



Skrill Wordpress Module Configuration Guide

Integration with Skrill via Wordpress

This guide describes how to install and configure the Wordpress module for taking payments via the Skrill Payment Platform.

www.skrill.com

Version 1.0

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1. About this guide

Objectives and target audience

This guide describes how to install and configure the Skrill Wordpress module. It assumes that you have an existing Wordpress installation.

Conventions used in this guide

The table below lists some of the conventions used in this guide.

Table 1-1: List of conventions

Convention	Description
Code example	Used to illustrate example code, functions and commands.
<i>File path</i>	Used to indicate a file path or folder structure.
<u>Glossary</u>	Glossary term
Menu1 > Menu option2 >	Indicates a menu path.

2. Introduction

What is the Wordpress module?

Wordpress is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Installing and configuring the Skrill Payment Solution module provides a simple, secure and convenient option for connecting to Skrill's online payment processing platform via Wordpress. WooCommerce must be installed for this plugin to work.

Skrill customers using Wordpress have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in the your Wordpress backend and start taking payments.

3. Installing and configuring Wordpress

Install Skrill

Below are describes how to install the plugin and get it working.

Note: WooCommerce must be installed for this plugin to work.

1. Upload the content of “copy_this_to_root_folder_wordpress” to the root directory of your wordpress installation, or install the plugin through the WordPress plugins screen directly (by compressing in .zip file ‘skrill-woocommerce’ directory).
2. Activate the plugin through the ‘Plugins’ screen in WordPress
3. Use the Settings->Plugin Name screen to configure the merchant account
4. Navigate to Woocommerce->Settings->Checkout and select the payment method you wish to enable in the payment gateway section

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Wordpress module. The secret word is used to authenticate the data sent back to your Wordpress server after payment. You must obtain the IP address of your Wordpress server to configure the API/MQI password.

You can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com
2. Go to **Settings > Developer Settings (Figure 3-1)**
3. Check the **Enable service** checkboxes next to the API and MQI sections
4. For each section, specify the IP address(es) or IP address range of your Wordpress server, obtained from your internet service or hosting provider. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
 - A single IP address (e.g. 145.76.160.206 using the example above)
 - Multiple IP addresses, separated by space (e.g. 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (e.g. 192.168.0.0/24)
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password
6. Locate the Create secret word section. Enter and confirm your secret word
7. Click **Save** to save the changes
8. Logout of your account

The screenshot displays the 'Manage your settings' page for a Skrill account. At the top, there are navigation tabs: 'Account Overview', 'All Transactions', 'Cards and Bank Accounts', and 'Skrill'. Below these is a 'Manage your settings' section with four sub-tabs: 'ACCOUNT SETTINGS', 'BUSINESS INFO', 'LIMITS & VERIFICATION', and 'DEVELOPER SETTINGS'. The 'DEVELOPER SETTINGS' tab is active, showing three main sections:

- Automated Payment Interface (API):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Merchant Query Interface (MQI):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Change MQI/API password:** Includes a note that the password is required for API and MQI access, followed by two password input fields labeled 'Password' and 'Re-type password'.

Below these sections is the **Create secret word** section, which includes a note about the secret word's use and two input fields labeled 'Secret word' and 'Re-type secret word'. Each section has a 'Save' button at the bottom right.

Figure 3-1: Configuring a Secret Word and API/MQI Password

Download Skrill on your Wordpress backend

The next stage of the Wordpress integration is to configure the Wordpress module to connect to your Skrill account. The steps are as follows:

1. Login to your Wordpress admin account.
2. Select **Plugins** from left hand side menu
3. Click on **Add new**
4. Type Skrill in the search bar at top right-hand side
5. Click on **Install**
6. Click on **Activate**
7. Once installed configure Skrill settings (**Figure 3-2**)

