Skrill

Skrill Magento 1 Module Configuration Guide

Integration with Skrill via Magento 1

This guide describes how to install and configure the Magento 1 module for taking payments on the Skrill Payment Platform

www.skrill.com

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Version Control Table

Date	Issue	Description
October 2015	1.0	Guide Created
February 2018	2.0	Added multi-currency configuration

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Contents

1. ABOUT THIS GUIDE

1.1. Objectives and target audience

This guide describes how to install and configure the Skrill Magento 1 module. It assumes that you have an existing Magento merchant account.

1.2. Conventions used in this guide

The table below lists some of the conventions used in this guide.

Convention	Description
Reference	Indicates a reference to another section in this guide. For example, see *Installing and Configuring Magento*, on page 3.
`Code example`	Used to illustrate example code, functions and commands.
File path	Indicates a file path or folder structure, or a UI label.
Menu1 > Menu option2	Indicates a menu path or a UI control requiring user action, such as clicking or typing.

2. INTRODUCTION

2.1.   What is the Magento 1 module?

Magento 1 is an eCommerce platform, built on open source technology, which provides online merchants with a flexible shopping cart system, as well as control over the look-and-feel, content and functionality of their online store.

Magento has been fully integrated with Skrill's online payment solutions. Installing and configuring the Skrill Payment Solutions Magento 1 module provides a simple, secure and convenient option for connecting to Skrill's online Payment processing platform via Magento.

Skrill customers using Magento have access to a wide range of card and alternative payment methods.

2.2.   Signing up for a Skrill account

Before you can start taking payments through Skrill, you will first need to sign up and be approved for a Skrill merchant account. You can do this by completing the online application form at:

https://signup.skrill.com/business/#/?lang=EN&rid=21477229

3. INSTALLING AND CONFIGURING MAGENTO

This section covers the following topics:

3.1.   Prerequisites

Before Installing the Skrill Magento 1 module, check that your web server meets the following requirements:

- • Magento runs on Linux x86-64 distributions such as RedHat Enterprise Linux (RHEL), CentOS, Ubuntu and Debian. It can be run on a Windows server, although this is not officially supported. See the Magento link below for more details.

- • Existing Magento installation on your web server. The Skrill Magento 1 module is compatible with version 1.9.1 of Magento Community edition onwards. The installation procedure described here has been tested on Magento Community version 1.9.1 and 1.9.2

- • Supported Web Servers: Apache and Nginx

- • SSL: A valid security certificate is required to work over a secure channel (HTTPS) from the Magento Admin Panel or when submitting form data from the store-front. Self-signed SSL certificates are not supported

- • MySQL database with sample data

- • PHP (version 5.4.0 - 5.6.13) and extensions, MySQL and web browser

- • curl (version 7.20.0 - 7.44.0)

For further details of PHP compatibility, MySQL, supported Web browsers and other requirements, refer to the Magento website: http://magento.com/resources/system-requirements

3.2.   Installation steps

Please follow these steps to install the Skrill Payment Solutions module.

1.   Log in to your Magento admin account.

2.   Navigate to **System > Magento Connect > Magento Connect Manager**.

3. Log in to Magento Connect Manager.

4. Paste the extension key, **Skrill_Hosted_Payment_Solution**, into the relevant field in the *Install New Extensions* section and click **Install**.

5. Once the upload has taken place check the status at the bottom of the page:
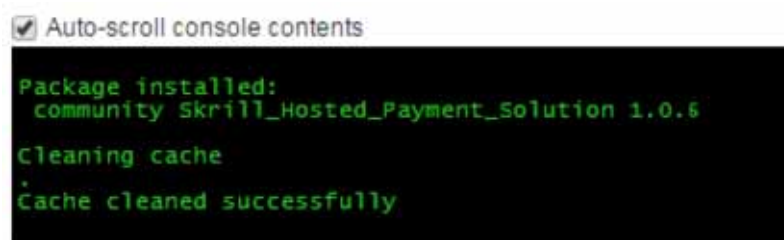
6. Refresh the page and check that the Skrill_Hosted_Payment_Solution version 1.0.5 (stable) package is displayed at the bottom of the table in the following section: *Channel: Magento Community Edition*.

7. Return to the of Magento Admin panel.

3.3. Secret word and API password

You must set up a secret word and API/MQI password for your Skrill merchant account before configuring the Skrill Magento 1 module. The secret word is used to authenticate the data sent back to your Magento server after payment. You must obtain the IP address of your Magento server to configure the API/MQI password; you can find this IP address by executing the following command from a command prompt:

> **ping <server domain name>**

For example:

> **ping example.magentoserver.com**

The console displays a message similar to the following:

> Pinging example.magentoserver.com **[145.76.160.206]** with 32 bytes of data:

Make a note of the numbers in the square brackets: this is the IP address of your Magento server. Now you have the IP address, set up the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at *https://account.skrill.com/login?locale=en*.

