



Skrill Magento 2 Module Configuration Guide

Integration with Skrill via Magento 2

This guide describes how to install and configure the Magento 2 module for taking payments on the Skrill Payment Platform

www.skrill.com

Issue 3.1

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Version Control

Date	Issue	Description
October 2015	1.0	Guide Created
April 2017	2.0	Guide updated for Magento 2.0
July 2017	2.0	Updated test password
February 2018	3.0	Added details of configuring for multi-currency.
March 2018	3.1	Updated <i>Installing the Skrill Hosted Payment Solution module</i> .

Publication number: MAGENTO-REL-4/11/18

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1. ABOUT THIS GUIDE

This guide describes how to install and configure the Skrill Magento 2 module for taking payments on the Skrill Hosted Payment Platform. It assumes that you have an existing Magento merchant account.

Text conventions used in this guide

The table below lists the text conventions used in this guide.

Convention	Description
<i>Reference</i>	Indicates a reference to another section in this guide. For example, see <i>Installing and Configuring Magento</i> on page 3.
Code example	Used for example code, functions and commands.
<i>File path</i>	Indicates a file path or folder structure, or a UI label.
Menu1 > Menu option2	Indicates a menu path or a UI control requiring user action, such as clicking or typing.

2. INTRODUCTION TO THE MAGENTO 2 MODULE

Magento is an open-source eCommerce platform that provides online merchants with a flexible shopping cart system, and control over the look-and-feel, content and functionality of their online stores.

Magento has been fully integrated with Skrill's online Hosted Payment Solution module to provide a simple and secure way of connecting to Skrill's online payment processing platform. Skrill customers using Magento have access to a wide range of card and alternative payment methods.

Signing up for a Skrill account

Before you can start taking payments through Skrill, you will first need to sign up and be approved for a Skrill merchant account. You can do this by completing the online application form at:

<https://signup.skrill.com/business/#/?lang=EN&rid=21477229>

Once your application has been approved you can configure your Skrill Hosted Payment Solution module and start taking payments.

3. INSTALLING AND CONFIGURING MAGENTO

This section covers the following the following topics:

- *Installation Prerequisites*
- *Installing the Skrill Hosted Payment Solution module*, on page 4
- *Uninstalling the Magento 2 module using SSH commands*, on page 5
- *Secret word and API password*, on page 5
- *Configuring the Magento 2 module to connect to your Skrill account*, on page 8
- *Configuring Magento to use more than one currency*, on page 13
- *Removing or reducing the form header and footer*, on page 16
- *Customer payment experience*, on page 17
- *Viewing payment information*, on page 19
- *Refunding payments*, on page 21
- *Configuring administrator permissions*, on page 23

Installation Prerequisites

Before installing the Skrill Magento 2 module, check that your web server meets the following requirements:

- Magento runs on Linux x86-64 distributions such as RedHat Enterprise Linux (RHEL), CentOS, Ubuntu and Debian. It can be run on a Windows server, although this is not officially supported. See the Magento links below for more details.
- The Skrill Magento 2 module is compatible with version 2.0.2 of Magento Community edition onwards. The installation procedure described here has been tested on Magento Community version 2.0.2 and 2.1.3.
- Composer (latest stable version).
- A valid security certificate is required for HTTPS. Self-signed SSL certificates are not supported. Transport Layer Security (TLS) requirement: PayPal and repo.magento.com both require TLS 1.1 or later.
- MySQL database with sample data.
- For Magento 2.0.x – PHP (5.5.22-5.5.x, 5.6.x, 7.0.2, 7.0.6-7.0.x)
- For Magento 2.1.x – PHP (5.6.5-5.6.x, 7.0.2, 7.0.4, 7.0.6-7.0.x)
- curl (version 7.20.0 - 7.44.0).

For further details of the requirements, visit the Magento website at <http://devdocs.magento.com/guides/v2.0/install-gde/system-requirements-tech.html> (for Magento 2.0.x) or <http://devdocs.magento.com/guides/v2.1/install-gde/system-requirements-tech.html> (for Magento 2.1.x).

Installing the Skrill Hosted Payment Solution module

There are several ways to install your Magento 2 module:

- *Installing the module in your Magento 2 shop using Extension Manager*
- *Install the module using Composer and SSH commands*
- *Install the module using a file upload and SSH commands*

Choose whichever best suits your situation.

Installing the module in your Magento 2 shop using Extension Manager

1. Go to your Magento 2 shop administration interface (www.yourshop.com/admin)
2. In the left menu click **System > Web Setup Wizard**.
3. Click **Extension Manager**.
4. Enter your Public and Private keys, and then click **Sign in** (find them in your magento account under **My profile > Access Keys**). If you are redirected to *System Upgrade*, click **Extension Manager** again.
5. Below *Extensions Ready to Install*, click **Review and Install**
6. Select the *Extension Name skrill/skrill*, and then click **Install**.
7. Click **Start Readiness Check**, and wait for it to complete.
8. Click **Next**.
9. Optionally click **Create Backup**, and then wait for the backup to finish (this step is not necessary if you are using the demo/development site).
10. Click **Next**.
11. Click **Install**.

