Skrill Wordpress Module Configuration Guide

Integration with Skrill via Wordpress

This guide describes how to install and configure the Wordpress module for taking payments via the Skrill Payment Platform.

www.skrill.com

Version 1.2
Skrill Wordpress Module Configuration Guide 1.2

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<thead>
<tr>
<th>Date</th>
<th>Version</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>August 2020</td>
<td>1.0</td>
<td>Guide Created</td>
</tr>
<tr>
<td>May 2022</td>
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<td>1.2</td>
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</tr>
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</table>
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1. ABOUT THIS GUIDE

Objectives and target audience
This guide describes how to install and configure the Skrill Wordpress module. It assumes that you have an existing Wordpress installation.

Conventions used in this guide
The table below lists the conventions used in this guide.

Table 1-1: List of conventions

<table>
<thead>
<tr>
<th>Convention</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code example</td>
<td>Used to illustrate example code, functions, and commands.</td>
</tr>
<tr>
<td>File path</td>
<td>Used to indicate a file path or folder structure.</td>
</tr>
<tr>
<td>Glossary</td>
<td>Glossary term</td>
</tr>
<tr>
<td>Menu1 &gt; Menu option2 &gt;</td>
<td>Indicates a menu path.</td>
</tr>
</tbody>
</table>
2. INTRODUCTION

What is the Wordpress module?
Wordpress is an eCommerce platform, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content, and functionality of their online store.

Installing and configuring the Skrill Payment Solution module provides a simple, secure, and convenient option for connecting to Skrill’s online payment processing platform via Wordpress. WooCommerce must be installed for this plugin to work.

Skrill customers using Wordpress have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account
Before you can start accepting payments through Skrill, you need to open a free merchant account by completing the online application form [here](#).

Once your application has been approved you can configure your Skrill credentials in your Skrill merchant account and then copy them in your Wordpress backend and start taking payments.
3. INSTALLING AND CONFIGURING WORDPRESS

Install Skrill

Below are describes how to install the plugin and get it working.

Note: WooCommerce must be installed for this plugin to work.

1. Upload the content of “copy_this_to_root_folder_wordpress” to the root directory of your wordpress installation or install the plugin through the WordPress plugins screen directly (by compressing in .zip file ‘skrill-woocommerce’ directory).
2. Activate the plugin through the ‘Plugins’ screen in WordPress.
3. Use the Settings->Plugin Name screen to configure the merchant account.
4. Navigate to Woocommerce->Settings->Checkout and select the payment method you wish to enable in the payment gateway section.

Secret Word and API Password

It is mandatory to setup a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Wordpress module. The secret word is used to authenticate the data sent back to your Wordpress server after payment. You must obtain the IP address of your Wordpress server to configure the API/MQI password.

You can setup the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at www.skrill.com
2. Go to Settings >> Developer settings >> API / MQI / GSR / CVT Management (Figure 3-1).
3. Set API / MQI Password using the toggle, type and confirm by clicking Save.
4. For each section, specify the IP address(es) or IP address range of your Wordpress server, obtained from your internet service or hosting provider. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:
   - A single IP address (e.g., 145.76.160.206 using the example above).
   - Multiple IP addresses, separated by space (e.g., 192.168.0.2 10.0.0.2).
   - A subnet in CIDR notation (e.g., 192.168.0.0/24).
5. Locate the Change API/MQI password section. Enter and confirm your API/MQI password
6. Set Secret Word using the toggle and click Save to confirm.