General	Products	Shipping	Payments	Accounts & Privacy	Emails	Integration	Advanced	Subscriptions	Skrill Settings
Skrill General Setting									
Merchant ID *	<input type="text" value="00000000"/>								
	<small>Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.</small>								
Merchant Account (email) *	<input type="text" value="merchant.email@company.com"/>								
	<small>Your Skrill account email address.</small>								
Recipient *	<input type="text" value="Merchant Shop"/>								
	<small>A description to be shown on Quick Checkout. This can be your company name (max 30 characters).</small>								
Logo Url	<input type="text" value="merchantshoplogo.com"/>								
	<small>The URL of the logo which you would like to appear at the top right of the Skrill page. The logo must be accessible via HTTPS or it will not be shown. For best results use logos with dimensions up to 200px in width and 50px in height.</small>								
Shop Url	<input type="text" value="merchantshop.com"/>								
MQI/API Password *	<input type="password" value="....."/>								
	<small>When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.</small>								
Secret word *	<input type="password" value="....."/>								
	<small>This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.</small>								
Display	<input type="text" value="IFrame"/>								
	<small>iFrame – when this option is enabled the Quick Checkout payment form is embedded on your website. Redirect – when this option is enabled the customer is redirected to the Quick Checkout payment form. This option is recommended for payment options which redirect the user to an external website.</small>								
Merchant Email	<input type="text" value="merchant.email@company.com"/>								
	<small>Your email address to receive payment notification.</small>								
Transaction Status Completed	<input type="text" value="Completed"/>								
	<small>How the completed transaction status will be handled by the plugin.</small>								
<input type="button" value="Save changes"/>									

Figure 3-2: Skrill Settings with example values in Wordpress backend

Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account
2. Enter your Skrill Merchant account email address
3. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form
4. Enter the API password and Secret word that you set up in the previous section
5. Select a display option for the Skrill Payment Form (Iframe or redirect). See [Table 3-1](#) below for a detailed explanation of all Skrill settings
6. **Optional** - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://)

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account.	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Recipient	Optional - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	Optional - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https://www.skrill.com/fileadmin/content/pdf/acme.png
Shop URL	URL for the home page of your shop without the index.php e.g. if your shop is located at https://myshop.com/index.php you would enter https://myshop.com	https://myshop.com
API Password	The API password. This field is mandatory. It allows the Wordpress server to receive payment information.	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Wordpress servers.	N/A
Display	This setting has two options: IFrame and Redirect <ul style="list-style-type: none"> • IFrame - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See Figure 3-3: for an example. • Redirect - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc. 	IFrame

The image shows a payment interface for Skrill. At the top, it displays 'English' and 'United Kingdom'. Below this, the amount '60.00EUR' is shown next to an information icon, followed by the 'Skrill' logo. A row of logos for 'Skrill', 'RAPID', and 'NETELLER' is visible, along with a plus sign icon. The main form contains the following fields: 'Card number' (with a lock icon), 'Expiry date' (split into 'MM' and 'YY' boxes), 'Security code' (with a 'CVV' label and a card icon), and 'Cardholder name' (with a note: 'Type the name exactly as it appears on the card'). A prominent blue 'PAY NOW' button is centered at the bottom of the form, with a 'Cancel' link below it. At the very bottom of the interface, there are logos for 'Norton SECURED' and 'Powered by Skrill'.

Figure 3-3: Iframe (embedded) option

4. Displaying Payment Methods

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in **Figure 4-1**:

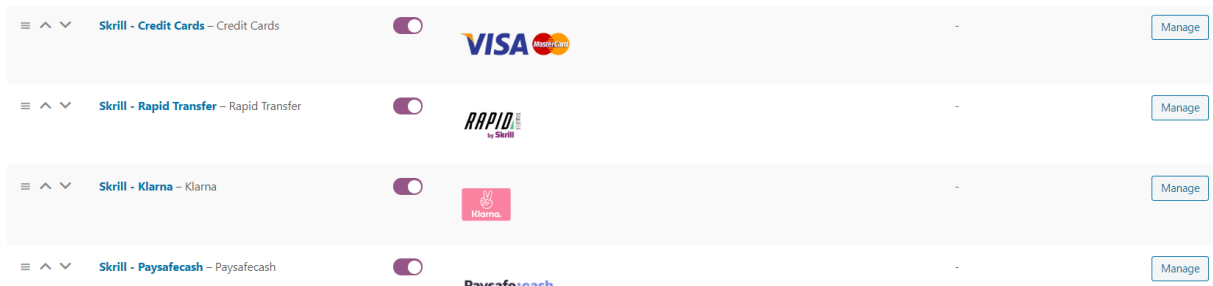


Figure 4-1: Example Payment method section

For each payment method, specify whether it should be displayed or not (enabled or not **Table 4-1**) in the list of Payment methods displayed in the Wordpress Checkout. Click on Manage to the right of each payment method to see the countries where it is available. See the **[Skrill Quick Checkout Integration Guide](#)** for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer's country.

Table 4-1: Payment Method Settings

Field Name	Description
Enabled	Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer's country is not supported (determined by the country set in the billing address the customer chose in the Wordpress Checkout) then it will not be shown.
Show Separately	Always set this setting to Yes where available.

Please note that if the payment option is not enabled for your Skrill merchant account, enabling it from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com in order to discuss activating the specific payment option.