2. Go to **Settings > Developer Settings.**

3. Set the **Enable service** check boxes next to the API and MQI sections.

4. For each section, specify the IP address(es) or IP address range of your Magento server. This prevents payment or money transfer requests from other IP addresses if your secret word or API password is compromised. All requests from other IP addresses are denied. Access can be granted to:

- A single IP address (For example, 192.168.0.2)
- Multiple IP addresses, separated by space (For example, 192.168.0.2 10.0.0.2)
- A subnet in CIDR notation (For example, 192.168.0.0/24)

5. Locate the *Change API/MQI password* section, and then type and confirm your API/MQI password.

6. Locate the *Create secret word* section, and then type and confirm your secret word.

7. Click **Save** to save the changes.
8. Log out of your account.

3.4. Configuring the Magento 1 module to connect to your Skrill account

The next stage of the Magento integration is to configure the Magento 1 module to connect to your Skrill account. The steps are as follows:

1. In the Magento Admin panel, select **System** > **Configuration**.
2. In the left-hand menu, under **SALES**, select **Skrill Hosted Payment Solution**.

   The following page appears:

3.4.1. Configure Skrill settings

Configure the Skrill Settings in *Table 3-1*.

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant account identifier. This is the Customer ID of your merchant account. See the Skrill help hub article https://help.skrill.com/en/Article/ mymoney/deposits/how-do-i-locate-my-customer-id-number for information about how to locate this value.	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	techpubs@skrill.com
Recipient	*Optional* - A name or description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo URL	*Optional* - Link to a URL of your logo, to be displayed on the Skrill Payment Form in lace of Recipient text. Must be in HTTPS format.	https://yourlogo.com
API Password	This field is mandatory. It allows the Magento server to receive payment information.	N/A
Secret Word	The secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Magento servers.	N/A
Display	Set to either of these values: • *IFrame* - when this is enabled the Skrill Payment form is embedded in your Magento website. See *Figure 3-1* for an example. • *Redirect* - when this is enabled the customer is redirected to the Skrill Payment Form. This form is displayed on its own in the current browser tab. This option is recommended if you plan to display Payment Methods which redirect the user to an external website such as Klarna or Skrill Direct.	*IFrame*

Figure 3-1: Iframe (embedded) option
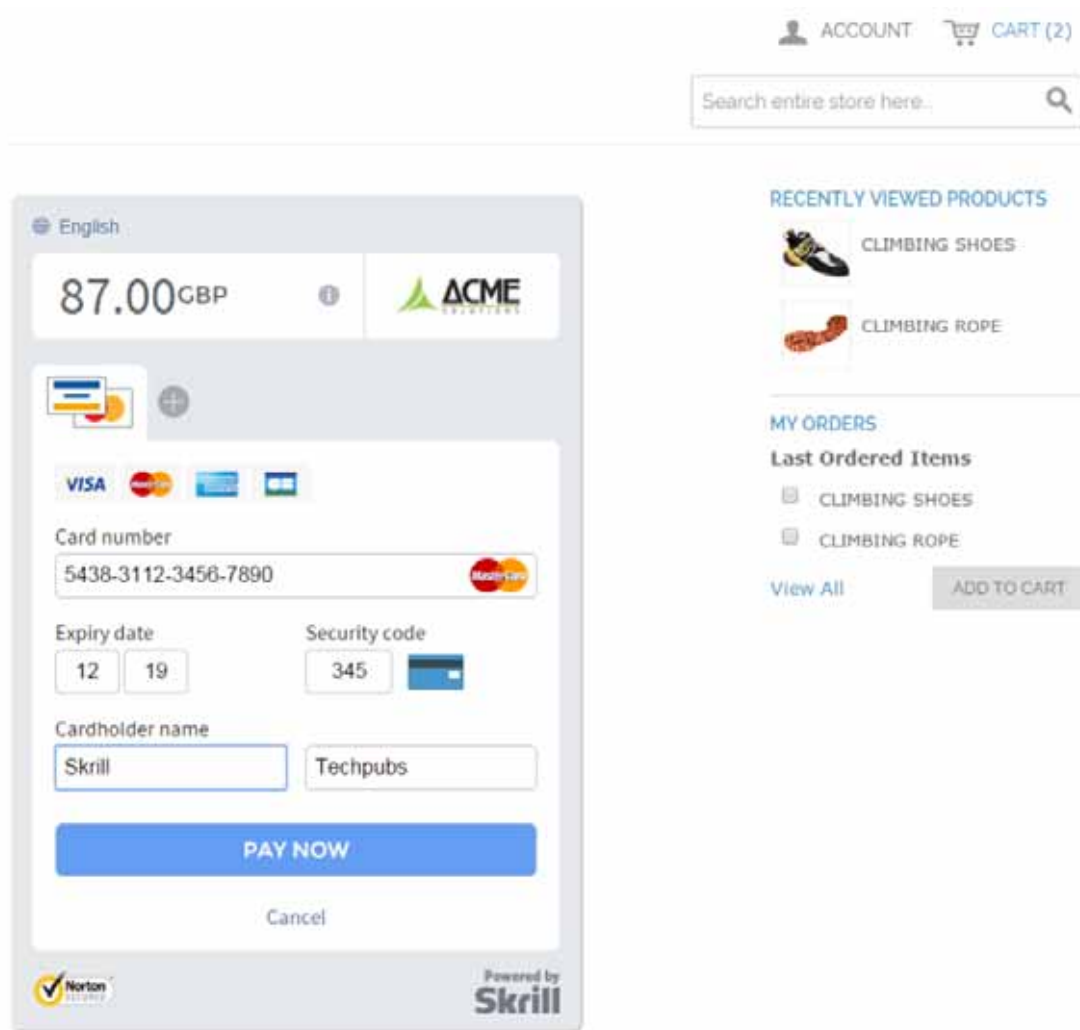
3.4.2. Select payment methods to display to customers

