



Skrill Magento 1 Module Configuration Guide

Integration with Skrill via Magento 1

This guide describes how to install and configure the Magento 1 module for taking payments on the Skrill Payment Platform

www.skrill.com

Issue 2.0

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1. ABOUT THIS GUIDE

1.1. Objectives and target audience

This guide describes how to install and configure the Skrill Magento 1 module. It assumes that you have an existing Magento merchant account.

1.2. Conventions used in this guide

The table below lists some of the conventions used in this guide.

Convention	Description
<i>Reference</i>	Indicates a reference to another section in this guide. For example, see <i>Installing and Configuring Magento</i> , on page 3.
Code example	Used to illustrate example code, functions and commands.
<i>File path</i>	Indicates a file path or folder structure, or a UI label.
Menu1 > Menu option2	Indicates a menu path or a UI control requiring user action, such as clicking or typing.

2. INTRODUCTION

2.1. What is the Magento 1 module?

Magento 1 is an eCommerce platform, built on open source technology, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Magento has been fully integrated with Skrill's online payment solutions. Installing and configuring the Skrill Payment Solutions Magento 1 module provides a simple, secure and convenient option for connecting to Skrill's online Payment processing platform via Magento.

Skrill customers using Magento have access to a wide range of card and alternative payment methods.

2.2. Signing up for a Skrill account

Before you can start taking payments through Skrill, you will first need to sign up and be approved for a Skrill merchant account. You can do this by completing the online application form at:

<https://signup.skrill.com/business/#/?lang=EN&rid=21477229>

3. INSTALLING AND CONFIGURING MAGENTO

This section covers the following topics:

- *Prerequisites*
- *Installation steps*
- *Secret word and API password*, on page 4
- *Configuring the Magento 1 module to connect to your Skrill account*, on page 6
- *Configuring Magento to use more than one currency*, on page 11
- *Customer experience*, on page 13
- *Removing or reducing the header and reducing the footer*, on page 16
- *Viewing payment information*, on page 17
- *Refunding payments*, on page 19
- *Configuring administrator permissions*, on page 20

3.1. Prerequisites

Before installing the Skrill Magento 1 module, check that your web server meets the following requirements:

- Magento runs on Linux x86-64 distributions such as RedHat Enterprise Linux (RHEL), CentOS, Ubuntu and Debian. It can be run on a Windows server, although this is not officially supported. See the Magento link below for more details.
- Existing Magento installation on your web server. The Skrill Magento 1 module is compatible with version 1.9.1 of Magento Community edition onwards. The installation procedure described here has been tested on Magento Community version 1.9.1 and 1.9.2
- Supported Web Servers: Apache and Nginx
- SSL: A valid security certificate is required to work over a secure channel (HTTPS) from the Magento Admin Panel or when submitting form data from the store-front. Self-signed SSL certificates are not supported
- MySQL database with sample data
- PHP (version 5.4.0 - 5.6.13) and extensions, MySQL and web browser
- curl (version 7.20.0 - 7.44.0)

For further details of PHP compatibility, MySQL, supported Web browsers and other requirements, refer to the Magento website: <http://magento.com/resources/system-requirements>

3.2. Installation steps

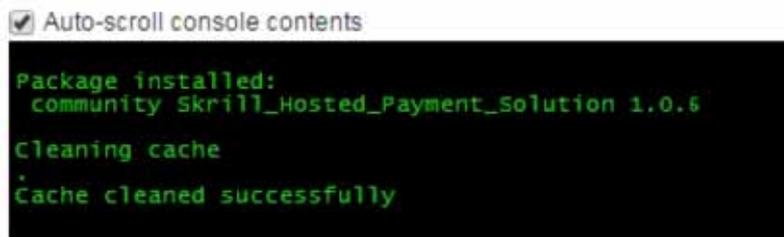
Please follow these steps to install the Skrill Payment Solutions module.

1. Log in to your Magento admin account.
2. Navigate to **System > Magento Connect > Magento Connect Manager**.

3. Log in to Magento Connect Manager.
4. Paste the extension key, **Skrill_Hosted_Payment_Solution**, into the relevant field in the *Install New Extensions* section and click **Install**.



5. Once the upload has taken place check the status at the bottom of the page:



6. Refresh the page and check that the Skrill_Hosted_Payment_Solution version 1.0.5 (stable) package is displayed at the bottom of the table in the following section: **Channel: Magento Community Edition**.
7. Return to the of Magento Admin panel.

3.3. Secret word and API password

You must set up a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Magento 1 module. The secret word is used to authenticate the data sent back to your Magento server after payment. You must obtain the IP address of your Magento server to configure the API/MQI password; you can find this IP address by executing the following command from a command prompt:

```
ping <server domain name>
```

For example:

```
ping example.magentoserver.com
```

The console displays a message similar to the following:

```
Pinging example.magentoserver.com [145.76.160.206] with 32 bytes of data:
```

Make a note of the numbers in the square brackets: this is the IP address of your Magento server. Now you have the IP address, set up the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at <https://account.skrill.com/login?locale=en>.
2. Go to **Settings > Developer Settings**.
3. Set the **Enable service** check boxes next to the API and MQI sections.
4. For each section, specify the IP address(es) or IP address range of your Magento server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:

- A single IP address (For example, 192.168.0.2)
 - Multiple IP addresses, separated by space (For example, 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (For example, 192.168.0.0/24)
5. Locate the **Change API/MQI password** section, and then type and confirm your API/MQI password.
 6. Locate the **Create secret word** section, and then type and confirm your secret word.