All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer's country . The logo for this Payment option in the Wordpress Checkout payment information section is as seen in [Figure 4-2](#) below:

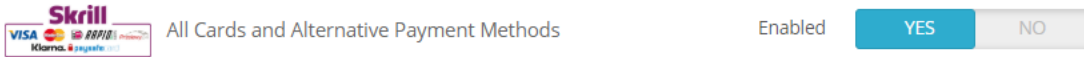


Figure 4-2: Setting up combined Skrill logo

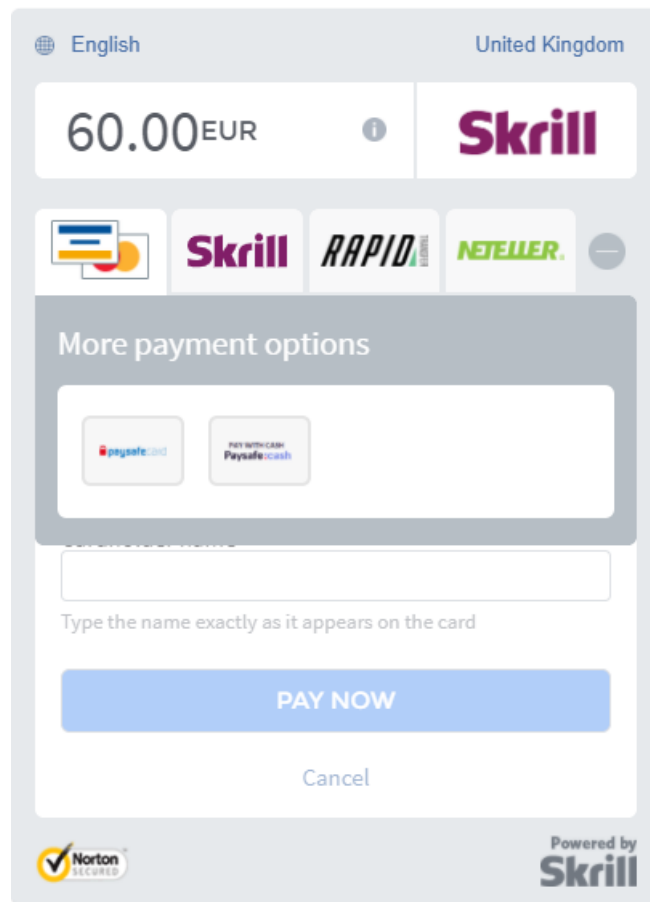


Figure 4-3: Multiple log

5. Customer Experience

This section describes the customer's checkout experience when using the Skrill Wordpress module.

Note: We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer's country, the payment options configured for your Skrill account and the payment options configured in the Skrill Wordpress Module)

Billing details

First name *	Last name *
<input type="text" value="Customer"/>	<input type="text" value="Last name"/>
Company name (optional)	
<input type="text"/>	
Country / Region *	
<input type="text" value="United Kingdom (UK)"/>	
Street address *	
<input type="text" value="High Street 10"/>	
<input type="text" value="Apartment, suite, unit, etc. (optional)"/>	
Town / City *	
<input type="text" value="London"/>	

Your order

Belt × 1 €55,00

Subtotal €55,00

Shipping Flat rate: €5,00

Total €60,00





- Pay By Skrill 
- Skrill Wallet 
- Paysafecard 
- Credit Cards 

Figure 5-1: Wordpress Checkout Payment selection showing different payment methods

2. Enter Payment details in the Skrill Payment Form

The image shows a mobile payment interface for Skrill. At the top, it displays 'English' and 'United Kingdom'. Below this, the amount '60.00 EUR' is shown next to an information icon and the Skrill logo. A row of payment methods includes Skrill, RAPID, and NETELLER. A section titled 'More payment options' contains icons for 'pay safe' and 'PAY WITH CARD Paysafe cash'. Below this is a text input field with the instruction 'Type the name exactly as it appears on the card'. A prominent blue 'PAY NOW' button is centered, with a 'Cancel' link below it. The bottom of the interface features the Norton Secured logo on the left and 'Powered by Skrill' on the right.