   Note: Your Secret Word must contain at least: 8 characters, 1 uppercase letter, 1 lowercase letter, and 1 number.
### Developer Settings

#### Wallet IP Whitelisting

- **Automated Payment Interface (API)**: Enabled - 3 IP's Whitelisted
- **Merchant Query Interface (MQI)**: Enabled - 3 IP's Whitelisted
- **Gateway Secure Restriction (GSR)**: Enabled - 5 IP's Whitelisted

#### API / MQI / UI / CFT Management

- **Set API / MQI Password**: Enabled
- **Set Secret Word**: Enabled
Download Skrill on your Wordpress backend
The next stage of the Wordpress integration is to configure the Wordpress module to connect to your Skrill account. The steps are as follows:

1. Login to your Wordpress admin account.
2. Select Plugins from left hand side menu.
3. Click on **Add new**.
4. Type Skrill in the search bar at top right-hand side.
5. Click on **Install**.
6. Click on **Activate**.
7. Once installed configure Skrill settings *(Figure 3-2)*.
Configure Skrill Settings

Configure the Skrill Settings as follows:

1. Enter your Skrill Merchant account ID in the Merchant ID field. This is the Customer ID of your merchant account.
2. Enter the processing email of your Skrill merchant account.
3. Either enter a name for your store in the Recipient field to display to customers within the Skrill Payment Form.
4. Enter the API password and Secret word that you set up in the previous section.
5. Select a display option for the Skrill Payment Form (Iframe or redirect). See Table 3-1 below for a detailed explanation of all Skrill settings.
6. Optional - Enter a URL of a logo to be displayed on the Skrill Payment Form in place of the Recipient text. This URL must be in HTTPS format (begin with https://).
### Table 3-1: Skrill Settings

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Description</th>
<th>Format/ Example</th>
</tr>
</thead>
<tbody>
<tr>
<td>Merchant ID</td>
<td>Your unique merchant identifier. This is the Customer ID of your merchant account.</td>
<td>58010731</td>
</tr>
<tr>
<td>Merchant Account (processing email)</td>
<td>The processing email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).</td>
<td><a href="mailto:techpubs@skrill.com">techpubs@skrill.com</a></td>
</tr>
<tr>
<td>Recipient</td>
<td><em>Optional</em> - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.</td>
<td>Demo Shop</td>
</tr>
<tr>
<td>Logo URL</td>
<td><em>Optional</em> - Link to the URL of a logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.</td>
<td><a href="https://www.skrill.com/fileadmin/content/pdf/acme.png">https://www.skrill.com/fileadmin/content/pdf/acme.png</a></td>
</tr>
<tr>
<td>Shop URL</td>
<td>URL for the home page of your shop without the index.php e.g., if your shop is located at <a href="https://myshop.com/index.php">https://myshop.com/index.php</a> you would enter <a href="https://myshop.com">https://myshop.com</a></td>
<td><a href="https://myshop.com">https://myshop.com</a></td>
</tr>
<tr>
<td>API Password</td>
<td>The API password. This field is mandatory. It allows the Wordpress server to receive payment information.</td>
<td>N/A</td>
</tr>
<tr>
<td>Secret word</td>
<td>Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Wordpress servers.</td>
<td>N/A</td>
</tr>
<tr>
<td>Display</td>
<td>This setting has two options: IFrame and Redirect</td>
<td>IFrame</td>
</tr>
<tr>
<td></td>
<td>• <em>IFrame</em> - when IFrame is enabled the Skrill Payment Form is embedded in your shop website. See Figure 3-3: for an example.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>• <em>Redirect</em> - when redirect is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna, Rapid Transfer, etc.</td>
<td></td>
</tr>
</tbody>
</table>
Figure 3-3: Iframe (embedded) option
4. DISPLAYING PAYMENT METHODS

You can select the payment methods to display to your customer using the Payment Configuration tab. The module has a series of payment method sections for each of the payment methods supported by Skrill. An example is displayed in Figure 4-1:

For each payment method, specify whether it should be displayed or not (enabled or not Table 4-1) in the list of Payment methods displayed in the Wordpress Checkout. Click on Manage to the right of each payment method to see the countries where it is available. See the Skrill Quick Checkout Integration Guide for a full list of countries and an up-to-date list of the countries where each payment method is supported. The payment methods are displayed in order of popularity in the customer’s country.