The screenshot shows the 'Manage your settings' page with the 'DEVELOPER SETTINGS' tab selected. It contains two main sections:

- Automated Payment Interface (API)**:
 - Enable service
 - Allow payments only from the following IP addresses (separated by spaces): 10.50.14.18
- Merchant Query Interface (MQI)**:
 - Enable service
 - Allow payments only from the following IP addresses (separated by spaces): 10.50.14.18
- Change MQI/API password**:
 - The password is required to access the API and MQI
 - Password: [masked]
 - Re-type password: [masked]
 - Save
- Create secret word**:
 - The Secret Word is used to sign gateway status reports and can be used instead of the API/MQI password for requests in the Email Check Interface
 - Secret word: [masked]
 - Re-type secret word: [masked]
 - Save

7. Click **Save** to save the changes.
8. Log out of your account.

3.4. Configuring the Magento 1 module to connect to your Skrill account

The next stage of the Magento integration is to configure the Magento 1 module to connect to your Skrill account. The steps are as follows:

1. In the Magento Admin panel, select **System > Configuration**.
2. In the left-hand menu, under **SALES**, select **Skrill Hosted Payment Solution**.

The following page appears:

Skrill Hosted Payment Solution
Save Config

Skrill Settings ▲

v1.0.5

Merchant ID	58010731	▲ Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.
Merchant Account (email)	techpubs@skrill.com	▲ Your Skrill account email address.
Recipient	Shop Recipient	▲ A description to be shown on Quick Checkout. This can be your company name (max 30 characters).
Logo Uri	https://www.skrill.com/fileadmin/content/pdf/acme.p	▲ The URL of the logo which you would like to appear at the top right of the Skrill page. The logo must be accessible via HTTPS or it will not be shown. For best results use logos with dimensions up to 200px in width and 50px in height.
API Password	*****	▲ When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.
Secret word	*****	▲ This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.
Display	iFrame ▼	▲ iFrame – when this option is enabled the Quick Checkout payment form is embedded on your website, Redirect – when this option is enabled the customer is redirected to the Quick Checkout payment form. This option is recommended for payment options which redirect the user to an external website.

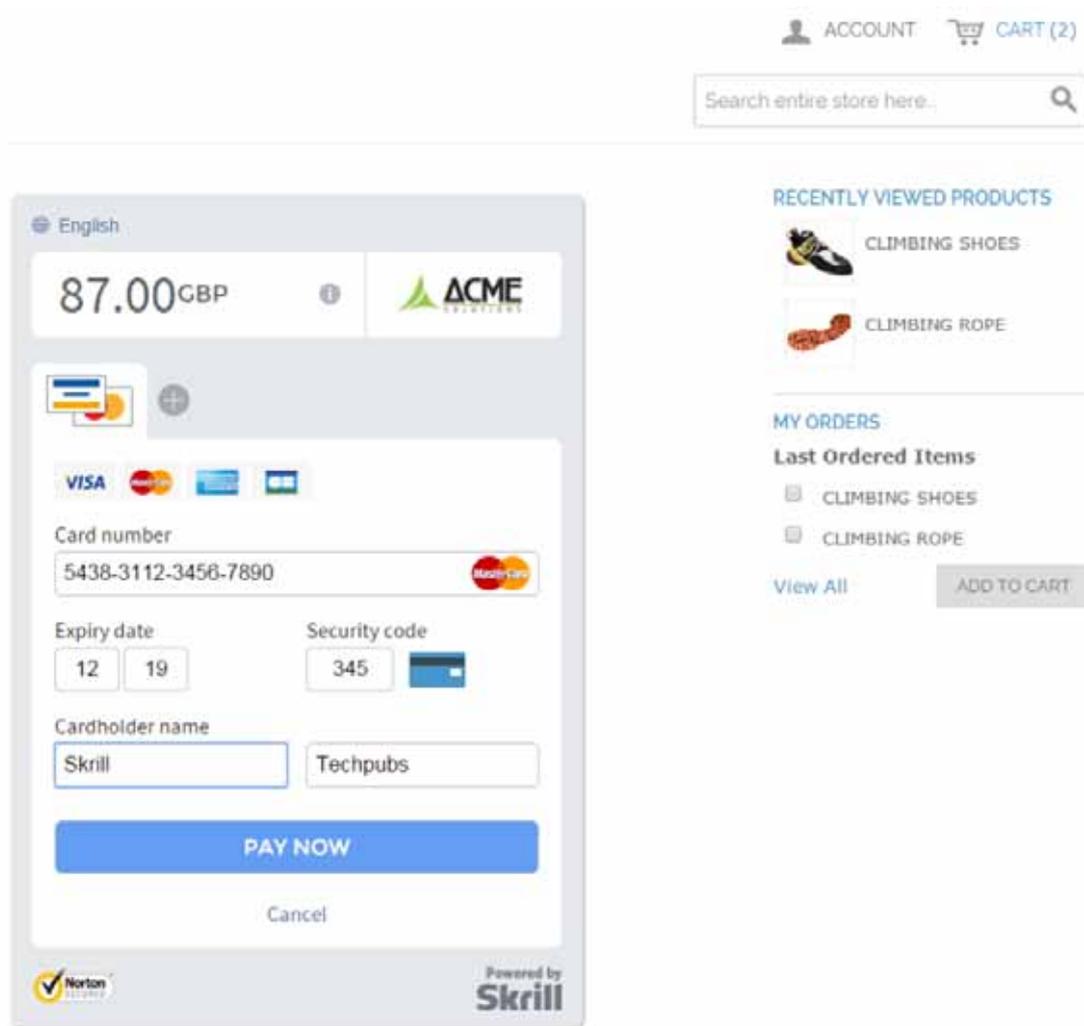
3.4.1. Configure Skrill settings

Configure the Skrill Settings in **Table 3-1**.

