the store name 'VirtueMart 3 Sample store' is displayed. A row of logos for Skrill, RAPID, and NETELLER is visible, along with a plus sign for more options. The main form contains the following fields: 'Card number' (with a lock icon), 'Expiry date' (split into MM and YY boxes), and 'Security code' (with a CVV label and a card icon). Below these is the 'Cardholder name' field, with a note: 'Type the name exactly as it appears on the card'. A disclaimer states: 'This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).' At the bottom of the form are two buttons: a blue 'PAY NOW' button and a 'Cancel' link. The interface also features a Norton Secured logo and the text 'Powered by Skrill'.

Figure 3-3: Iframe (embedded) option

4. Displaying Payment Methods

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in **Figure 4-1**:

Credit Card / Visa, Mastercard

Enabled

All countries except: Afghanistan, Cuba, Eritrea, Iran, Iraq, Japan, Kyrgyzstan, Libya, North Korea, Sudan, South Sudan and Syria

Show separately

Sort Order

Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the VirtueMart Checkout. Hover over the “?” symbol to the right of each payment method to see the countries where it is available. See the [Skrill Quick Checkout Integration Guide](#) for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

Table 4-1: Payment Method Settings

| Field Name | Description |
|-----------------|--|
| Enabled | Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the VirtueMart Checkout) then it will not be shown. |
| Show Separately | Always set this setting to Yes where available. |

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com in order to discuss activating the specific payment option.

All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the VirtueMart Checkout payment information section is as seen in **Figure 4-2** below:

All Cards and Alternative Payment Methods

Enabled

All countries except: Afghanistan, Cuba, Eritrea, Iran, Iraq, Japan, Kyrgyzstan, Libya, North Korea, Sudan, South Sudan and Syria

Sort Order



Figure 4-2: Setting up combined Skrill logo



English
United Kingdom

51.99

EUR

VirtueMart 3
Sample store

+

Card number 🔒


Expiry date

MM

YY

Security code

CVV




Cardholder name

Type the name exactly as it appears on the card

This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).

PAY NOW

Cancel




Powered by


Figure 4-3: Multiple log

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5. Customer Experience

This section describes the customer's checkout experience when using the Skrill VirtueMart module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account and the payment options configured in the Skrill VirtueMart Module)











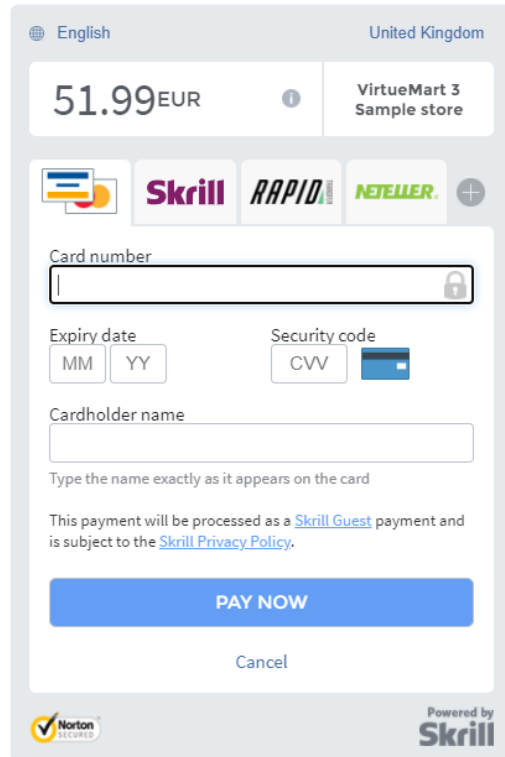
| Name | SKU | Price | Quantity | Tax 20% | Discount | Total |
|---|-----|---------|---|---------|----------|---------|
|  Safety Helmet String, attribute Color: yellow, Logo: monochrome String, is input Retail | XSF | 40,83 € | 1   | 8,17 € | | 49,00 € |
| Product prices result | | | | 8,17 € | | 49,00 € |
| <input type="text" value="Enter your Coupon code"/> <input type="button" value="Save"/> | | | | | | |
| Selected shipment | | | | 0,50 € | | 2,99 € |
| Self pick-up | | | | 2,49 € | | |
| Selected payment | | | | | | |
| Skrill Payment Solution or choose another payment | | | | | | |
| <input type="radio"/>  | | | | | | |
| <input type="radio"/>  | | | | | | |
| <input type="radio"/>  | | | | | | |
| <input type="radio"/>  | | | | | | |
| <input type="radio"/>  | | | | | | |
| <input type="radio"/>  | | | | | | |
| <input type="radio"/>  | | | | | | |

