



Skrill Volusion Module Configuration Guide

Integration with Skrill via Volusion

This guide describes how to install and configure the Volusion module for taking payments on the Skrill Payment Platform.

www.skrill.com

Version 1.0

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1. About this guide

Objectives and target audience

This guide describes how to install and configure the Skril Volusion module. It assumes that you have an existing Volusion installation.

Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
<u>Glossary</u>	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. Introduction

What is the Volusion module?

Volusion is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Volusion has been fully integrated with Skrill's online payment solution called Quick Checkout. Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via Volusion.

Skrill customers using Volusion have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your Volusion backend and start taking payments.

3. Installing and configuring Volusion

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Volusion module. The secret word is used to authenticate the data sent back to your Volusion server after payment. You must obtain the IP address of your Volusion server to configure the API/MQI password. You can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.volusionserver.com
```

```
Pinging example.volusionpserver.com [145.76.160.206] with 32 bytes of data:
```

Make a note of the set of numbers in the square brackets. This is the IP address. Now you have the IP address, you can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com
2. Go to **Settings > Developer Settings (Figure 3-1)**
3. Check the **Enable service** checkboxes next to the API and MQI sections
4. For each section, specify the IP address(es) or IP address range of your Volusion server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g. 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g. 192.168.0.0/24)
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password
6. Locate the Create secret word section. Enter and confirm your secret word
7. Click **Save** to save the changes
8. Logout of your account

The screenshot shows the 'Manage your settings' page for a Skrill account. At the top, there are navigation tabs: 'Account Overview', 'All Transactions', 'Cards and Bank Accounts', and 'Skrill'. Below these are four sub-tabs: 'ACCOUNT SETTINGS', 'BUSINESS INFO', 'LIMITS & VERIFICATION', and 'DEVELOPER SETTINGS'. The 'DEVELOPER SETTINGS' tab is active, showing three sections:

- Automated Payment Interface (API):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Merchant Query Interface (MQI):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Change MQI/API password:** Includes a note that the password is required for API and MQI access, followed by two password input fields labeled 'Password' and 'Re-type password', both containing masked characters. A 'Save' button is at the bottom right.

Below these sections is the **Create secret word** section, which includes a note about the secret word's use, followed by two input fields labeled 'Secret word' and 'Re-type secret word', both containing masked characters. A 'Save' button is also present at the bottom right of this section.

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your Volusion backend

The next stage of the Volusion integration is to configure the Volusion module to connect to your Skrill account. The steps are as follows:

1. Go to **Settings > Payment**