The next configuration stage is to select the payment methods to display to your customer. The module has a series of payment method sections under Skrill Settings for each of the payment methods supported by Skrill; for example:

For each payment method, specify whether it is displayed or not (enabled or not) and the order it appears in the list of Payment methods displayed in the Magento Checkout; for example:

For example, to show the following set of payment options in the order they appear in the screenshot above you need to set the payment options as shown in *Table 3-2*. See *Table 3-3* for an explanation of the settings.

Table 3-2: Settings for the Example Payment Method Configuration

Payment option	Enabled	Sort order
Sofortüberweisung	Yes	1
Paysafecard	Yes	2
Skrill Wallet	Yes	3

Table 3-3: Payment method settings

Field name	Description
Enabled	Set to *Yes* to display this payment method. Below the setting is a list of the countries that support this payment method. If a payment method is enabled but the customer's country (in the customer's chosen billing address) is not supported it is not shown.
Show Separately	Always set to *Yes*.
Sort Order	An integer that determines the order in which the payment options are displayed to the customer. Payment methods with lower numbers are displayed above higher numbers. Use multiples of 10 to allow for easy reordering. **Note:** If you choose **All Cards and Alternative Payment Methods** you cannot set this parameter.

3.4.3. Card payment options (credit/debit)

Skrill also lets you display selected Credit/Debit card payment logos as Magento payment options. If you select one of these options, it displays a single card logo in the Magento Checkout. If a customer chooses this payment method, the Magento 1 module launches the Skrill Payment Form with a single tab showing the specified card logo. Alternatively, you can choose to display a single payment option incorporating multiple card logos (Visa, MasterCard, American Express); this will disable the relevant single card payment options in Skrill Settings. The multiple card payment options appears as follows:

The following cards are supported:

- Visa
- MasterCard
- American Express
- Visa Electron
- Maestro

Figure 3-2: Single- (left) and Multi-card (right) Payment Forms

3.4.4. All cards and alternative payment methods

This special payment option launches the Skrill payment form with multiple tabs showing all the supported Payment methods available in the customer's country. The logo for this payment option in the Magento Checkout payment information section is as follows:

An example multi-tab form is shown below:

3.5. Configuring Magento to use more than one currency

Your Magento commerce site can accept more than one currency, and customers can select which currency to use when checking out.

To enable Magento to use more than one currency:

1. Sign in to the Magento Admin Panel using your credentials.

2. In the main menu, select **System > Configuration**.

3. In the navigation bar on the left, under *GENERAL*, select **Currency Setup**.

4. Under *Currency Options*, in **Allowed Currencies**, use standard methods to select all the currencies (including your base currency) for which you have a verified Skrill merchant account. For example:

5. In the navigation bar on the left, under *SALES*, select **Skrill Hosted Payment Solution**.

6. Scroll down to the *Multi Currency Setup* section, and then set up your *Multi Currency Account* in the same way that you set up your base account (see *Configuring the Magento 1 module to connect to your Skrill account* on page 6).