Figure 5-1: VirtueMart Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skroll Payment Form



The screenshot displays a payment form for Skroll. At the top, it shows the language set to 'English' and the location as 'United Kingdom'. The amount to be paid is '51.99EUR' and the store is 'VirtueMart 3 Sample store'. Below this, there are logos for 'Skrill', 'RAPID', and 'NETELLER'. The form includes the following fields:

- Card number:** A text input field with a lock icon on the right.
- Expiry date:** Two dropdown menus labeled 'MM' and 'YY'.
- Security code:** A text input field labeled 'CVW' with a card icon on the right.
- Cardholder name:** A text input field with the instruction 'Type the name exactly as it appears on the card' below it.

Below the fields, a note states: 'This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).' At the bottom of the form, there is a blue 'PAY NOW' button and a 'Cancel' link. The footer includes the 'Norton SECURED' logo and 'Powered by Skroll'.

Figure 5-2: Enter Payment Details in the Skroll Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

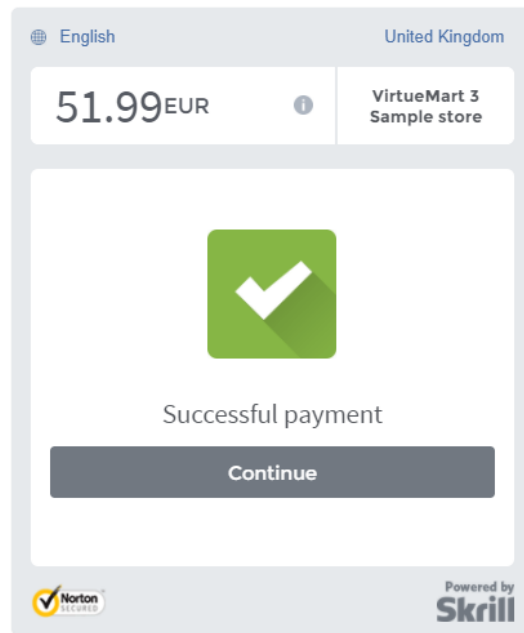


Figure 5-3: Successful Payment

4. Click **Continue** to return to the VirtueMart Order Confirmation screen. This screen contains the unique order number for this payment

Thank you for your Order!

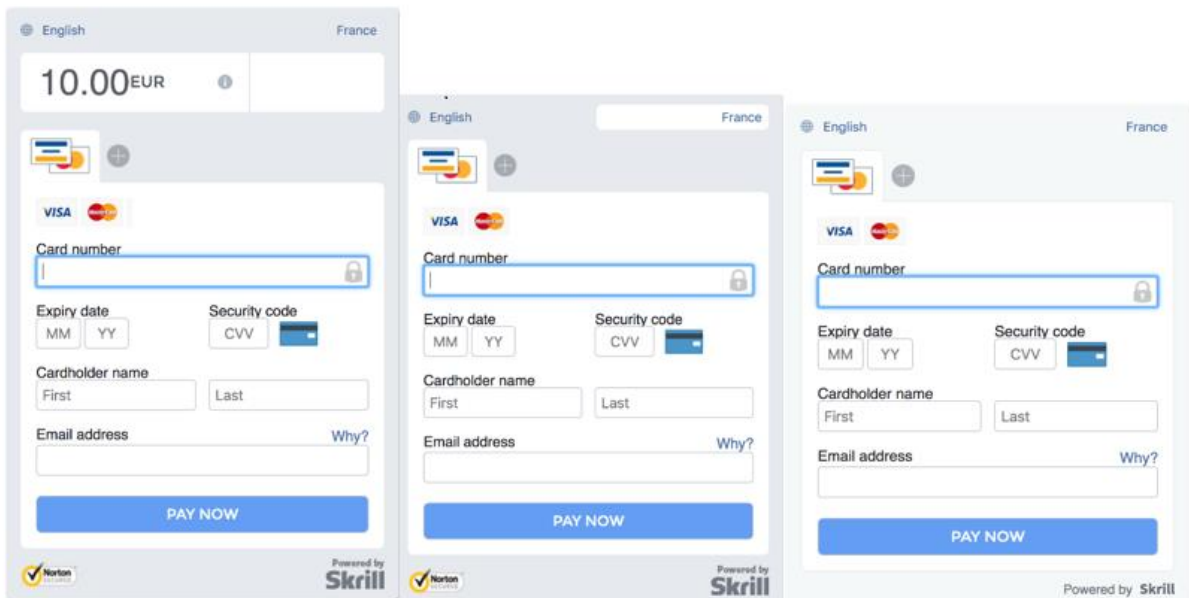
| | |
|--------------|-------------------------|
| Payment Name | Skrill Payment Solution |
| Order No | 89EJ017 |

[View your order](#)

Figure 5-4: Order Confirmation in VirtueMart Checkout

Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).