2. In the Gateway Name drop-down, select **Skrill**
3. In the **Merchant Email** field, enter the email that is registered with your Skrill merchant account
4. Select your **Default Language** and **Default Currency**
5. Click **Save**

4. Customer Experience

This section describes the customer's checkout experience when using the Skrill Volusion module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account and the payment options configured in the Skrill Volusion Module)

Shipping Information

Ship to my Billing Address

Type Of Address*: Residential Business

Free Shipping (7 Day Ground) ▼

Payment

Payment Method*: SKRILL ▼

ITEM	QTY	TOTAL
Sample Product	1	\$20.00
Subtotal:		\$20.00
Shipping & Handling:		\$0.00
Tax:		\$0.00
Total:		\$20.00

[Apply a Gift Certificate](#)

ORDER COMMENTS: (OPTIONAL)

Place Order

Figure 4-1: Volusion Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form

The image shows a mobile payment interface for Skrill. At the top, it displays 'English' and 'United Kingdom'. Below this, the amount '20.00 EUR' is shown next to an information icon, followed by the 'Skrill' logo. A card icon is visible on the left. The main form contains the following fields: 'Card number' (with a lock icon), 'Expiry date' (with 'MM' and 'YY' dropdowns), and 'Security code' (with 'CVV' and a card icon). Below these is the 'Cardholder name' field, with a note: 'Type the name exactly as it appears on the card'. A disclaimer states: 'This payment will be processed as a [Skrill Guest](#) payment and is subject to the [Skrill Privacy Policy](#).' At the bottom of the form are two buttons: a blue 'PAY NOW' button and a 'Cancel' link. The footer includes the 'Norton SECURED' logo and 'Powered by Skrill'.

Figure 4-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen:

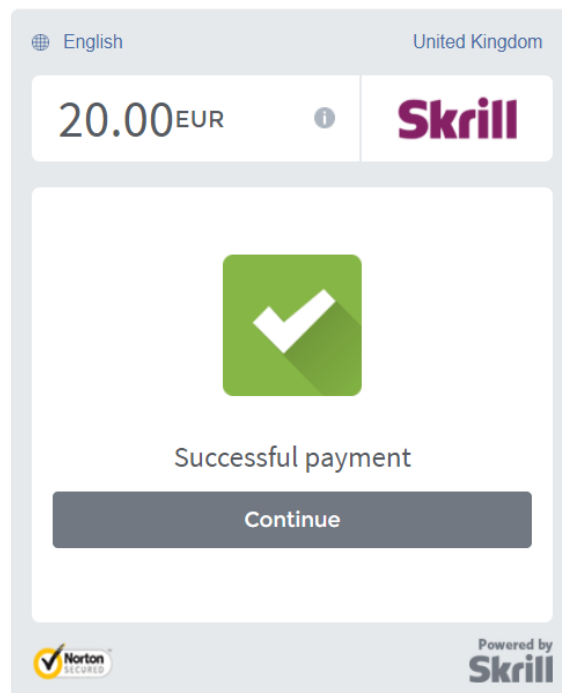
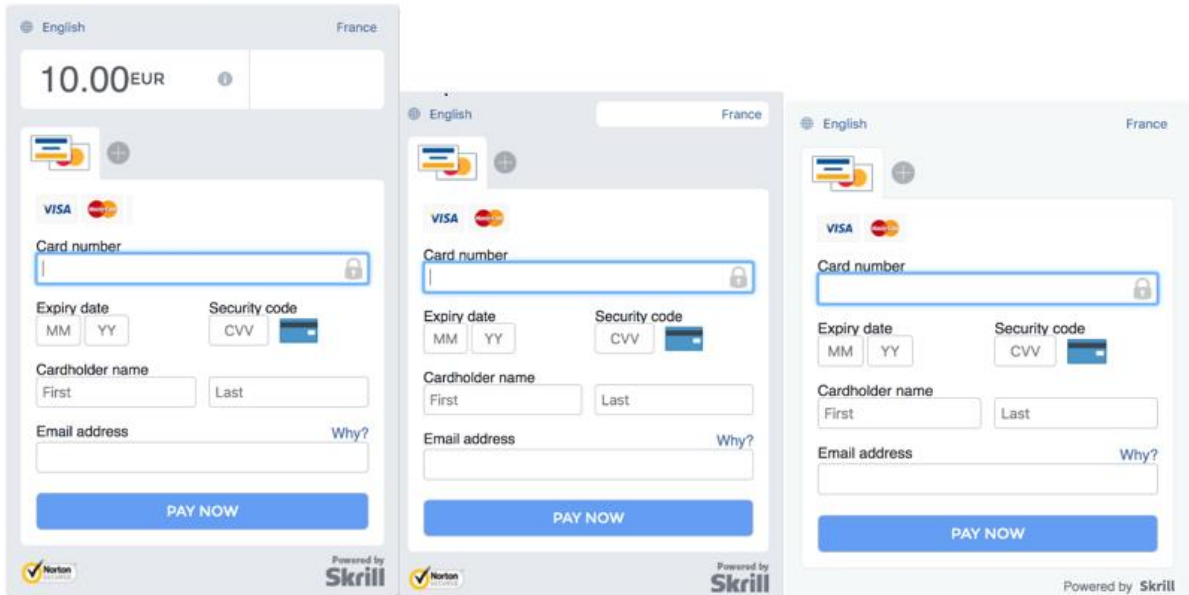


Figure 4-3: Successful Payment

Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).



The image displays three side-by-side screenshots of the Skrill payment form, illustrating different configurations for the header and footer. All three forms are set to 'English' and 'France'.

- Left Screenshot (Standard):** Shows the full payment form with a header displaying '10.00 EUR' and a footer containing the Norton logo, 'Powered by Skrill', and a security logo.
- Middle Screenshot (Reduced Header and Footer):** Shows the payment form with a reduced header (no amount) and a reduced footer (no Norton logo, 'Powered by Skrill', or security logo).
- Right Screenshot (Reduced Header and Footer):** Shows the payment form with a reduced header (no amount) and a reduced footer (no Norton logo, 'Powered by Skrill', or security logo).

The payment form fields include: Card number, Expiry date (MM YY), Security code (CVV), Cardholder name (First Last), and Email address. A 'PAY NOW' button is located at the bottom of each form.

Figure 4-4: Reduced Header and Footer Option

5. Refund Information

Currently refund is not supported in Volusion. To complete refund, please login to your Skrill merchant account and follow the below steps:

1. Click on **All transactions**
2. Find the transaction which should be refunded
3. Click **refund** from right hand side column
4. Type the amount which should be refunded
5. Click **confirm return**

Once you have completed the refund in your Skrill account, please login to your Volusion account to update transaction status manually.

6. Testing

We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 6-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.