If the status becomes stuck at *Pending*, navigate to the magento base folder and run the following commands at least three times consecutively:

```
your_php_location bin/magento cron:run
your_php_location update/cron.php
your_php_location bin/magento setup:cron:run
```

Install the module using Composer and SSH commands

1. Log into your server terminal.
2. Navigate to your Magento 2 root folder.
3. Run the following commands in this order:

```
composer require skrill/skrill
php bin/magento setup:upgrade
php bin/magento module:status
php bin/magento cache:clean
php bin/magento cache:flush
```

4. If you are running Magento 2 in production mode you also need to run the following commands in this order:

```
php bin/magento cache:clean
php bin/magento cache:flush
php bin/magento setup:static-content:deploy
php bin/magento indexer:reindex
```

Install the module using a file upload and SSH commands

1. Download the plugin zip file from Magento Market place.
2. Unzip the plugin file into a temporary folder, and then copy the files into this folder:

```
your_magento_2_root/app/code/Skrill/Skrill
```

3. To check the plugin status, run the command:

```
php bin/magento module:status
```

4. To enable the plugin, run the command:

```
php bin/magento module:upgrade
```

5. Optionally, check the plugin status as in step 3.

If you are running Magento 2 in production mode, also run the following commands in this order:

```
php bin/magento cache:clean
php bin/magento cache:flush
php bin/magento setup:static-content:deploy
php bin/magento indexer:reindex
```

Uninstalling the Magento 2 module using SSH commands

To uninstall the Magento 2 module:

1. Log into your server terminal.
2. Navigate to your Magento 2 root folder.
3. Run the following commands in this order:

```
composer remove Skrill/Skrill
php bin/magento setup:upgrade
php bin/magento cache:flush
```

If you are running Magento 2 in production mode, also run the following commands in this order:

```
php bin/magento cache:clean
php bin/magento cache:flush
php bin/magento setup:static-content:deploy
php bin/magento indexer:reindex
```

Secret word and API password

Before configuring the Skrill Magento 2 module you must set up a **secret word** and **API/MQI password** for your Skrill merchant account. The secret word is used to authenticate the data sent back to your Magento server after payment. This prevents payment or money transfer requests from other IP addresses if your API password is compromised.

Before you can configure the API/MQI password you need to find the IP address of your Magento server. To do this, run a command prompt and type the following command:

```
ping <server domain name>
```

For example:

```
ping example.magentoserver.com
```


The console displays a message similar to the following:

Pinging example.magentoserver.com [145.76.160.206] with 32 bytes of data:

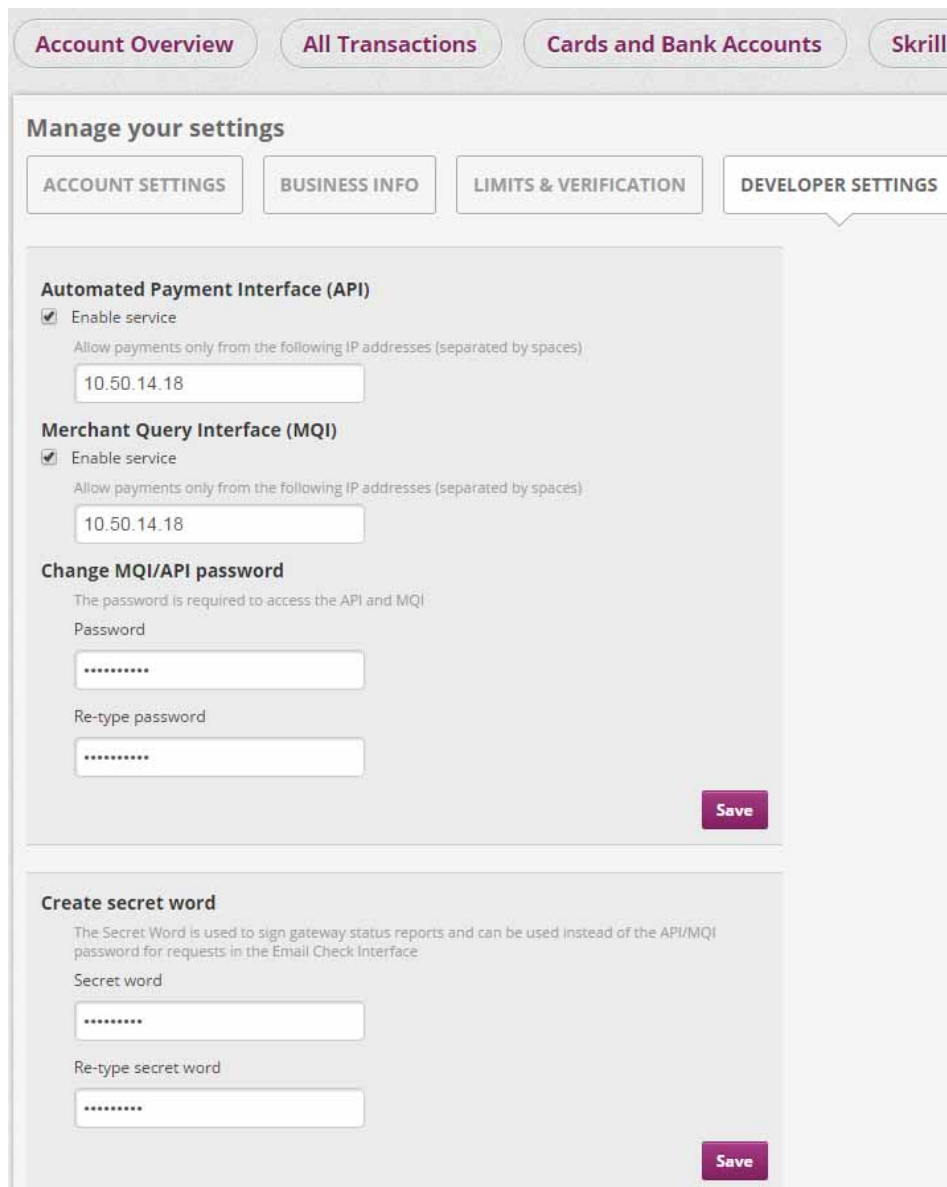
Make a note of the numbers in the square brackets: this is the IP address of your Magento server.