Customers will now be able to select which currency to pay with using the control on the top left of your checkout page. For example:
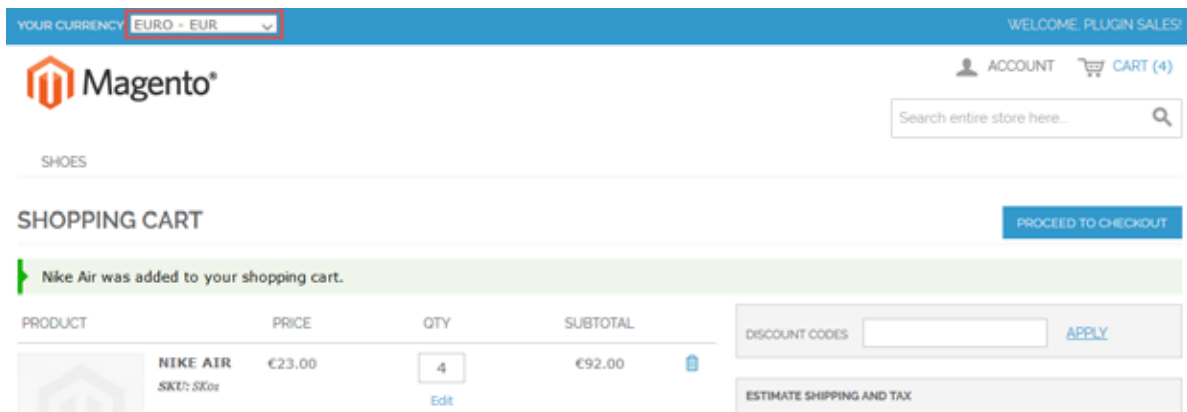

3.6.   Customer experience

This section describes the customer's checkout experience when using the Skrill Magento 1 module.
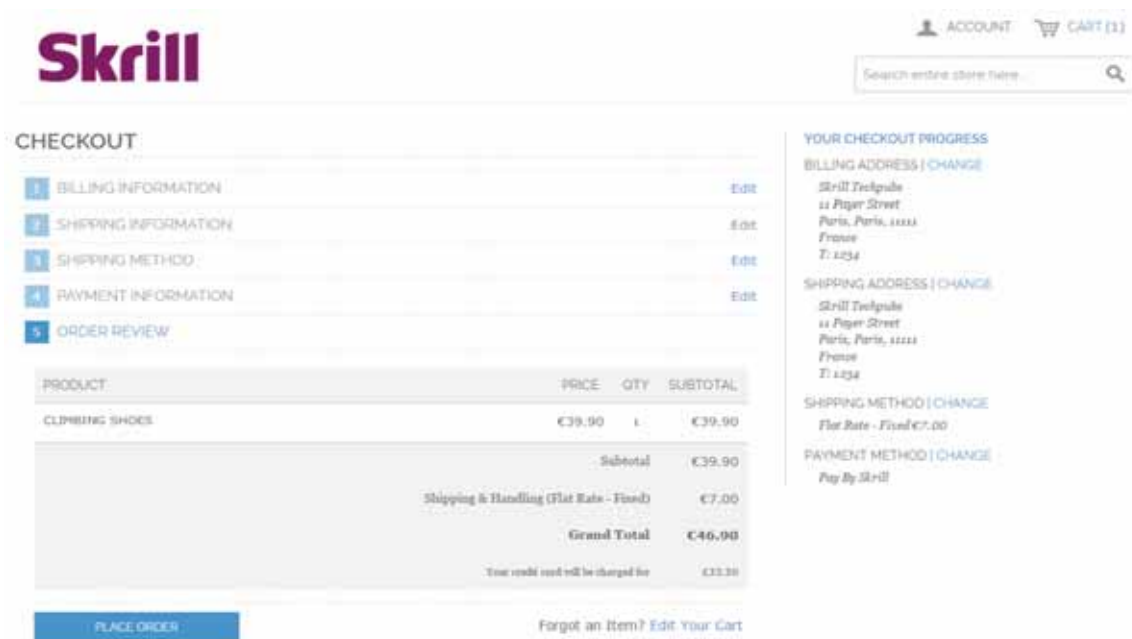

Note: We only describe the checkout process from the payment selection step onwards as the previous steps are unchanged.