The image displays three side-by-side screenshots of the Skrill payment form, illustrating different configurations for the header and footer. All three forms are for a payment of 10.00 EUR and are set to English and France.

- Left Screenshot (Standard):** Shows the full payment form with a header containing the amount '10.00 EUR' and a 'PAY NOW' button. The footer includes the Norton logo, the 'Powered by Skrill' logo, and a security logo.
- Middle Screenshot (Reduced Header and Footer):** Shows the payment form with a reduced header (no amount field) and a reduced footer (no Norton or security logos). The 'PAY NOW' button is present.
- Right Screenshot (Reduced Header and Footer):** Shows the payment form with a reduced header (no amount field) and a reduced footer (no Norton or security logos). The 'PAY NOW' button is present.

Figure 5-5: Reduced Header and Footer Option

6. Payment Information

The VirtueMart module provides payment information in the Order screen with information about the payment method used for an order.

Order Information

| | |
|----------------|--------------|
| Order Number | 89EJ017 |
| Order Date | 08-26-2020 |
| Order Status | Confirmed |
| Last Updated | 08-26-2020 |
| Shipment | Self pick-up |
| Payment Method | Visa |
| Shopper's note | |
| Total | 51,99 € |

Figure 6-1: Payment Information Example

Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to **VirtueMart** from the top menu
2. Select **Orders**
3. Search for the customer's invoice



| Order number / Invoice | Name / Email | Payment Method | Shipment | Print View | Order Date | Last Modified | Paid | Status | Notify Shopper? | Total | Order ID |
|---|---|-------------------------|--------------|---|---------------------------------------|---------------------------------------|-------------------------------------|-----------|--|---------|----------|
| <input type="checkbox"/> 89EJ017 200826K3P4012 | Customer Last Name customer451@gmail.com | Skrill Payment Solution | Self pick-up |   | Wednesday, August 26 2020 09:47 | Wednesday, August 26 2020 10:02 | <input checked="" type="checkbox"/> | Confirmed | <input type="checkbox"/> Notify Shopper? <input checked="" type="checkbox"/> Include Comment? <input checked="" type="checkbox"/> All lines? | 51.99 € | 18 |

Figure 6-2: Search for Order

4. Click the correct Order to view more information
5. Check that the details are correct.
6. Select **Update Status**
7. Choose **Refunded** to update status

| | | | | | | | | | |
|-----------------------------------|-------------------------------------|---------------------|---------------------------------|--------------------------|-----------|--|---------|----------------|--|
| Purchase Order | ✓ 51,99 € ✓ | Date Added | Wednesday, August 26 2020 09:47 | Shopper Notified? | No | Order Status | Pending | Comment | |
| Order Number | 89EJ017 | | Wednesday, August 26 2020 10:02 | Yes | Confirmed | The payment through SKRILL for order 89EJ017 was successful. | | | |
| Secret Key | p_2u4pkNxE | | | | | | | | |
| Order Date | Wednesday, August 26 2020 09:47 | | | | | | | | |
| Order Status | Confirmed | | | | | | | | |
| Name | Customer Last Name | | | | | | | | |
| IP Address | 157.167.59.xx | | | | | | | | |
| Invoice | 200826K3P4012 | | | | | | | | |
| Payment & Shipment | | | | | | | | | |
| Payment Method | Skrill Payment Solution | | | | | | | | |
| Shipment | Self pick-up | | | | | | | | |
| Delivery Date | Same as invoice date | | | | | | | | |
| Billing details | | | | | | | | | |
| Notes and special requests | | | | | | | | | |
| Terms of Service * | <input checked="" type="checkbox"/> | | | | | | | | |
| E-Mail * | customer451@gmail.com | Company Name | | | | | | | |

Update Status

Order Status: Confirmed

Comment:

Notify Shopper?

Include Comment?

all lines?

Figure 6-3: Refund Payment

8. When status is updated a pop up will show confirming the successful refund



Figure 6-4: Refunded Payment

7. Testing

We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

| Brand | Card Number |
|------------|------------------|
| MasterCard | 5438311234567890 |
| Visa | 4000001234567890 |

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.