Table 3-1: Skrill Settings

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant account identifier. This is the Customer ID of your merchant account. See the Skrill help hub article https://help.skrill.com/en/Article/mymoney/deposits/how-do-i-locate-my-customer-id-number for information about how to locate this value.	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Recipient	Optional - A name or description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	Optional - Link to a URL of your logo, to be displayed on the Skrill Payment Form in lace of Recipient text. Must be in HTTPS format.	https://yourlogo.com
API Password	This field is mandatory. It allows the Magento server to receive payment information.	N/A
Secret Word	The secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Magento servers.	N/A
Display	Set to either of these values: <ul style="list-style-type: none"> IFrame - when this is enabled the Skrill Payment form is embedded in your Magento website. See Figure 3-1 for an example. Redirect - when this is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna or Skrill Direct. 	IFrame

Figure 3-1: Iframe (embedded) option



3.4.2. Select payment methods to display to customers

The next configuration stage is to select the payment methods to display to your customer. The module has a series of payment method sections under Skrill Settings for each of the payment methods supported by Skrill; for example:

Paysafecard	
Enabled	Yes <ul style="list-style-type: none"> ▲ American Samoa, Austria, Belgium, Canada, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Greece, Guam, Hungary, Ireland, Italy, Latvia, Luxembourg, Malta, Mexico, Netherlands, Northern Mariana Islands, Norway, Poland, Portugal, Puerto Rico, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom, United States Of America and US Virgin Islands
Show separately	Yes
Sort Order	2

For each payment method, specify whether it is displayed or not (enabled or not) and the order it appears in the list of Payment methods displayed in the Magento Checkout; for example:

MasterCard
 VISA
 Check / Money order
 paysafe card
 Credit Card (saved)

CONTINUE

For example, to show the following set of payment options in the order they appear in the screenshot above you need to set the payment options as shown in [Table 3-2](#). See [Table 3-3](#) for an explanation of the settings.

Table 3-2: Settings for the Example Payment Method Configuration

Payment option	Enabled	Sort order
Sofortüberweisung	Yes	1
Paysafecard	Yes	2
Skrill Wallet	Yes	3

Table 3-3: Payment method settings

Field name	Description
Enabled	Set to Yes to display this payment method. Below the setting is a list of the countries that support this payment method. If a payment method is enabled but the customer's country (in the customer's chosen billing address) is not supported it is not shown.
Show Separately	Always set to Yes .
Sort Order	An integer that determines the order in which the payment options are displayed to the customer. Payment methods with lower numbers are displayed above higher numbers. Use multiples of 10 to allow for easy reordering. Note: If you choose All Cards and Alternative Payment Methods you cannot set this parameter.

3.4.3. Card payment options (credit/debit)

Skrill also lets you display selected Credit/Debit card payment logos as Magento payment options. If you select one of these options, it displays a single card logo in the Magento Checkout. If a customer chooses this payment method, the Magento 1 module launches the Skrill Payment Form with a single tab showing the specified card logo. Alternatively, you can choose to display a single payment option incorporating multiple card logos (Visa, MasterCard, American Express); this will disable the relevant single card payment options in Skrill Settings. The multiple card payment options appears as follows:



The following cards are supported:

- Visa
- MasterCard
- American Express
- Visa Electron
- Maestro

Figure 3-2: Single- (left) and Multi-card (right) Payment Forms

The image displays two side-by-side screenshots of the Skrill payment form. Both forms are for a transaction of 87.00 GBP with the merchant 'ACME'. The left form is for a single card payment, showing a 'VISA' logo and a single card selection icon. The right form is for a multi-card payment, showing logos for VISA, MasterCard, American Express, and Visa Electron, along with a multi-card selection icon. Both forms contain the following fields: Card number (with a lock icon), Expiry date (MM YY), Security code (CVV with a card icon), and Cardholder name (Skrill and Techpubs). A blue 'PAY NOW' button and a 'Cancel' link are at the bottom of each form. The forms also feature Norton Security and Skrill logos at the bottom.

3.4.4. All cards and alternative payment methods

This special payment option launches the Skrill payment form with multiple tabs showing all the supported Payment methods available in the customer's country. The logo for this payment option in the Magento Checkout payment information section is as follows:



An example multi-tab form is shown below:

 The screenshot shows a payment form for a transaction of 54.00 EUR with the merchant ACME. The form has a 'Pay by Skrill' tab selected. Below the tab are logos for NETELLER and RAPID. A text box states: 'Bank transfers with Rapid Transfer are confirmed instantly. Your payment can be processed immediately using your online bank credentials.' There are three input fields: 'Bank/Sort code', 'Account number', and 'Account holder name' (split into 'Ian' and 'Smith'). A blue button says 'PROCEED TO RAPID TRANSFER' and a 'Cancel' link is below it. At the bottom, there is a Norton logo and 'Powered by Skrill'.