Caution: Some merchants may have a Magento server that has a dynamic IP address, which changes from time to time. If this applies to you, leave the IP address undefined in the following procedure, otherwise refund and manual transaction calls will stop working when the address changes.

Now you have the IP address, set up the secret word and API/MQI password as follows:

1. Log in to your Skrill merchant account at <https://account.skrill.com/login?locale=en>.
2. Go to **Settings > Developer Settings**.
3. Set the **Enable service** checkboxes next to the API and MQI sections.
4. If your Magento server has a static IP address, for both the sections specify the IP address(es) or IP address range of your Magento server. Access can be granted to:
 - A single IP address (For example, 192.168.0.2)
 - Multiple IP addresses, separated by space (For example, 192.168.0.2 10.0.0.2)
 - A subnet in CIDR notation (For example, 192.168.0.0/24)
5. Locate the **Change API/MQI password** section, and then type and confirm your API/MQI password.
6. Locate the **Create secret word** section, and then type and confirm your secret word.
7. Click **Save** to save the changes.

8. Log out of your account.



The screenshot displays the 'Manage your settings' interface for a Skrill account. At the top, there are navigation tabs: 'Account Overview', 'All Transactions', 'Cards and Bank Accounts', and 'Skrill'. Below these, the 'Manage your settings' section is active, with sub-tabs for 'ACCOUNT SETTINGS', 'BUSINESS INFO', 'LIMITS & VERIFICATION', and 'DEVELOPER SETTINGS'. The 'DEVELOPER SETTINGS' tab is selected, showing three main sections:

- Automated Payment Interface (API):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Merchant Query Interface (MQI):** Includes a checked 'Enable service' checkbox and a text input field for IP addresses containing '10.50.14.18'.
- Change MQI/API password:** Includes a note that the password is required for API and MQI access, and two password input fields (one for 'Password' and one for 'Re-type password').

Each of the three sections has a purple 'Save' button at the bottom right. Below the password section is another section:

- Create secret word:** Includes a note that the secret word is used for gateway status reports and can replace the API/MQI password for Email Check Interface requests, and two input fields (one for 'Secret word' and one for 'Re-type secret word').

This section also has a purple 'Save' button at the bottom right.

Configuring the Magento 2 module to connect to your Skrill account

The next stage of the Magento integration is to configure the Magento 2 module to connect to your Skrill account. The steps are as follows:

1. In the Magento administration interface, in the navigation bar on the left, select **STORES**, and then under *Settings*, select **Configuration > SALES > Skrill Hosted Payments Solution**. If you cannot access this option your login may need configuring; for instructions on how to do this, see [Configuring administrator permissions](#), on page 23.

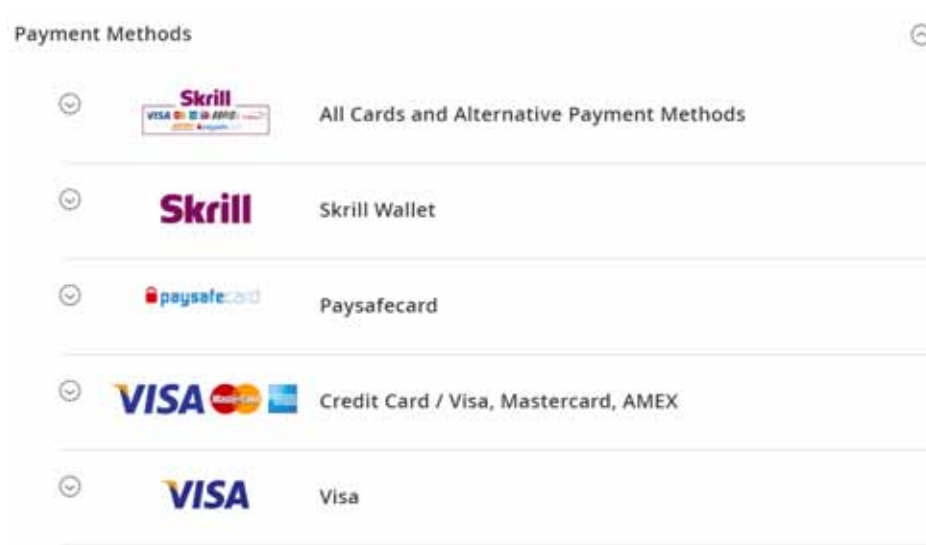
The *Skrill Settings* page appears; for example:

Merchant ID <small>[store view]</small>	<input type="text" value="58010731"/>
	Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.
Merchant Account (email) <small>[store view]</small>	<input type="text" value="test@skrill.com"/>
	Your Skrill account email address.
Recipient <small>[store view]</small>	<input type="text" value="Shop Recipient"/>
	A description to be shown on Quick Checkout. This can be your company name (max 30 characters).
Logo Url <small>[store view]</small>	<input type="text" value="https://www.skrill.com/fileadmin/content/images/brand_centre/"/>
	The URL of the logo which you would like to appear at the top right of the Skrill page. The logo must be accessible via HTTPS or it will not be shown. For best results use logos with dimensions up to 200px in width and 50px in height.
Shop Url <small>[store view]</small>	<input type="text" value="http://m2.skrill.solutions:89"/>
MQI/API Password <small>[store view]</small>	<input type="password" value="*****"/>
	When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.
Secret word <small>[store view]</small>	<input type="password" value="*****"/>
	This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.
Display <small>[store view]</small>	<input type="text" value="IFrame"/> ▼
	iFrame – when this option is enabled the Quick Checkout payment form is embedded on your website, Redirect – when this option is enabled the customer is redirected to the Quick Checkout payment form . This option is recommended for payment options which redirect the user to an external website.
Merchant Email <small>[store view]</small>	<input type="text" value="test@skrill.com"/>
	Your email address to receive payment notification


2. Configure the Skrill settings as described in this table:

Field Name	Description	Format/ Example
Merchant ID	Your unique merchant identifier. This is the Customer ID of your merchant account. See the Skrill help hub article http://www.skrill.com/en/support/#/path/905759952 for information about how to locate this value.	58010731
Merchant Account (email)	The email address linked to your Skrill merchant account (created by you when you first signed up for a Skrill merchant account).	test@skrill.com
Recipient	Optional - A description of your shop. This will be displayed on the Skrill Payment Form if you do not provide a Logo URL.	Demo Shop
Logo Url	Optional - Link to the URL of your logo, to be displayed on the Skrill Payment Form. Must be in HTTPS format.	https// yourlogo.com
Shop Url	The URL of your shop.	http:// m2.skrill.solutions: 89
MQI/API Password	The API password. This field is mandatory. It allows you to issue refunds and view the status of transactions. To set it up, log in to your Skrill account, and then select Settings > Developer Settings .	N/A
Secret word	Enter the secret word configured for your Skrill account here. This feature is mandatory and ensures the integrity of the data posted back to your Magento servers. To set it up, log in to your Skrill account, and then select Settings > Developer Settings .	N/A
Display	This setting has two options: <ul style="list-style-type: none"> • Iframe - embed the Skrill Payment Form into your Magento website. • Redirect - the customer is redirected to the Skrill Payment Form, which is displayed on its own in the current browser tab. Use this option if you plan to display Payment Methods which redirect the user to an external website such as Sofort or Skrill Direct. 	Iframe
Merchant Email	The email address to receive payment notifications.	test@skrill.com

3. Select the payment methods to display to your customers. If the **Payment Methods** section of the page is not displayed, click the down-arrow to display the list of methods. For example:



Each has a set of control parameters, for example:

 **Paysafecard**

Enabled
[store view]

American Samoa, Austria, Belgium, Canada, Croatia, Cyprus, Czech Republic, Denmark, Finland, France, Germany, Guam, Hungary, Ireland, Italy, Latvia, Luxembourg, Malta, Mexico, Netherlands, Northern Mariana Islands, Norway, Poland, Portugal, Puerto Rico, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, Turkey, United Kingdom, United States Of America and US Virgin Islands

Show separately
[store view]

Sort Order
[store view]

4. Set the parameters as described below.

Parameter	Description
Enabled	Select Yes to display the method. Below the field is a list of the countries that support this payment method. If a Payment method is enabled but the customer's country is not supported (determined by the country set in the billing address the customer chose in the Magento checkout) then it will not be shown.
Show Separately	Always set this to Yes where available. If you choose All Cards and Alternative Payment Methods you cannot set this parameter.
Sort Order	An integer that determines the position of this payment method in the list displayed to your customers. Choose 1 to put this method at the top of the list, 2 to place it second, 3 for third, and so on. The lower the number, the nearer the method to the top of the list. By choosing an interval of more than one between your order settings (for example: 10, 20, 30), you can reorder your choices more easily.