The steps are as follows:

1.   Select a payment method from the list (the contents of this list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Magento 1 module), and then click **CONTINUE**.
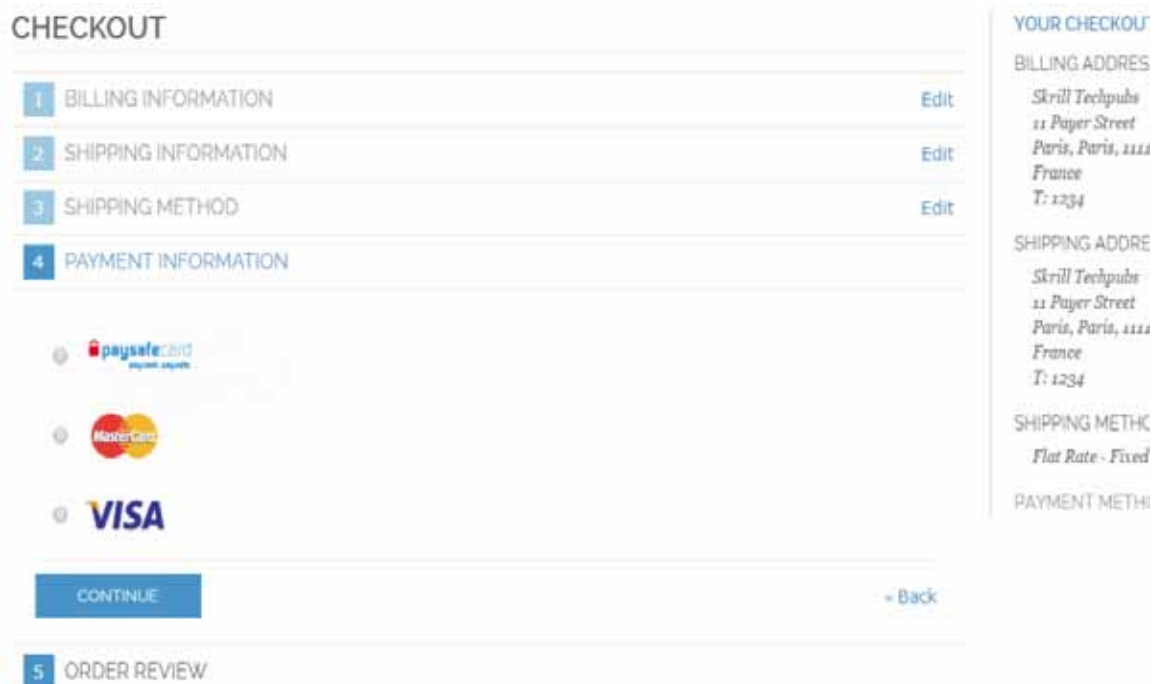
2. Review the order, select a payment method and click **PLACE ORDER** to launch the Skrill payment form.
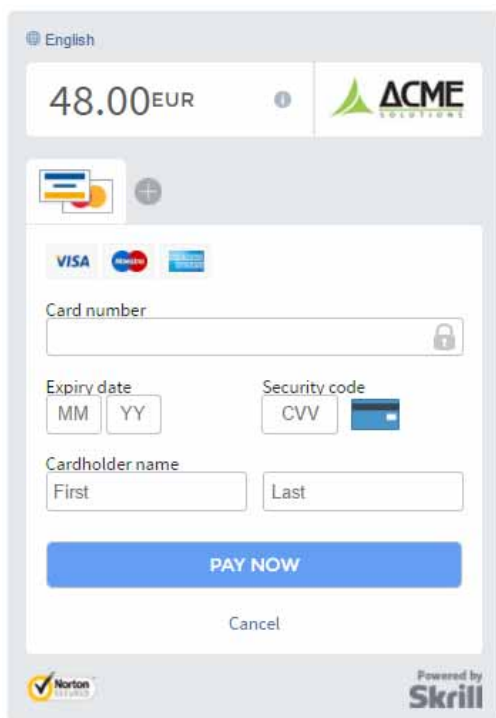