3.5. Configuring Magento to use more than one currency

Your Magento commerce site can accept more than one currency, and customers can select which currency to use when checking out.

To enable Magento to use more than one currency:

1. Sign in to the Magento Admin Panel using your credentials.
2. In the main menu, select **System > Configuration**.
3. In the navigation bar on the left, under **GENERAL**, select **Currency Setup**.

- Under **Currency Options**, in **Allowed Currencies**, use standard methods to select all the currencies (including your base currency) for which you have a verified Skrill merchant account. For example:

Currency Setup

Currency Options

Base Currency: Euro [WEBSITE]
 ▲ Base currency is used for all online payment transactions. Scope is defined by the catalog price scope ("Catalog" > "Price" > "Catalog Price Scope").

Default Display Currency: Euro [STORE VIEW]

Allowed Currencies: [STORE VIEW]

- Tajikistani Somoni
- Tanzanian Shilling
- Thai Baht
- Tongan Pa'anga
- Trinidad and Tobago Dollar
- Tunisian Dinar
- Turkish Lira
- Turkish Lira (1922–2005)
- Turkmenistani Manat (1993–2009)
- US Dollar

- In the navigation bar on the left, under **SALES**, select **Skrill Hosted Payment Solution**.
- Scroll down to the **Multi Currency Setup** section, and then set up your **Multi Currency Account** in the same way that you set up your base account (see [Configuring the Magento 1 module to connect to your Skrill account](#) on page 6).

Multi Currency Setup

Multi Currency Account

Currency: GBP (British Pound) [STORE VIEW]
 ▲ Select currency
 Add

USD (U.S. Dollar)

Enabled: Yes [STORE VIEW]
 ▲ Enable this account for multi currency

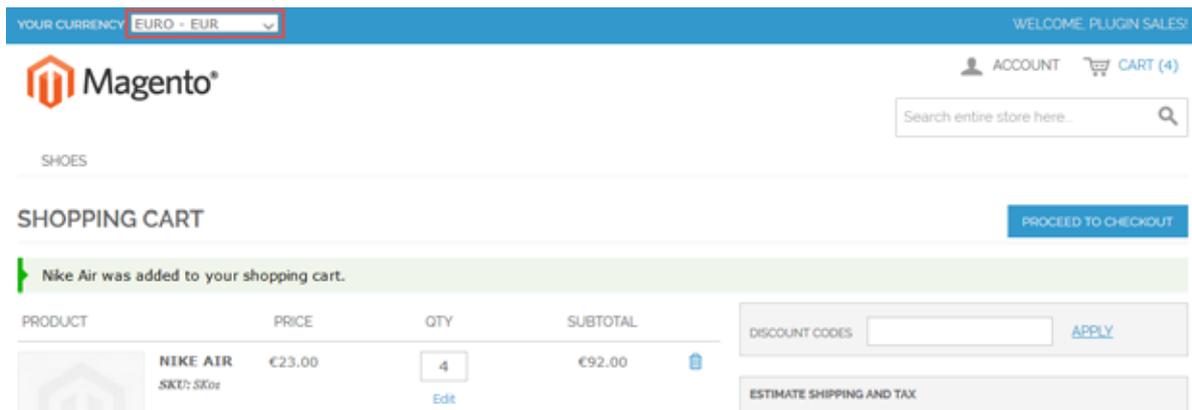
Merchant ID: 1234567 [STORE VIEW]
 ▲ Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.

Merchant Account (email): skril_USD@merchant.com [STORE VIEW]
 ▲ Your Skrill account email address.

API Password: [STORE VIEW]
 ▲ When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.

Secret word: [STORE VIEW]
 ▲ This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.
 Delete

Customers will now be able to select which currency to pay with using the control on the top left of your checkout page. For example:



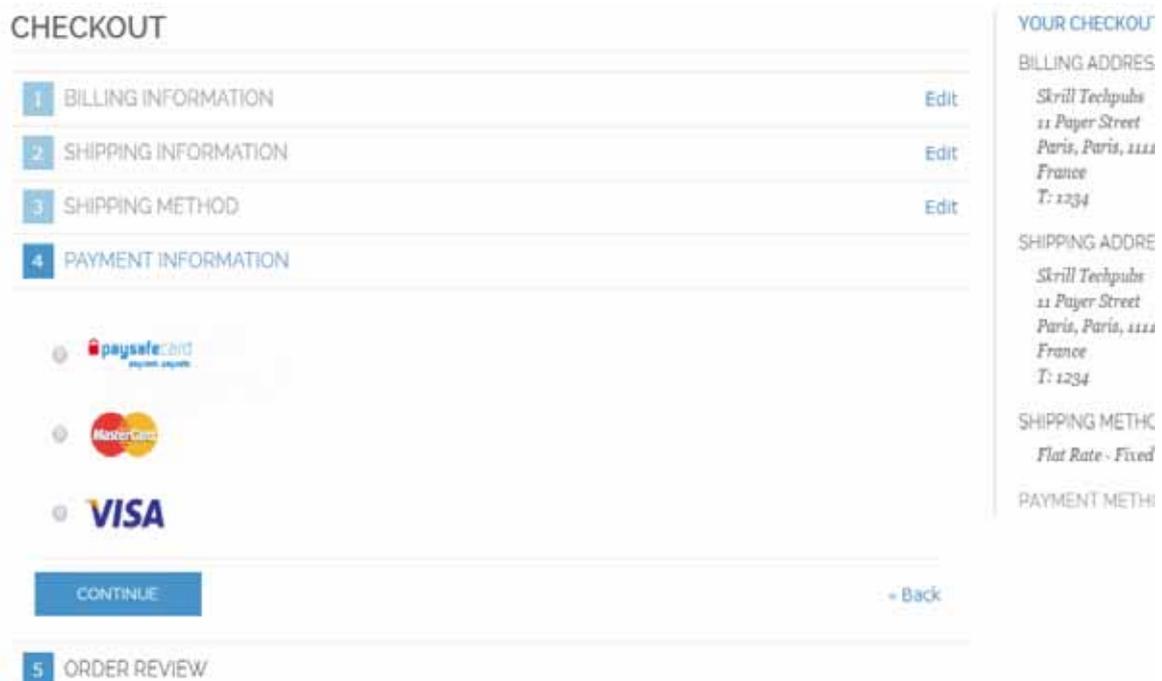
3.6. Customer experience

This section describes the customer's checkout experience when using the Skrill Magento 1 module.

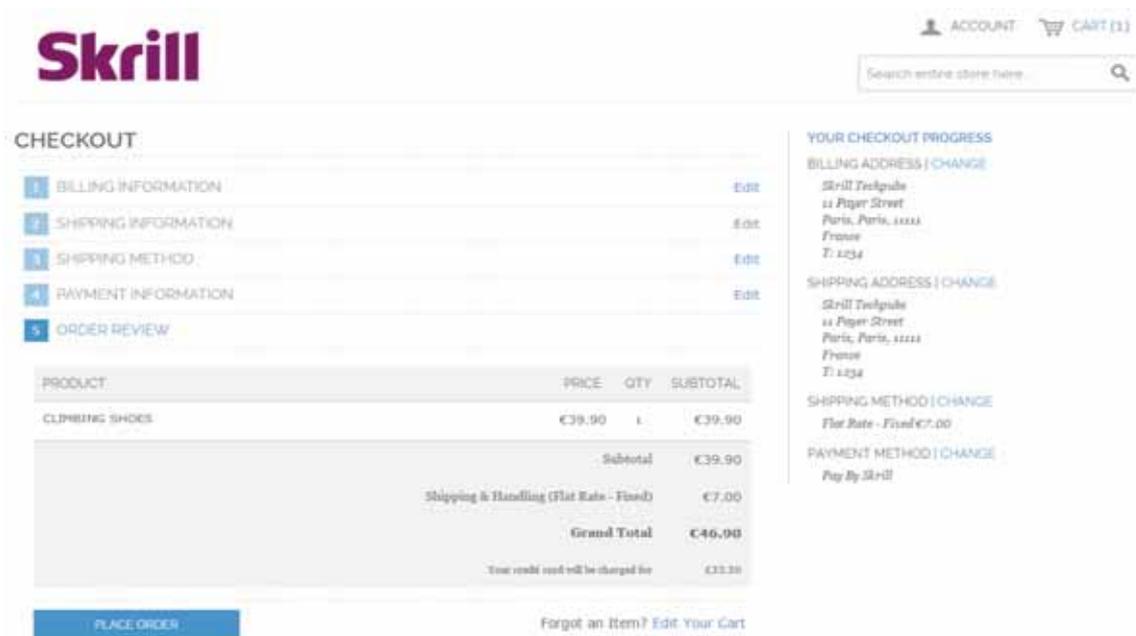
Note: We only describe the checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1. Select a payment method from the list (the contents of this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Magento 1 module), and then click **CONTINUE**.



- Review the order, select a payment method and click **PLACE ORDER** to launch the Skrill payment form.



Skrill ACCOUNT CART (1)

Search entire store here

CHECKOUT

- BILLING INFORMATION [Edit](#)
- SHIPPING INFORMATION [Edit](#)
- SHIPPING METHOD [Edit](#)
- PAYMENT INFORMATION [Edit](#)
- ORDER REVIEW

PRODUCT	PRICE	QTY	SUBTOTAL
CLIPPING SHOES	€39.90	1	€39.90
Subtotal			€39.90
Shipping & Handling (Flat Rate - Fixed)			€7.00
Grand Total			€46.90
Tax credit card will be charged for			€3.38

[PLACE ORDER](#) [Forgot an Item? Edit Your Cart](#)

YOUR CHECKOUT PROGRESS

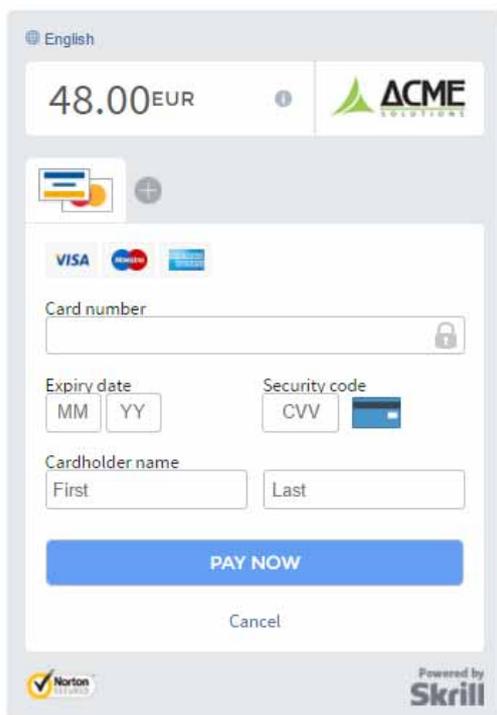
BILLING ADDRESS | CHANGE
Skrill Toolgub
11 Piper Street
Paris, Paris, 11111
France
T: 1134