For each Credit/Debit card you select as a Magento payment option, that card logo is listed in the Magento Checkout. If a customer chooses this payment method, the Magento 2 module launches the Skrill Payment form with a single tab showing that card logo. Alternatively, you can choose to display one of the following special options where multiple cards are handled or all cards and alternative payment methods:

- **Credit Card / Visa, Mastercard, AMEX**



The Skrill Payment form has a single tab showing multiple card logos (Visa, MasterCard and American Express). For example:

Selecting this disables any single card payment options you may have chosen in Skrill settings.

- **All Cards and Alternative Payment Methods**



This option launches the Skrill Payment Form with multiple tabs showing all the supported payment methods available in the customer's country, for example:

English

54.00 EUR

ACME

Pay by Skrill

NETELLER RAPID

Bank transfers with Rapid Transfer are confirmed instantly. Your payment can be processed immediately using your online bank credentials.

Bank/Sort code

Account number

Account holder name

Ian Smith

You will be redirected to Rapid Transfer to complete this payment.

PROCEED TO RAPID TRANSFER

Cancel

Powered by Skrill

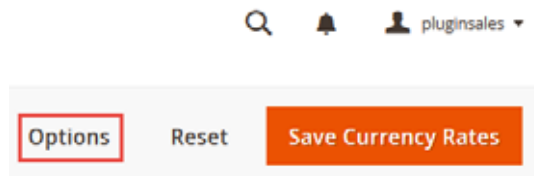
Selecting this disables all other payment options you may have chosen in Skrill settings.

Configuring Magento to use more than one currency

Your Magento commerce site can accept more than one currency, and customers can select which currency to use when checking out.

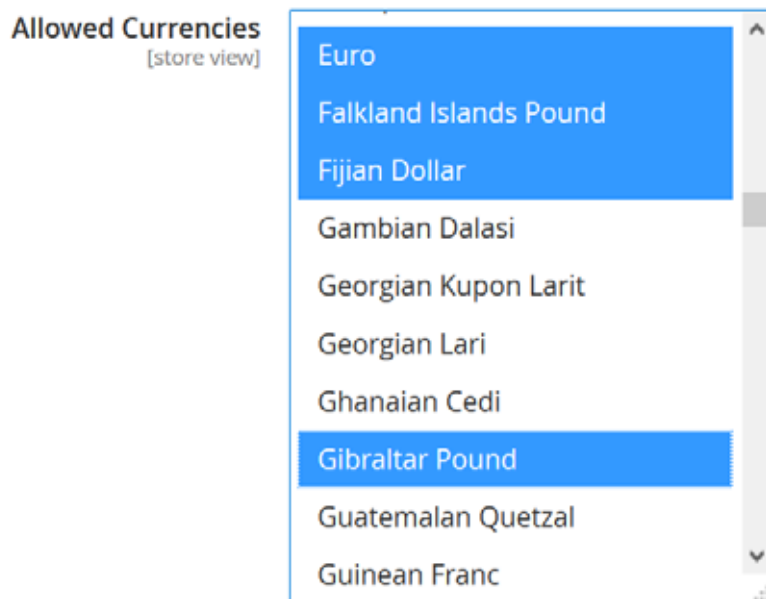
To enable Magento to use more than one currency:

1. Sign in to the administration interface using your credentials.
2. In the navigation bar on the left, select **STORES > Currency Rates**.
3. In the *Currency Rates* page, click **Options**:



The *Configuration* page appears with **GENERAL > Currency Setup** selected in the menu on the left.

4. Under *Currency Options*, in **Allowed Currencies**, use standard methods to select the currencies for which you have a verified merchant account – including your Base Currency. For example:



5. In the menu on the left, select **SALES > Skrill Hosted Payment Solution**.
The *Skrill Settings* page appears.

6. Scroll down to the **Multi Currency Setup** section, and then set up your **Multi Currency Account**:

Currency [store view] ▼
 Select currency

USD (U.S. Dollar)

Enabled [store view] ▼
 Enable this account for multi currency

Merchant ID [store view]
 Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.

Merchant Account (email) [store view]
 Your Skrill account email address.

MQI/API Password [store view]
 When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.

Secret word [store view]
 This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.

GBP (British Pound)

Enabled [store view] ▼
 Enable this account for multi currency

Merchant ID [store view]
 Your Skrill customer ID. It is displayed in the upper-right corner of your Skrill account.

Merchant Account (email) [store view]
 Your Skrill account email address.

MQI/API Password [store view]
 When enabled, this feature allows you to issue refunds and check transaction statuses. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.

Secret word [store view]
 This feature is mandatory and ensures the integrity of the data posted back to your servers. To set it up, you need to login to your Skrill account and go to Settings -> then, Developer Settings.