Table 4-1: Payment Method Settings

<table>
<thead>
<tr>
<th>Field Name</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Enabled</td>
<td>Determines whether this Payment method is displayed - Yes = display, No = Do not display. Under the Enabled setting is a list of the countries that support this payment method. If a Payment method is enabled but the customer’s country is not supported (determined by the country set in the billing address the customer chose in the Wordpress Checkout) then it will not be shown.</td>
</tr>
<tr>
<td>Show Separately</td>
<td>Always set this setting to Yes where available.</td>
</tr>
</tbody>
</table>

Please note that if the payment option is not enabled for your Skrill merchant account, enabling in from the backend would not make the payment option visible. You will need to contact merchantsupport@paysafe.com to discuss activating the specific payment option.
All Cards and Alternative Payment Methods

This special payment option launches the Skrill Payment Form with multiple tabs showing all the supported Payment methods available in the customer’s country. The logo for this Payment option in the Wordpress Checkout payment information section is as seen in Figure 4-2 below:

![Figure 4-2: Setting up combined Skrill logo](image)

![Figure 4-3: Multiple logo](image)
5. CUSTOMER EXPERIENCE

This section describes the customer’s checkout experience when using the Skrill Wordpress module.

**Note:** We only describe the Checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Click a payment method from the list of available payment methods (this list depends on the customer’s country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Wordpress Module).

![Billing details and Your order](image)

*Figure 5-1: Wordpress Checkout Payment selection showing different payment methods*
2. Enter Payment details in the Skrill Payment Form.

![Skrill Payment Form]

Figure 5-2: Enter Payment Details in the Skrill Payment Form
3. Click **Pay Now** to complete the payment. If all is correct, the payment form will display the following screen.

![Figure 5-3: Successful Payment](image)

4. Click **Continue** to return to the Wordpress Order Confirmation screen. This screen contains the unique order number for this payment.
Order received

Thank you. Your order has been received.

- Order number: **394**
- Date: **21 August 2020**
- Total: **€60,00**
- Payment method: **Pay By Skrill**

**Order details**

<table>
<thead>
<tr>
<th>Product</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bait × 1</td>
<td>€55,00</td>
</tr>
</tbody>
</table>

Subtotal: **€55,00**

Shipping: **€5,00 via Flat rate**

Payment method: **Pay By Skrill**

Total: **€60,00**

Note: Payment Method : Pay By Skrill

*Figure 5-4: Order Confirmation in Wordpress Checkout*
6. PAYMENT INFORMATION

The Wordpress module provides payment information in the Order screen with information about the payment method used for an order.

The Payment Information section includes the following information:

1. The payment option selected in the Wordpress Checkout.
2. The payment status.
3. The payment option selected in the Skrill payment form.
4. The country the payment order originated from. This information is obtained by Geolocation using the Customer’s IP address.
5. The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
6. The currency the order was placed in using a 3-digit ISO 4217 currency code e.g., EUR for Euros.

Update Order

The Payment Information section also contains an Update Order button on top right-hand side (Figure 6-2). This button is used to check an order’s payment status with the Skrill Payment Platform and resend a status update. The payment information is then updated. This feature is useful if your Wordpress server goes offline or if there is a technical fault with Skrill’s servers which prevents payment status updates being sent or received.
Refunding Payments

The process for Refunding customer payments is as follows:

1. Go to Orders in the Wordpress Admin Panel.
2. Search for the customer’s invoice using the customer’s order number or name.

3. Click the correct Order to view more information.
4. Check that the details are correct.
5. Select Refund from the menu.

6. Type the amount to be refunded.

7. Confirmation of a refunded payment.
Figure 6-6: Confirmation of a refunded payment
7. TESTING

We provide two test cards shown in the table below for use with test merchant accounts. When using these card numbers enter an expiry date in the future and a random CVV number.

Table 7-1: Test Cards

<table>
<thead>
<tr>
<th>Brand</th>
<th>Card Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>MasterCard</td>
<td>5438311234567890</td>
</tr>
<tr>
<td>Visa</td>
<td>4000001234567890</td>
</tr>
</tbody>
</table>

Should you wish to test Skrill in DEMO shops please get in touch with Skrill support at newbusiness@paysafe.com, so we can provide you with access.