SHIPPING ADDRESS | CHANGE
Skrill Toolgub
11 Piper Street
Paris, Paris, 11111
France
T: 1134

SHIPPING METHOD | CHANGE
Flat Rate - Fixed €7.00

PAYMENT METHOD | CHANGE
Pay By Skrill

- Enter payment details in the Skrill payment form.



English

48.00 EUR ACME SOLUTIONS

VISA

Card number

Expiry date MM YY Security code CVV

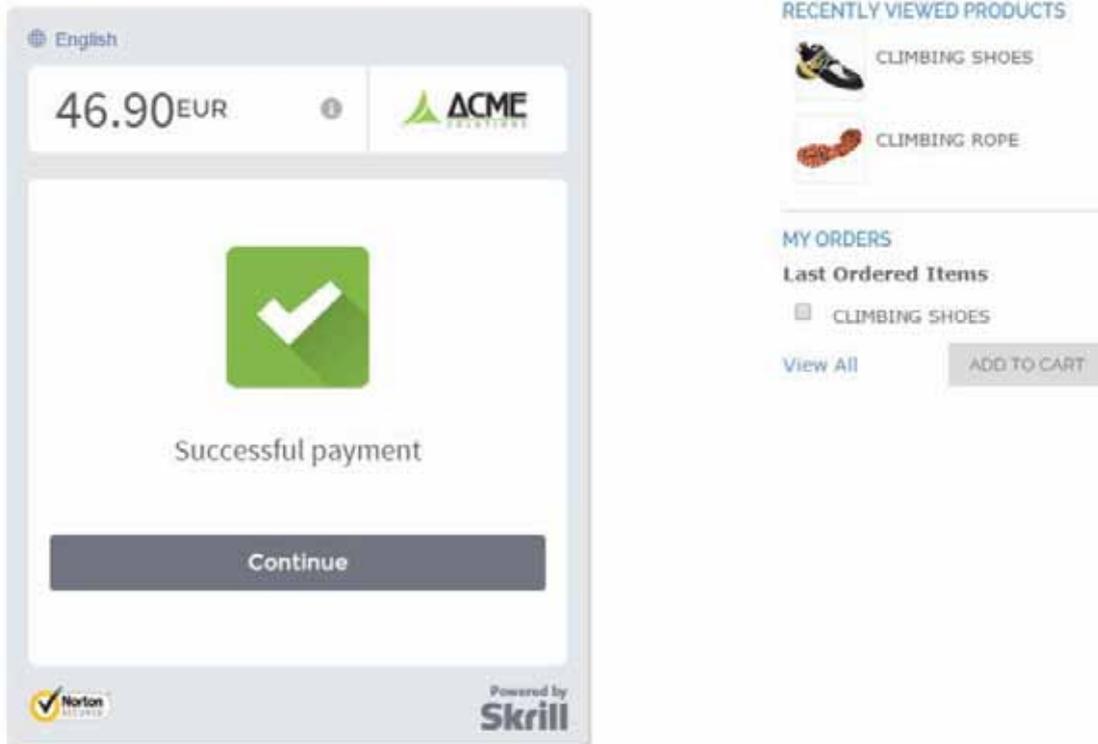
Cardholder name First Last

[PAY NOW](#)

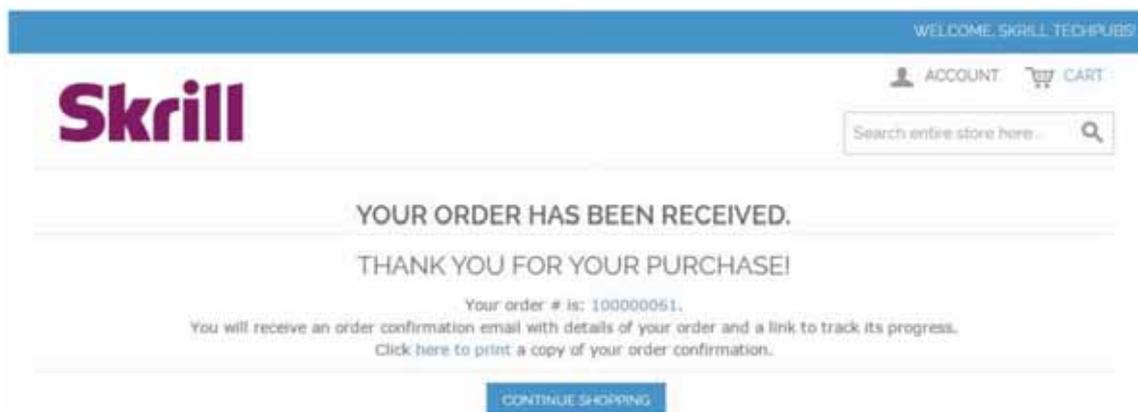
[Cancel](#)

Norton Powered by Skrill

- Click **PAY NOW** to complete the payment. If all is correct, the payment form will display the successful payment screen:



- Click **Continue** to return to the Magento checkout successful payment screen. This screen contains the unique order number for this payment.



