Skrill VirtueMart Module Configuration Guide

Integration with Skrill via VirtueMart

This guide describes how to install and configure the VirtueMart module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.2
## Version Control Table

<table>
<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2020</td>
<td>1.0</td>
<td>Guide Created</td>
</tr>
<tr>
<td>May 2022</td>
<td>1.1</td>
<td>Changed administrator email to processing email.</td>
</tr>
<tr>
<td>December 2022</td>
<td>1.2</td>
<td>Removed reduced header and footer section. The count of merchant accounts has been corrected. Updated new gateway images.</td>
</tr>
</tbody>
</table>
Table of Contents

1. ABOUT THIS GUIDE ............................................................................................................. 4
2. INTRODUCTION ................................................................................................................. 5
3. INSTALLING AND CONFIGURING VIRTUEMART .................................................................. 6
4. DISPLAYING PAYMENT METHODS ......................................................................................... 12
   All Cards and Alternative Payment Methods ......................................................................... 13
5. CUSTOMER EXPERIENCE ...................................................................................................... 14
6. PAYMENT INFORMATION ...................................................................................................... 17
7. TESTING .................................................................................................................................. 19
1. ABOUT THIS GUIDE

Objectives and target audience
This guide describes how to install and configure the Skrill VirtueMart module. It assumes that you have an existing VirtueMart installation.

Conventions used in this guide
The table below lists the conventions used in this guide.

Table 1-1: List of conventions

<table>
<thead>
<tr>
<th>Convention</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code example</td>
<td>Used to illustrate example code, functions, and commands.</td>
</tr>
<tr>
<td>File path</td>
<td>Used to indicate a file path or folder structure.</td>
</tr>
<tr>
<td>Glossary</td>
<td>Glossary term</td>
</tr>
<tr>
<td>Menu1 &gt; Menu option2 &gt;</td>
<td>Indicates a menu path.</td>
</tr>
</tbody>
</table>
2. INTRODUCTION

What is the VirtueMart module?
VirtueMart is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

VirtueMart has been fully integrated with Skrill’s online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill’s online payment processing platform via VirtueMart.

Skrill customers using VirtueMart have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account
Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your VirtueMart backend and start taking payments.
3. INSTALLING AND CONFIGURING VIRTUEMART

Secret Word and API Password
It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill VirtueMart module. The secret word is used to authenticate the data sent back to your VirtueMart server after payment. You must obtain the IP address of your VirtueMart server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

   ping <server domain name>

For example:

   ping example.virtuemartserver.com

   Pinging example.virtuemartserver.com [145.76.160.206] with 32 bytes of data:

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account.
2. Go to Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1).
3. Set API / MQI Password using the toggle, type and confirm by clicking Save.
4. For each section, specify the IP address(es) or IP address range of your VirtueMart server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
   - A single IP address (e.g., 145.76.160.206 using the example above).
   - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2).
   - A subnet in CIDR notation (e.g., 192.168.0.0/24).
5. Set Secret Word using the toggle, and click Save to confirm

   Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.
Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your VirtueMart backend
The next stage of the VirtueMart integration is to configure the VirtueMart module to connect to your Skrill account. The steps are as follows:

1. Login to your VirtueMart admin account.
2. Click on VirtueMart from the top menu.
3. Select Payment methods.
4. Click on **Skrill Payment Solution**.
5. Click on **Configuration** from the top side.
6. Insert Skrill credentials set up in the previous section (Figure 3-2).

**Configure Skrill Settings**

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skrill merchant account.
3. Enter the API password and Secret word that you set up in the previous section.
4. Select a display option for the Skrill Payment Form (iframe or redirect). See **Table 3-1** below for a detailed explanation of all Skrill settings.