Figure 5-2: Enter Payment Details in the Skrill Payment Form

3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen

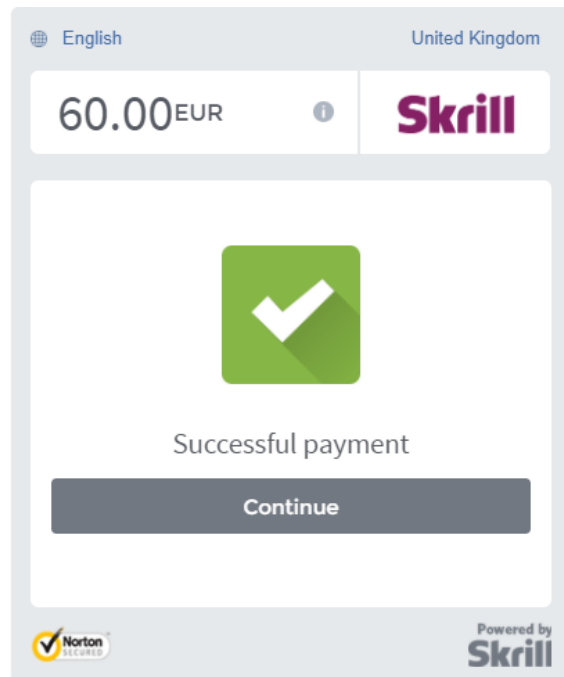


Figure 5-3: Successful Payment

4. Click **Continue** to return to the Wordpress Order Confirmation screen. This screen contains the unique order number for this payment

Order received

Thank you. Your order has been received.

- Order number: **394**
- Date: **21 August 2020**
- Total: **€60,00**
- Payment method: **Pay By Skrill**

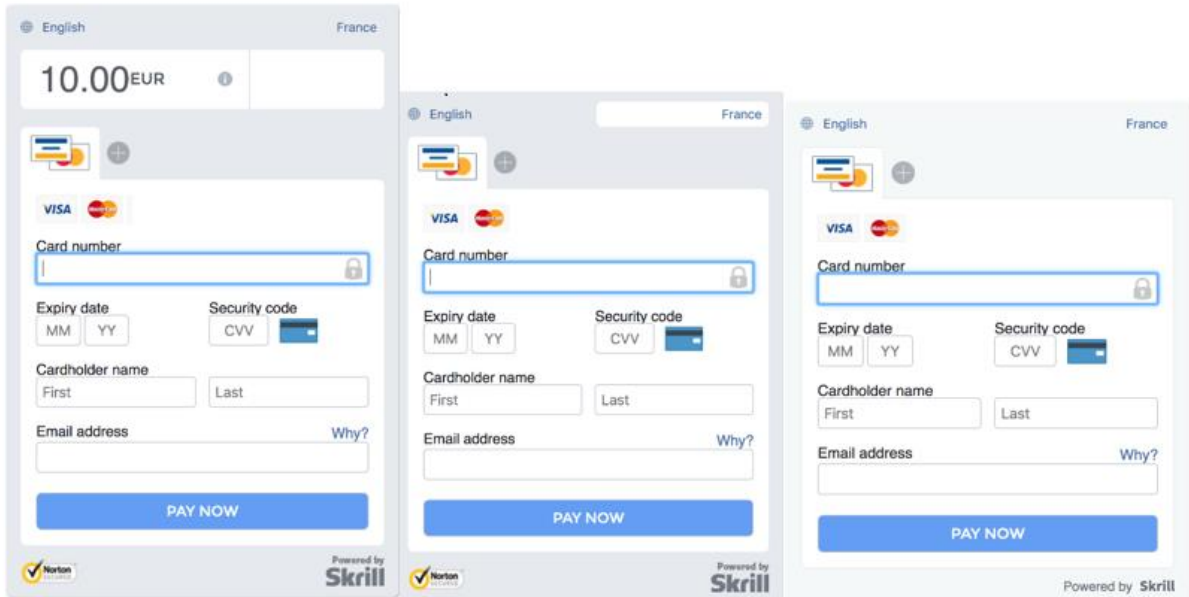
Order details

Product	Total
Belt × 1	€55,00
Subtotal:	€55,00
Shipping:	€5,00 via Flat rate
Payment method:	Pay By Skrill
Total:	€60,00
Note:	Payment Method : Pay By Skrill

Figure 5-4: Order Confirmation in Wordpress Checkout

Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).



The image displays three side-by-side screenshots of the Skrill payment form, illustrating different configurations for the header and footer. Each form is set to 'English' and 'France'.

- Left Screenshot (Standard):** Shows the full payment form with a header displaying '10.00 EUR' and a footer containing the Norton logo, 'Powered by Skrill', and a security logo.
- Middle Screenshot (Reduced Header and Footer):** Shows the payment form with a reduced header (no amount) and a footer that is significantly smaller, missing the Norton logo and 'Powered by Skrill' text.
- Right Screenshot (Reduced Header and Footer):** Shows the payment form with a reduced header (no amount) and a footer that is even smaller, missing the Norton logo and 'Powered by Skrill' text, and also missing the security logo.