3.7. Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).

The image displays two side-by-side screenshots of the Skrill payment form. The left screenshot shows the standard form with a header containing the amount '87.00 GBP' and the merchant logo 'ACME'. The right screenshot shows the 'Reduced Header and Footer' option, where the header is simplified to show only the amount and the merchant logo, and the footer is reduced in size.

You can also reduce the size of the header by removing the payment details and merchant logo but leaving the language selector and footer unchanged as shown below. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header option. This option is shown in the screenshot below (the standard payment form is shown on the left and the reduced header option on the right).

The image displays two side-by-side screenshots of the Skrill payment form. The left screenshot shows the standard form with a header containing the amount '87.00 GBP' and the merchant logo 'ACME'. The right screenshot shows the 'Reduced Header' option, where the header is simplified to show only the amount and the merchant logo, but the footer remains unchanged.

3.8. Viewing payment information

To see an order's payment information, in the administration interface:

1. Click **SALES > Orders** to display a list of orders sorted by order number (ID).
2. To view details of an individual order, in the **Action** column, click **View**. A page containing the following information appears:
 - Order & Account Information
 - Address Information
 - Payment & Shipping Method
 - Items Ordered
 - Order Totals

For example:

Item #	Item Name	Original Price	Price	Qty	Subtotal	Tax Amount	Tax Percent	Discount Amount	Item Total
1	SKU 0001	421.00	421.00	Ordered 4	1684.00	40.00	2%	40.00	1684.00
		(33.91)	(33.91)	Received 4	(135.60)	(0.00)		(0.00)	(135.60)

Here is an example of the payment information section:

Payment Information

MasterCard by Skrill
 Payment ID: 10000000318020907280000003763
 Payment status : Processed
 Used payment method : MasterCard
 Merchant Email : skrollpaymentHB3@skroll.com
Merchant account currency USD
 Order was placed using EUR

[Update Order](#)

The payment information includes the following:

- The payment option selected in the Magento checkout.
- The payment status; see [Table 3-4](#) for details.
- The payment method selected in the Skrill Payment form; for example: MasterCard.
- The 3 digit ISO 4217 code of currency the order was placed in; for example: EUR for Euros.

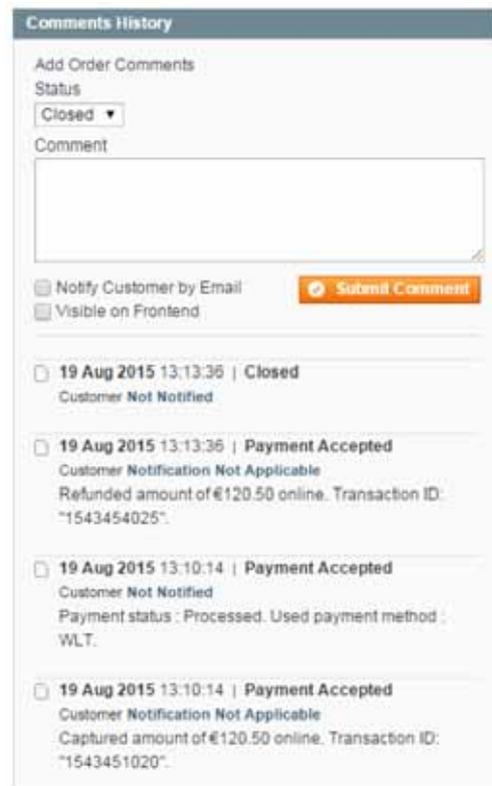
Table 3-4: Payment status values

Status	Description
Processed	Payment has been processed and reached your merchant account.
Pending	Payment is waiting to be executed.
Failed	Payment failed. A payment failure reason is displayed.
Chargeback	The customer has requested a chargeback for this order through the acquirer.
Abandoned by user	The customer closed the browser after the Skrill Payment form loaded.

Click **Update Order** to check an order's payment status with the Skrill Payment Platform and resend a status update.



The payment information is then updated and the new status added to the **Order page Comment History** section.

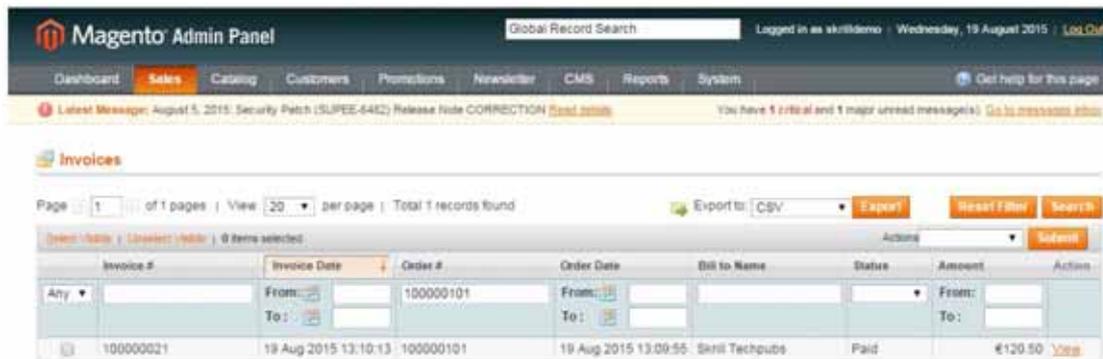


This feature is useful if your Magento server goes offline or if there is a technical fault with Skrill's servers which prevents payment status updates being sent or received.