7. Click **Save Config** at the top of the page to save the configuration.

Customers will now be able to select which currency to pay with using the control on the top left of your checkout page. For example:

The screenshot displays the LUMA website interface. At the top right, a currency selector is set to "USD - US Dollar". The main navigation includes "What's New", "Women", "Men", "Gear", "Training", and "Sale". The product page for the "Selene Yoga Hoodie" features a large image of a woman wearing the hoodie, a star rating of 4.5 (3 reviews), and a price of \$59.43. The product is marked as "IN STOCK" with SKU# WH05. Below the main image are smaller thumbnail images and a detailed description box.

Product Details:

- The Selene Yoga Hoodie gets you to and from the studio in semi form-fitted comfort. Snug, sleek contours add fashion to function in this free-moving yoga warm up sweatshirt.
- Ivory heather full zip 3/4 sleeve hoodie.
- Zip pocket at arm for convenient storage.
- 24.0" body length.
- 89% Polyester / 11% Spandex.

The control changes the prices on the page in real time to match the selected currency.

Removing or reducing the form header and footer

For a smaller version of the Skrill payment form without the language selector, amount field or merchant logo at the top, and no security logo in the footer, contact Skrill Merchant Services and ask for the Reduced Header and Footer option. An example is shown below:

The image displays two versions of the Skrill payment form side-by-side. The left version is the standard form, featuring a header with a language selector (English), a payment amount (87.00 GBP), and a merchant logo (ACME). Below the header are payment method icons (VISA, Mastercard, American Express), a card number field, expiry date fields (MM, YY), a security code field (CVV), and cardholder name fields (Skrill, Techpubs). A blue 'PAY NOW' button and a 'Cancel' link are at the bottom. The footer includes the Norton logo and 'Powered by Skrill'. The right version is the 'Reduced Header' option, which omits the language selector, amount, and merchant logo from the header. It contains the same payment fields and buttons as the standard form, but the footer only shows the Norton logo and 'Powered by Skrill' without the security logo.

You can also reduce the size of the header by removing the amount and merchant logo. To enable this, contact Skrill Merchant Services and ask for the Reduced Header option. For example:

This image shows two more examples of the Skrill payment form. The left screenshot is identical to the first one, showing the full form with the header, payment fields, and footer. The right screenshot shows the 'Reduced Header' version, which omits the language selector, amount, and merchant logo from the header. It contains the same payment fields and buttons as the standard form, but the footer only shows the Norton logo and 'Powered by Skrill' without the security logo.

Customer payment experience

This section describes the customer's experience when checking out using the Skrill Magento 2 module, from the payment selection stage onwards, omitting the Shipping address and method stage.

1. On the **Payment Method** page, the customer selects a payment method from the list, and then clicks **Place Order**.

The content of the payment method list depends on the customer's country, the payment options configured for your Skrill account, and the payment options configured in the Skrill Magento 2 module.

The payment method and customer details are displayed, along with the **My billing and shipping address are the same** checkbox, which is selected by default. For example:

Payment Method:



My billing and shipping address are the same

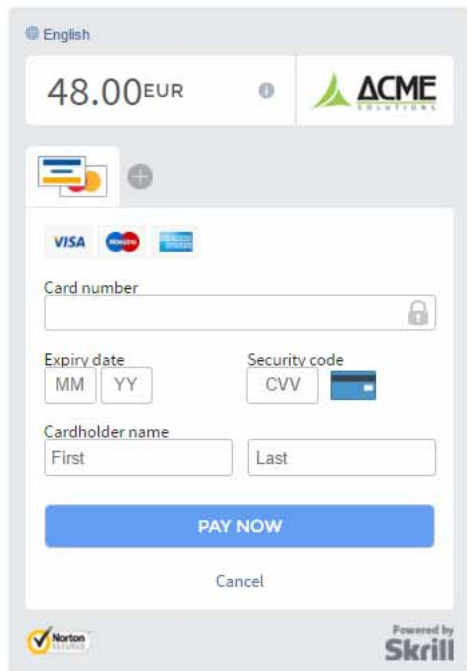
Ivor Customer
23 Letsby Avenue,
Birmingham,
United Kingdom
0123456789

Place Order

If the customer wishes to specify a billing address different than the shipping address, they clear the checkbox and enter the address in the fields displayed.