Figure 5-5: Reduced Header and Footer Option

6. Payment Information

The Wordpress module provides payment information in the Order screen with information about the payment method used for an order.

Order #395 details
Payment via All Cards and Alternative Payment Methods. Paid on 21 August 2020 @ 1:18 pm. Customer IP: 213.208.158.220

General	Billing	Shipping
Date created: <input type="text" value="2020-08-21"/> @ <input type="text" value="12"/> : <input type="text" value="03"/> Status: <input type="text" value="Completed"/> Customer: <input type="text" value="pluginsales (#1 - pluginsales@skrill.com)"/>	Customer Last name High Street 10 London E1 7YH United Kingdom (UK) Email address: testcustomer@gmail.com Phone: +428525815	Customer Last name High Street 10 London E1 7YH United Kingdom (UK) Customer provided note: Payment Method : Pay By Skrill Payment Information All Cards and Alternative Payment Methods Payment status : Processed Used payment method : Visa Order originated from : Austria Country (of the card issuer) : United States (US) Order was placed using : EUR Transaction ID : 3296953173



Item	Cost	Qty	Total
 Belt SKU: woo-belt	€55,00	x 1	€55,00
 Flat rate Items: Belt x 1			€5,00
			Items Subtotal: €55,00
			Shipping: €5,00
			Order Total: €60,00
			Paid By Customer: €60,00

Figure 6-1: Payment Information Example

The Payment Information section includes the following information:

1. The payment option selected in the Wordpress Checkout
2. The payment status
3. The payment option selected in the Skrill payment form
4. The country the payment order originated from. This information is obtained by Geolocation using the Customer's IP address
5. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued
6. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g. EUR for Euros

Update Order

The Payment Information section also contains an Update Order button on top right-hand side (**Figure 6-2**). This button is used to check an order's payment status with the Skrill Payment Platform and re-send a status update. The payment information is then updated. This feature is useful if your Wordpress server goes offline or if there is a technical fault with Skrill's servers which prevents payment status updates being sent or received.

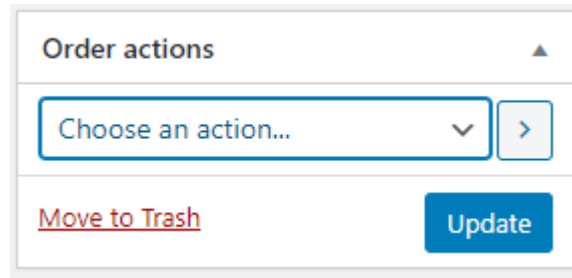


Figure 6-2: Update order

Refunding Payments


The process for Refunding customer payments is as follows:

1. Go to **Orders** in the Wordpress Admin Panel
2. Search for the customer's invoice using the customer's order number or name

<input type="checkbox"/>	#262 test test	24 hours ago	Pending payment	-	€21,00
<input type="checkbox"/>	#261 test test	24 hours ago	Completed	-	€60,00
<input type="checkbox"/>	#260 test test	24 hours ago	Completed	-	€15,00

Figure 6-3: Search for Order


3. Click the correct Order to view more information
4. Check that the details are correct.
5. Select **Refund** from the menu

Item	Cost	Qty	Total
 Album SKU: woo-album	€15,00	x 1	€15,00
Items Subtotal:			€15,00
Order Total:			€15,00
Paid By Customer:			€15,00

[Refund](#) ⓘ This order is no longer editable.

Figure 6-4: Refund Payment

6. Type the amount to be refunded

Item	Cost	Qty	Total
 Album SKU: woo-album	€15,00	x 1	€15,00
		<input type="text" value="0"/>	<input type="text" value="0"/>

Restock refunded items:
 Amount already refunded: -€0,00
 Total available to refund: €15,00
 Refund amount:
 Reason for refund (optional):

[Cancel](#) [Refund €15,00 manually](#) [Refund €15,00 via Skrill - Credit Cards](#)

Figure 6-5: Refund Payment

7. Confirmation of a refunded payment


Item	Cost	Qty	Total
 Album SKU: woo-album	€15,00	× 1	€15,00
Refund #269 - 20 May 2020, 12:36 pm by pluginsales			-€15,00 ×
Items Subtotal:			€15,00
Order Total:			€15,00
Paid By Customer:			€15,00
Refunded:			-€15,00
Net Total:			€0,00

Figure 6-6: Confirmation of a refunded payment

7. Testing

We provide test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.