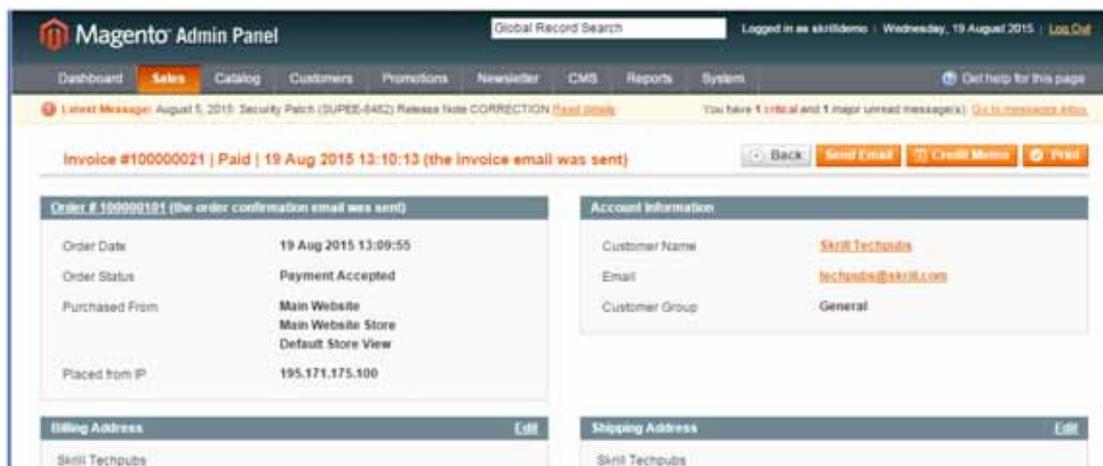
3.9. Refunding payments

The process for refunding customer payments is as follows:

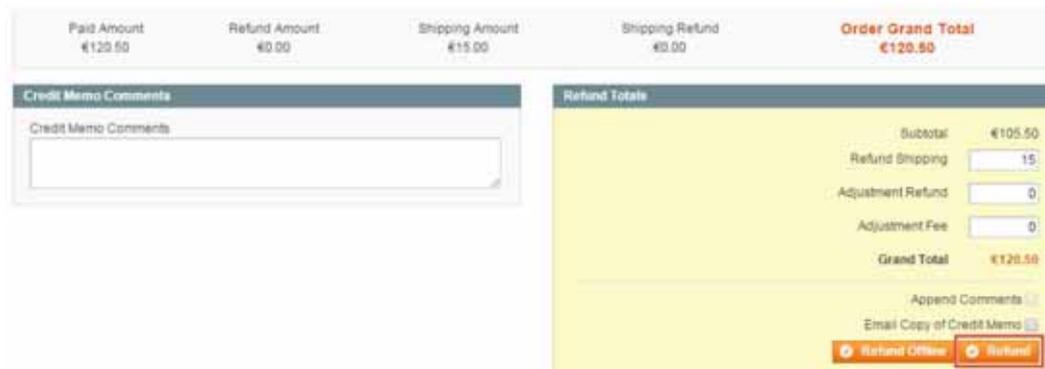
1. In the Magento Admin Panel, click **Sales > Invoices**.
2. Search for the customer's invoice using the customer's order number (Order #) or using the Customer's name.



3. Click **View** to view the invoice.
4. Check that the details are correct.
5. Click **Credit Memo** to open the Credit screen used to credit amounts to the customer.



6. Check the **Grand Total** value is correct and click **Refund**. You will now be returned to the Order page.



Caution: Do not use *Refund Offline* as this will not refund payments made through the Skrill Payment Platform.

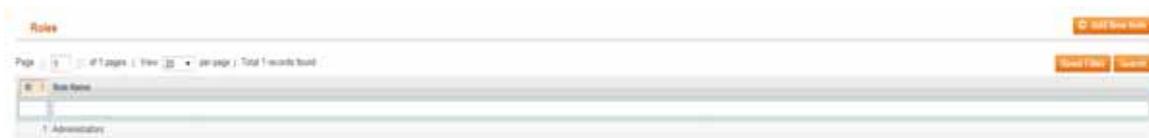
7. Check that the order comments have been updated with the correct refund.

3.10. Configuring administrator permissions

If you are unable to view the **Skrill Hosted Payment Solutions** option on the **Configuration** menu in the Magento Admin panel, you or your Magento administrator will need to update your user settings in Magento to an **Administrator** role.

To update your user role:

1. Select **System > Permissions > Role**.



2. Select the **Administrators** role and click **Save Role**.
3. Select **System > Configuration** and then select **Skrill Payment Solutions** and the configuration of Skrill's Payment services should now be displayed:



4. TESTING

To test your Skrill Magento installation, email Skrill merchant services at newbusiness@skrill.com and request a test merchant account for Magento integration. Configure this account and the Magento 1 module as described in this guide.

Skrill provide the three test cards listed below for use with test merchant accounts. When using these card numbers, enter an expiry date in the future, and a random CVV.

Brand	Card Number
Mastercard	5438311234567890
Visa	4000001234567890
American Express	371234500012340

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