2. After reviewing the address, the customer clicks **Place Order**.

The Skrill payment form is displayed; for example:



English

48.00EUR

ACME

VISA

Card number

Expiry date

MM YY

Security code

CVV

Cardholder name

First Last

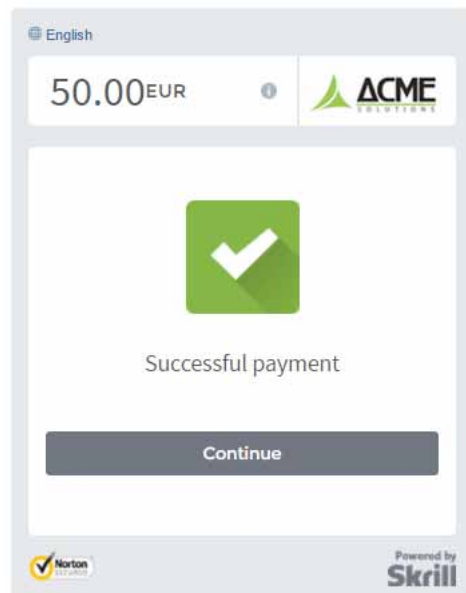
PAY NOW

Cancel

Powered by Skrill

3. The customer enters their payment details into the Skrill Payment Form, and then clicks **PAY NOW**.

The payment is processed and the successful payment message appears. For example:



English

50.00EUR

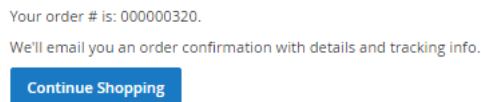
ACME

Successful payment

Continue

Powered by Skrill

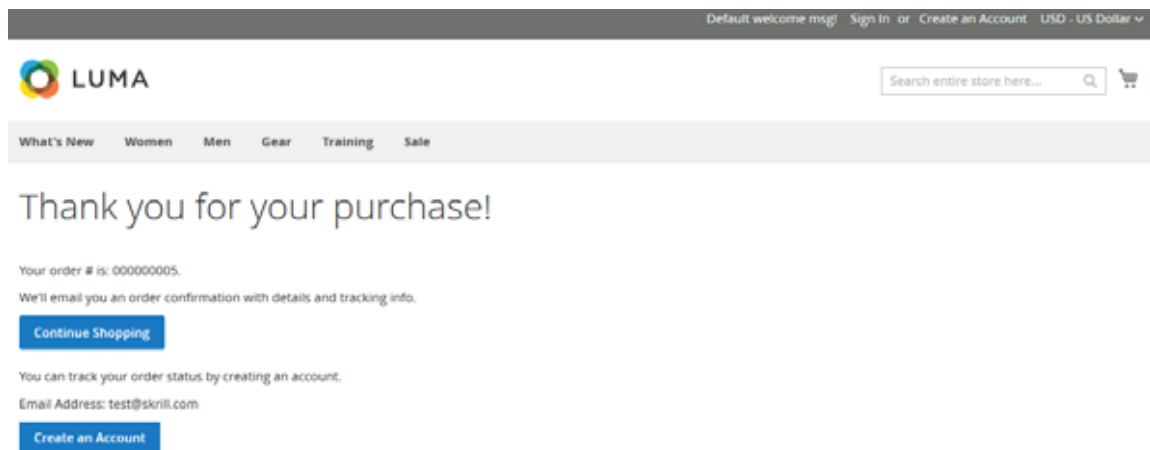
- The customer clicks **Continue** to clear the message and display the order number for this payment. For example:



Viewing payment information

To see an order's payment information, in the administration interface:

- Click **SALES > Orders** to display a list of orders sorted by order number (ID). For example:



- To view details of an individual order, in the **Action** column, click **View**. A page containing the following information appears:
 - Order & Account Information
 - Address Information
 - Payment & Shipping Method (see below)
 - Items Ordered
 - Order Total

An example of the **Payment & Shipping Method** section is shown below:

Payment & Shipping Method

Payment Information

Credit Card / Visa, Mastercard, AMEX
The order was placed using EUR.
Payment ID : 0000003171493052294
Payment status : Not Verified
Order originated from : United Kingdom
Used payment method : Visa
Country (of the card-issuer) : United States
Email address of skril account : ian.saunders@paysafe.com

[Update Order](#)

Shipping & Handling Information

Flat Rate - Fixed €10.00

This section includes the following information:

- The payment option selected in the Magento checkout.
- The currency the order was placed in using a 3 digit ISO 4217 currency code e.g. EUR for Euros.
- The unique payment ID.
- The payment status; one of the following:

Status	Description
Payment Accepted	Payment has been successfully accepted and has reached your merchant account.
Pending	The customer closed the browser after the Skrill Payment form loaded.
Closed	The customer has requested a refund of this order through the acquirer.
Canceled	The customer canceled the order after the Skrill Payment form had loaded.
Not Verified	The wrong secret word was entered.

- The country the order originated from - obtained by geolocation using the customer's IP address.
- The payment method selected in the Skrill Payment form. For example: Visa, Mastercard, Skrill Wallet.
- The country of origin of the payment instrument used (this is only shown for card payment methods and bank accounts). For bank accounts, this shows the country where the account is registered. For cards, this shows the country where the card was issued.
- The email address of the Skrill account holder.
- The shipping amount.
- The **Update Order** control. Use this to check an order's payment status with the Skrill Payment Platform and re-send a status update, which is useful if your Magento server goes offline or if there is a technical fault with Skrill's servers which prevents payment status updates being sent or received.