![Figure 3-2: Skrill Settings with example values in VirtueMart backend](image-url)
## Table 3-1: Skrill Settings

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Description</th>
<th>Format/ Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Merchant ID</td>
<td>Your unique merchant identifier. This is the Customer ID of your merchant account.</td>
<td>58010731</td>
</tr>
<tr>
<td>Merchant Account (processing email)</td>
<td>The processing email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).</td>
<td><a href="mailto:techpubs@skrill.com">techpubs@skrill.com</a></td>
</tr>
<tr>
<td>API Password</td>
<td>The API password. This field is mandatory. It allows the VirtueMart server to receive payment information.</td>
<td>N/A</td>
</tr>
<tr>
<td>Secret word</td>
<td>Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your VirtueMart servers.</td>
<td>N/A</td>
</tr>
<tr>
<td>Display</td>
<td>This setting has two options: IFrame and Redirect</td>
<td>IFrame</td>
</tr>
<tr>
<td></td>
<td>• <strong>IFrame</strong> - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See Figure 3-3: for an example.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• <strong>Redirect</strong> - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc.</td>
<td></td>
</tr>
</tbody>
</table>
Figure 3-3: Iframe (embedded) option
4. DISPLAYING PAYMENT METHODS

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. Refer to the Figure 4-1 below:

Table 4-1: Payment Method Settings

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabled</td>
<td>Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the VirtueMart Checkout) then it will not be shown.</td>
</tr>
<tr>
<td>Show Separately</td>
<td>Always set this setting to Yes where available.</td>
</tr>
</tbody>
</table>

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com to discuss activating the specific payment option.
**All Cards and Alternative Payment Methods**

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer’s country. The logo for this Payment option in the VirtueMart Checkout payment information section is as seen in Figure 4-2 below:

![Figure 4-2: Setting up combined Skrill logo](image)

![Figure 4-3: Multiple logo](image)
5. CUSTOMER EXPERIENCE

This section describes the customer’s checkout experience when using the Skrill VirtueMart module.

**Note:** We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer’s country, the payment options configured for your Skrill account, and the payment options configured in the Skrill VirtueMart Module).

![Figure 5-1: VirtueMart Checkout Payment selection showing different payment methods](image)
2. Enter Payment details in the Skrill Payment Form.

![Payment Form]

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

![Successful Payment]

Figure 5-3: Successful Payment

4. Click **Continue** to return to the VirtueMart Order Confirmation screen. This screen contains the unique order number for this payment.
Thank you for your Order!

<table>
<thead>
<tr>
<th>Payment Name</th>
<th>Skrill Payment Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>Order No</td>
<td>89EJ017</td>
</tr>
</tbody>
</table>

**Figure 5-4: Order Confirmation in VirtueMart Checkout**
6. PAYMENT INFORMATION

The VirtueMart module provides payment information in the Order screen with information about the payment method used for an order.

Order Information

<table>
<thead>
<tr>
<th>Order Number</th>
<th>89EJ017</th>
</tr>
</thead>
<tbody>
<tr>
<td>Order Date</td>
<td>08-26-2020</td>
</tr>
<tr>
<td>Order Status</td>
<td>Confirmed</td>
</tr>
<tr>
<td>Last Updated</td>
<td>08-26-2020</td>
</tr>
<tr>
<td>Shipment</td>
<td>Self pick-up</td>
</tr>
<tr>
<td>Payment Method</td>
<td>Visa</td>
</tr>
<tr>
<td>Shopper's note</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>51.99 €</td>
</tr>
</tbody>
</table>

Figure 6-1: Payment Information Example

Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to VirtueMart from the top menu.
2. Select Orders.
3. Search for the customer’s invoice.
4. Click the correct Order to view more information.
5. Check that the details are correct.
7. Choose Refunded to update status.
8. When status is updated a pop up will show confirming the successful refund.

Figure 6-3: Refund Payment

Figure 6-4: Refunded Payment
7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

<table>
<thead>
<tr>
<th>Brand</th>
<th>Card Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>MasterCard</td>
<td>5438311234567890</td>
</tr>
<tr>
<td>Visa</td>
<td>4000001234567890</td>
</tr>
</tbody>
</table>

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.