3. Enter payment details in the Skrill payment form.
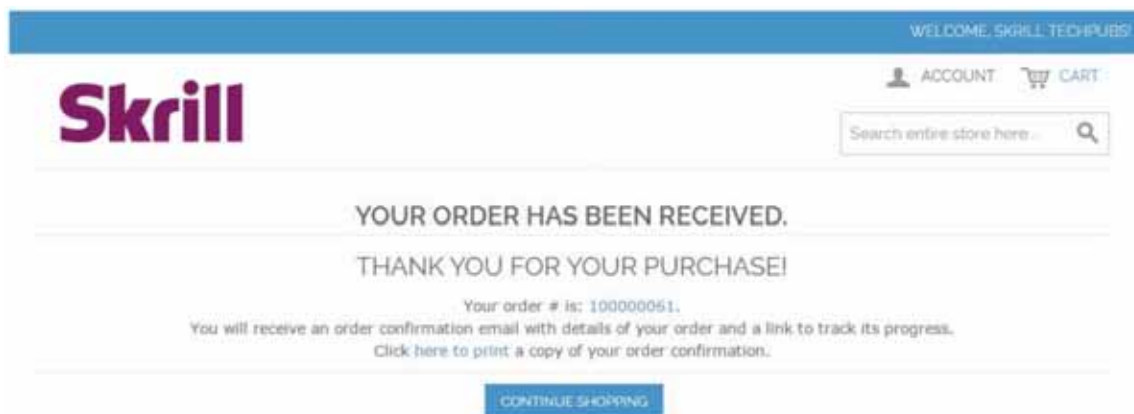
4. Click **PAY NOW** to complete the payment. If all is correct, the payment form will display the successful payment screen:
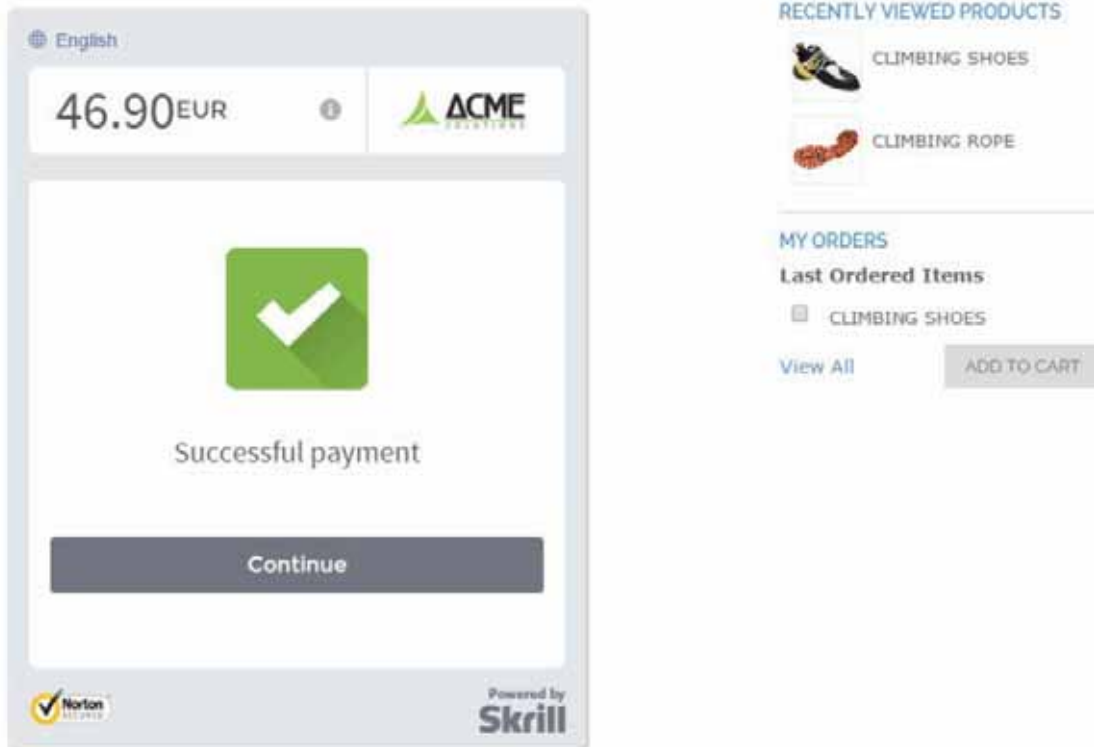
5. Click **Continue** to return to the Magento checkout successful payment screen. This screen contains the unique order number for this payment.

3.7.   Removing or reducing the header and reducing the footer

You can request a version of the Skrill payment form without the Skrill header and amount fields. The security logo is also removed from the footer, to reduce its size. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header and Footer option. This option is shown in the screenshot below (The standard payment form is shown on the left and the reduced header and footer option on the right).

You can also reduce the size of the header by removing the payment details and merchant logo but leaving the language selector and footer unchanged as shown below. To enable this option, please contact Skrill Merchant Services and ask for the Reduced Header option. This option is shown in the screenshot below (the standard payment form is shown on the left and the reduced header option on the right).

3.8. Viewing payment information

To see an order's payment information, in the administration interface:

1. Click **SALES > Orders** to display a list of orders sorted by order number (ID).

2. To view details of an individual order, in the **Action** column, click **View**. A page containing the following information appears:

    •   Order & Account Information

    •   Address Information

    •   Payment & Shipping Method

    •   Items Ordered

    •   Order Totals

    For example:

Here is an example of the payment information section:

The payment information includes the following:

    •   The payment option selected in the Magento checkout.

    •   The payment status; see **Table 3-4** for details.