After you click **Update Order**, the payment information is updated and the new status added to the **Order Total** section; for example:

Order Total

Notes for this Order

Status

Payment Accepted ▾

Comment

Notify Customer by Email

Visible on Storefront

Submit Comment

Apr 25, 2017 8:57:54 AM | Payment Accepted | Customer **Not Notified**
Payment status : Processed. Used payment method : Visa. Country (of the card-issuer) : United States.

Apr 25, 2017 8:57:54 AM | Payment Accepted | Customer **Notified**
Apr 25, 2017 8:57:54 AM | Processing | Customer **Not Notified**
Captured amount of €48.00 online. Transaction ID: "0000003171493052294"

Apr 24, 2017 4:50:29 PM | Not Verified | Customer **Not Notified**
Payment status : Processed. Used payment method : Visa. Country (of the card-issuer) : United States.

Apr 24, 2017 4:44:53 PM | Pending | Customer **Notified**

Refunding payments

To refund a customer payment:

1. In the Magento administration interface, select **SALES > Invoices**.
2. The **Invoices** page appears. For example:

Invoices

Search by keyword

Filters Default View Columns Export

Actions 162 records found 20 per page 1 of 9

Invoice	Invoice Date	Order #	Order Date	Bill to Name	Status	Grand Total (Base)	Grand Total (Purchased)	Action
<input type="checkbox"/> 000000001	Feb 8, 2017 11:02:31 AM	000000001	Feb 8, 2017 11:02:31 AM	Veronica Costello	Paid	€36.39	€36.39	View
<input type="checkbox"/> 000000002	Feb 8, 2017 11:02:33 AM	000000002	Feb 8, 2017 11:02:33 AM	Veronica Costello	Paid	€39.64	€39.64	View
<input type="checkbox"/> 000000003	Feb 10, 2017 4:16:11 AM	000000011	Feb 10, 2017 4:13:51 AM	plugin sales	Paid	€12.00	€12.00	View

- If required, search for the invoice using the customer's order number (Order #) or their name, and then click **View**. The example below shows the start of an invoice.

#000000003 🔍 🔔 👤 Admin

← Back Send Email **Credit Memo** Print

Order & Account Information

Order # 00000011 (The order confirmation email was sent)		Account Information	
Order Date	Feb 16, 2017, 4:13:51 AM	Customer Name	john sales
Order Status	Payment Accepted	Email	johnsales@paypal.co.uk
Purchased From	Main Website Main Website Store English	Customer Group	General
Placed from IP	35.69.68.192		

- If the details are correct, click **Credit Memo** to open the *New Memo* page, used to credit amounts to the customer.
- In the *Order Total* section, check that the **Grand Total** value is correct, and then click **Refund**.

Order Total

<p>Credit Memo Comments</p> <p>Comment Text</p> <input type="text"/>	<p>Refund Totals</p> <table border="0"> <tr> <td>Subtotal</td> <td style="text-align: right;">47.00</td> </tr> <tr> <td>Refund Shipping</td> <td style="text-align: right;"><input type="text" value="0"/></td> </tr> <tr> <td>Adjustment Refund</td> <td style="text-align: right;"><input type="text" value="0"/></td> </tr> <tr> <td>Adjustment Fee</td> <td style="text-align: right;"><input type="text" value="0"/></td> </tr> <tr> <td>Grand Total</td> <td style="text-align: right;">47.00</td> </tr> </table> <p><input type="checkbox"/> Approve Comments</p> <p><input type="checkbox"/> Email Copy of Credit Memo</p>	Subtotal	47.00	Refund Shipping	<input type="text" value="0"/>	Adjustment Refund	<input type="text" value="0"/>	Adjustment Fee	<input type="text" value="0"/>	Grand Total	47.00
Subtotal	47.00										
Refund Shipping	<input type="text" value="0"/>										
Adjustment Refund	<input type="text" value="0"/>										
Adjustment Fee	<input type="text" value="0"/>										
Grand Total	47.00										

Warning: Do not use *Refund Offline* as this does not refund payments made through the Skrill Payment platform.

- The order is re-displayed. Check that the comments have been updated with the correct refund.

Configuring administrator permissions

If you are unable to view the *Skrill Hosted Payment Solutions* option on the **Configuration > Sales** menu, either you or your Magento administrator needs to ensure that your login has the **Administrator** permission.

To update your user role:

1. In the administration interface, select **SYSTEM**, then, under **Permissions**, select **All Users**.
2. The current users are listed.
3. Click your user to display its **Account Information**.
4. Under **USER INFORMATION**, click **User Role**.

Assigned	Role
<input type="radio"/>	Administrators

5. Select the **Administrators** role and click **Save User**.

4. TESTING YOUR MAGENTO INSTALLATION

To test your Magento installation, first email Skrill New Business team at newbusiness@skrill.com to request a test merchant account for Magento integration; then configure this account and the Magento 2 module as described in this guide.

Skrill provides three test card numbers listed below for use with test merchant accounts. When using these cards enter an expiry date in the future and a random CVV number.

Table 4-1: Test Cards

Brand	Card Number
MasterCard	5438311234567890
Visa	4000001234567890
American Express	371234500012340