    •   The payment method selected in the Skrill Payment form; for example: MasterCard.

    •   The 3 digit ISO 4217 code of currency the order was placed in; for example: EUR for Euros.

Table 3-4: Payment status values

Status	Description
Processed	Payment has been processed and reached your merchant account.
Pending	Payment is waiting to be executed.
Failed	Payment failed. A payment failure reason is displayed.
Chargeback	The customer has requested a chargeback for this order through the acquirer.
Abandoned by user	The customer closed the browser after the Skrill Payment form loaded.

Click **Update Order** to check an order's payment status with the Skrill Payment Platform and resend a status update.

The payment information is then updated and the new status added to the *Order* page *Comment History* section.
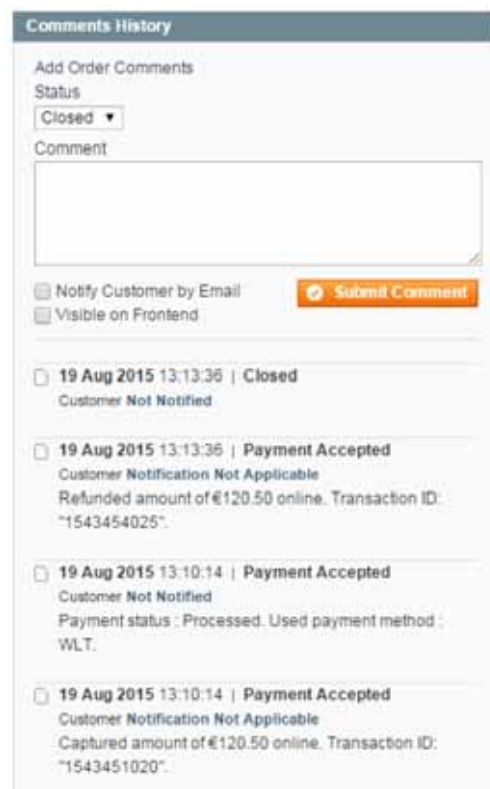

This feature is useful if your Magento server goes offline or if there is a technical fault with Skrill's servers which prevents payment status updates being sent or received.

3.9.   Refunding payments

The process for refunding customer payments is as follows:

1. In the Magento Admin Panel, click **Sales > Invoices**.

2. Search for the customer's invoice using the customer's order number (Order #) or using the Customer's name.
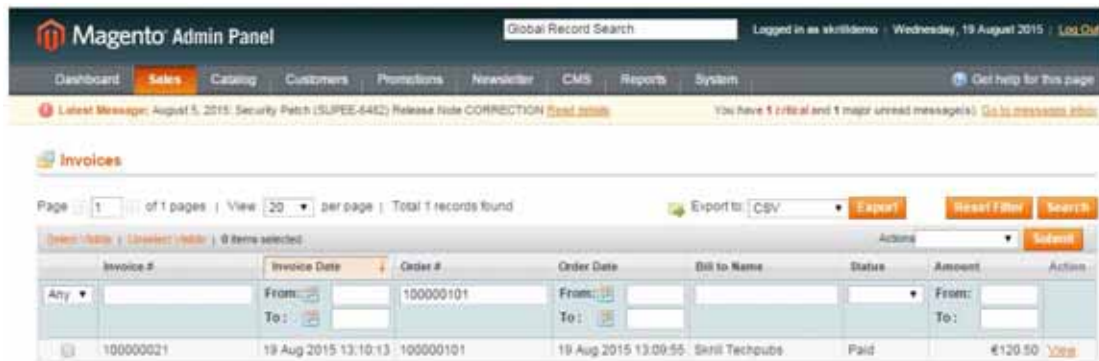
3. Click **View** to view the invoice.

4. Check that the details are correct.

5. Click **Credit Memo** to open the Credit screen used to credit amounts to the customer.
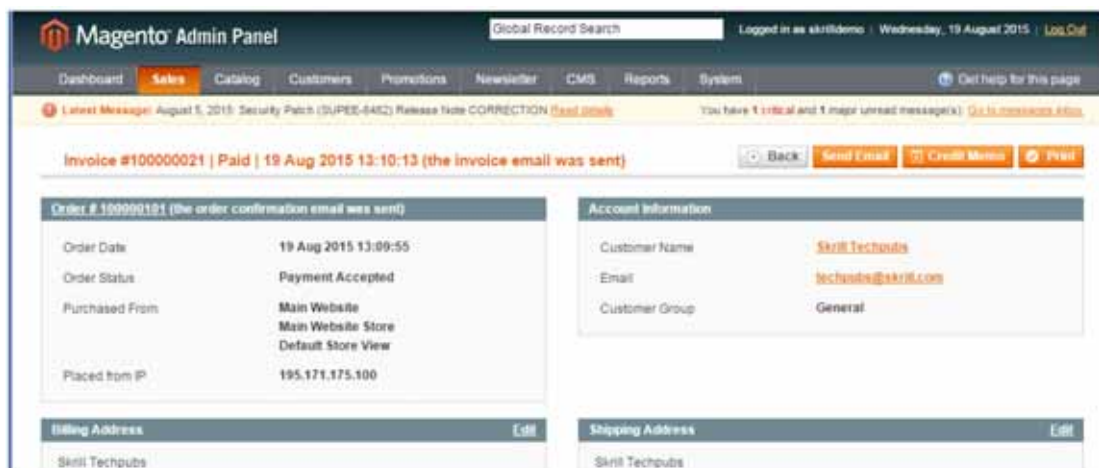
6. Check the *Grand Total* value is correct and click **Refund**. You will now be returned to the Order page.
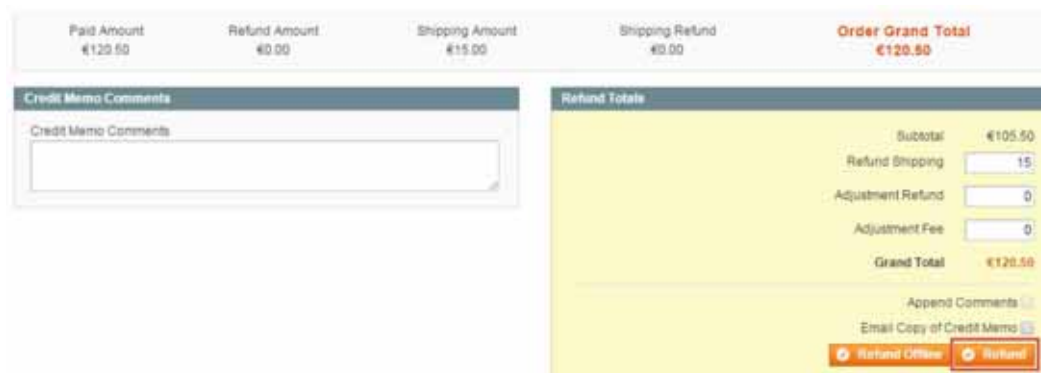
Caution: Do not use *Refund Offline* as this will not refund payments made through the Skrill Payment Platform.

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7. Check that the order comments have been updated with the correct refund.

3.10. Configuring administrator permissions

If you are unable to view the **Skrill Hosted Payment Solutions** option on the **Configuration** menu in the Magento Admin panel, you or your Magento administrator will need to update your user settings in Magento to an **Administrator** role.

To update your user role:

1. Select **System > Permissions > Role**.
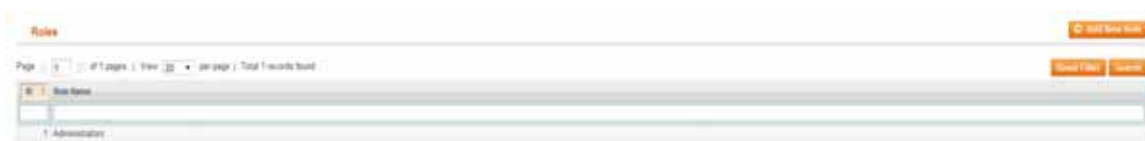
2. Select the **Administrators** role and click **Save Role**.

3. Select **System > Configuration** and then select **Skrill Payment Solutions** and the configuration of Skrill's Payment services should now be displayed:
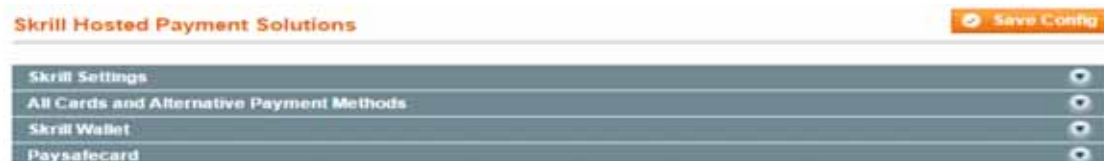
4. TESTING

To test your Skrill Magento installation, email Skrill merchant services at newbusiness@skrill.com and request a test merchant account for Magento integration. Configure this account and the Magento 1 module as described in this guide.

Skrill provide the three test cards listed below for use with test merchant accounts. When using these card numbers, enter an expiry date in the future, and a random CVV.

Brand	Card Number
Mastercard	5438311234567890
Visa	4000001234567890
American Express	371234500012340

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